



LIPA Community Advisory Board

June 18, 2026



Discussion Topics

Opening Remarks & LIPA Update

Carrie Meek Gallagher, Chief Executive Officer, LIPA

PSEG Long Island Update

Chris Hahn, Vice President of External Affairs, PSEG Long Island

Larry Torres, Sr. Director Emergency Preparedness & Logistics, PSEG Long Island

Roundtable Discussion

Carrie Meek Gallagher, Chief Executive Officer, LIPA

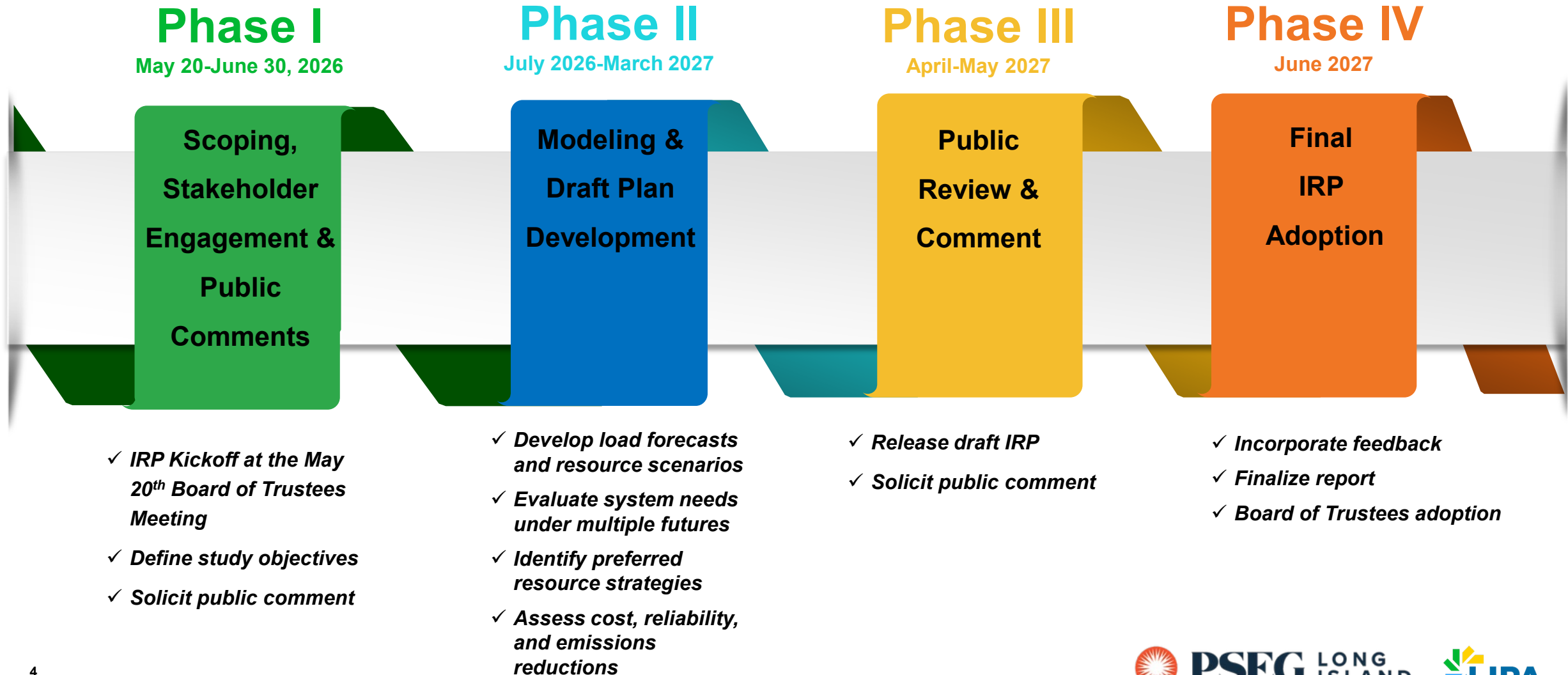
Opening Remarks & LIPA Updates

- IRP Public Engagement Timeline
- LIPA's Clean Energy Accomplishments
- Powering Suffolk Forward Industrial Solar Development
- LIPA & PSEG Long Island: Clean and Non-Emitting RFI



Carrie Meek Gallagher
LIPA CEO

2027 IRP Scope, Schedule & Public Engagement Timeline



2027 IRP Scope, Schedule & Public Engagement Timeline

Public Comments

The initial public comment period began on **May 20th and runs through June 30th**. LIPA and PSEG Long Island have hosted the in-person and virtual public comment sessions listed below. Additional opportunities for public comment will be provided later in the IRP process.

Rockaways

In-Person Public Comment Session

June 16, 2026, 5:30 p.m.

Rockaway YMCA, Conference Room
207 Beach 73rd Street
Arverne, NY 11692

Suffolk County

In-Person Public Comment Session

June 17, 2026, 9:30 a.m.

H. Lee Dennison Building
2nd Floor Planning Library
100 Veterans Memorial Highway
Hauppauge, NY 11788

Nassau County

In-Person & Virtual Public Comment Session

June 17, 2026, 6:00 p.m.

LIPA Board Room
333 Earle Ovington Blvd, 4th Floor
Uniondale, NY 11553

Written public comments, feedback, and questions can be provided directly via an online form or via email to comments@liresourceplan.com

IRP Website, Email & Notifications

A dedicated website has been created for 2027 IRP information and updates: www.liresourceplan.com

Interested parties can sign up to an email list via the website to receive updates

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LIPA's Clean Energy Accomplishments

LIPA is committed to advancing the transition to an increasingly-clean energy system while maintaining reliability and affordability for customers.

- Long Island has deployed over 1,239 MW of solar PV (10% of all Long Island homes), surpassing CLCPA solar targets and producing nearly 900GWh of energy, equivalent to the output of a fossil fuel power plant burning 1.4 million barrels of oil. Behind-the-meter solar across LIPA's territory reduced last year's summer peak by 5%.
- LIPA enabled the adoption of offshore wind through the nation's first utility-scale offshore wind installations, South Fork Wind, with a capacity of 132 MW, and Sunrise Wind, which will have a capacity of 924 MW.
- LIPA fully deployed an AMI smart meter network territory-wide, resulting in \$100M in operational savings and a reduction of 2,000 tons of emissions. AMI's also provide improved outage detection, enhanced customer experiences, and operational visibility.
- Long Island has the highest adoption rate of electric vehicles, with an estimated 87,902 EVs purchased between 2014 and 2024, ~37% above the average NYS adoption rate.
- Long Island has realized a customer savings of **\$4.2B** (1.36% load savings per year) since 2014 through Building Efficiency & Electrification (BEE) programs.

Powering Suffolk Forward Industrial Solar Development

LIPA has partnered with Suffolk County to evaluate the potential for large-scale solar energy development across major industrial zones.

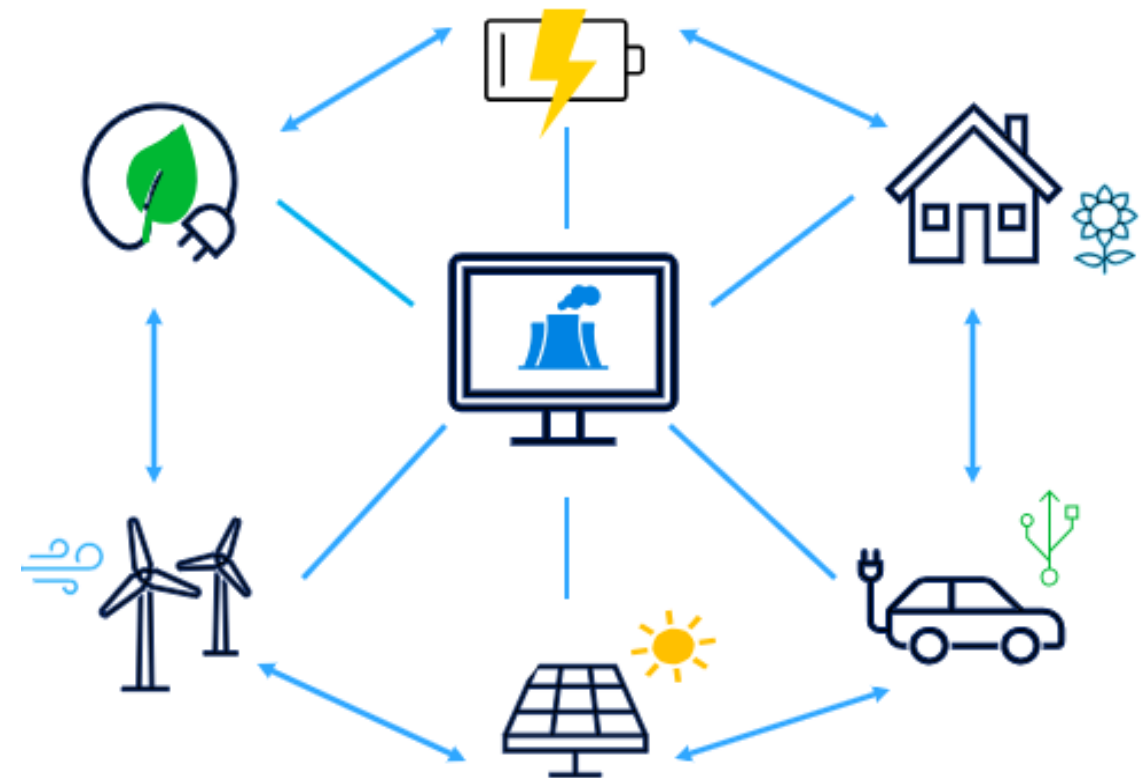
- The initiative will advance clean energy projects that support grid reliability, customer affordability, and local economic growth.
- The study will examine rooftop solar potential, interconnection considerations, and opportunities to streamline permitting and deployment.
- Study areas will include key industrial zones, including the Long Island Innovation Park at Hauppauge, the Route 110 Corridor, the Heartland Business Center in Brentwood, the Ronkonkoma Hub, the Brookhaven Rail Terminal, and the Wyandanch industrial area.
- The study is underway. Vrinda has identified approximately 50 potential solar sites through geospatial analysis for outreach and solar development opportunities. A government stakeholder working group to support additional site identification efforts has also been established.
- A final feasibility report will recommend implementation pathways and potential pilot projects.



LIPA & PSEG Long Island: Clean and Non-Emitting RFI

PSEG Long Island, on behalf of LIPA, issued a Request for Information (RFI) to identify renewable and non-emitting energy solutions to enhance long-term system reliability. Responses to the RFI were received on April 30th and are under review.

- This effort is aligned with Con Edison's recent effort to address long-term reliability needs identified by the NYISO, focusing on sustainable energy strategies.
- The RFI seeks information regarding:
 - ✓ Demand-side management (energy efficiency and demand response)
 - ✓ Load-shifting measures
 - ✓ Virtual power plants
 - ✓ Distributed renewable resources
 - ✓ Other non-emitting generation technologies.



Time-of-Day Program

LIPA implemented a standard Time-of-Day (TOD) rate plan for residential customers – the first in New York State.

- Peak hours are **3-7 p.m.** on weekdays. Electricity will be cheaper “off-peak” or ~ 88% of the year, including weekends and holidays. Customers can switch back to the standard rate plan at any time.
- Shifting electric use during a few peak hours to other times of day results in **cleaner and less expensive energy use** and helps prevent high-cost upgrades to the electric grid (substations, transformers) to meet peak capacity.
- Since the program's implementation, we have seen an estimated **32 MW peak reduction** on top system load days.
- On average, customers are seeing a **savings of \$23 annually** by reducing their peak hour usage.

TOD Program Progress
Customer Enrollment = 900,138*

TOD Active Account Enrollment*

Rate	Defaulted	Opt In	Migrated	Total
194	113,042	29,427	742,412	884,881
195	-	15,257	-	15,257
Total	113,042	44,684	742,412	900,138

January 31, 2026

*The total customer TOD accounts is inclusive for those targeted for migration as well as other opt ins not targeted for migration.



Participation Rate: 95%

* The table demonstrates progress as of January 31, 2026



JUNETEENTH FREEDOM DAY

HONORING THE PAST, PRESENT AND FUTURE

We recognize Juneteenth in honor of June 19, 1865, a day that marks the end of slavery in the United States and celebrates the achievements and contributions of Black Americans throughout our nation's history.

As LIPA honors this day, we recognize the progress made and reaffirm our commitment to listening, learning and serving with equity across our service area.



PSEG Long Island Update

Community Advisory Board – June 2026

June 18, 2026

Agenda

- Introduction and Operating Performance Update
- Summer and Storm Preparedness

2026 Performance Update

Safety Performance

- ***#1 Performance in New York State as measured by OSHA Recordable Incident Rate***
- Sustained ***top 10% performance*** in safety as measured by OSHA Recordable Incident Rate in alignment with LIPA's Board Policy
- ***84% improvement*** in OSHA Recordable Incident Rate since 2014
- ***Zero*** Employee and Contractor SIF incidents year-to-date
- ***Greater than 50% reduction*** in Motor Vehicle Accidents Rate per 1M miles driven since 2014

Electric Reliability Performance

- ***Most reliable*** overhead electric system in NYS as measured by SAIDI, SAIFI and CAIDI
- ***Sustained top 10%*** performance in electric reliability as measured by SAIDI in alignment with LIPA's Board Policy
- ***Best MAIFI performance YTD on record*** – > 70% reduction in customer experienced momentary outages
- ***Lowest frequency of outages (SAIFI)*** YTD since PSEG Long Island has taken over operations

Customer Services, Clean Energy and Affordability Performance

- ***Flat O&M and Capital spend continues to support our affordability goals***
- ***#1 Customer Satisfaction in New York State*** for Residential and Business Customers as Measured by J.D. Power
- ***~22% year-over-year increase*** in customers receiving payment assistance through LMI discounted rate – ***Exceeding 47.5K customers and OSA target***
- ***Greater than 95%*** Customer Retention on TOD Rates
- ***Greater than 65%*** of EE Rebates, Incentives and direct services expended in Disadvantaged Communities
- ***Lowest Complaint Rate*** per 100k Customers compared to NYS peer utilities
- ***Greater than 80%*** of Calls Answered by a Live Call Center Agent within 30 seconds and calls being resolved on first interaction

Electric T&D *Maintenance*

➤ Numerous maintenance activities are scheduled to be completed prior to summer period

- Inspect 1,668 capacitor banks and make repairs
- Trim 50% of 2026 transmission and distribution circuit mileage plan
- Perform thermographic analysis of critical substation facilities and address substandard conditions, as required
- Patrol and repair on subset of substandard conditions on 400 miles of lower performing mainline and branch taps
- Perform periodic environmental and general substation inspections
- Complete pre-summer substation equipment maintenance as required (transformer cooling, batteries, breakers and pumphouse equipment)
- Perform annual oil inspection and monthly visual inspection of mobile banks and spare transformers
- Perform summer readiness inspection

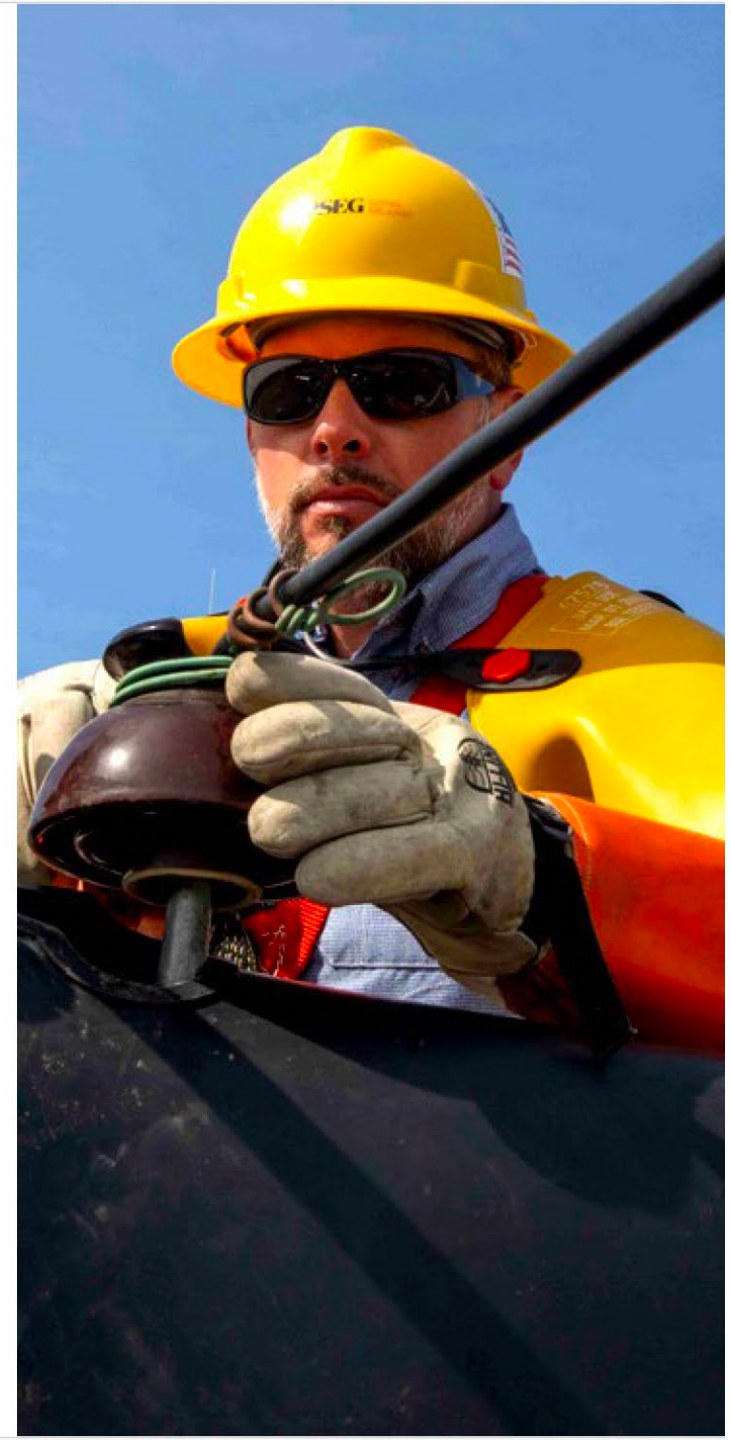


Emergency Restoration Plan (ERP)

- Companywide restoration strategy and playbook
- Includes Incident Command Structure (ICS) and key storm processes and procedures including:
 - Damage Assessment, Dispatch Strategy, Estimated Time of Restoration (ETR) Protocols, Customer Communications, Foreign Crew Processing, etc.
- Includes supporting plan documentation (e.g., contact lists, protocols)
- ERP closely aligns with that of other New York State electric utilities through collaboration
- Reviewed annually and incorporates recommendations made by LIPA & NYS Department of Public Service:
 - Annual 2026 ERP filing to DPS – December 15, 2025
 - Amendment ERP filed on February 23, 2026
 - Amended ERP Adopted by Commission on March 23, 2026

Emergency Response Implementation Procedures (ERIPs)

- 60 Supporting procedural documents for conducting restoration operations (e.g., tactical)
- ERIPs align with broader ERP plans and strategies
- **Reviewed annually**, updated based upon process changes and/or enhancements and submitted to LIPA for approval



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Storm Readiness - *Improvements*

➤ We have made significant Improvements in our Storm Process over the past years and continue to identify new opportunities

- **ERP** - 2026 Emergency Restoration Plan (ERP) adopted by NYS DPS on 3/23/2026
- **OMS System** – Failover Test of OMS CAD application and /SAS application to Disaster Recovery (DR) site successfully completed - 50% process improvement in downtime from 4 hrs to 2 hrs recovery time objective achieved with zero data loss
- **AMI** - Installation of Solar battery backup technology for AMI system to extend the battery life in the event of an outage to the AMI collectors (36 completed, 24 in 2026, 24 in 2027). Upgrade of Collector single modem to dual modem to allow for carrier redundancy.
- **Outage Map** – Upgraded Kubra Outage Map platform to latest cloud offering to enable quicker innovation, stronger security, advanced analytics to improve customer experience and richer contents on Banner Alerts.
- **Communications** – Strengthening Targeted Communications Strategy to deliver timely, customized engagement for customers impacted by extended outages, improving transparency, trust and overall customer experience.
- **Mutual Aid** - Introduced Digital Mutual Aid Safety Onboarding to enhance and expedite safety onboarding
- **Storm Hardening** – 10,000 Branch Line Reclosers installed by October 2026
- **Storm Contracts** – Awarded new FEMA Compliant Storm Contracts for Base Camps, Low Voltage and Helicopter Services
- **Wire Down Efforts** – New FD/PD Website Page and Updated *Electric Emergency Guide* for Emergency Responders to aid in identifying and reporting damage to electric facilities



Storm Readiness - Exercises

➤ A key aspect of Storm Preparedness is our program that exercises all aspects of storm performance - T&D Divisions, IT systems, Customer, Communications and other support functions

West & East Branch Tabletop Exercises

- March 24th (West) ✓
- March 26th (East) ✓

OMS Bi-Annual Stress Tests Contact Center as a Service (CCaaS) IVR End-to-End Test

- OMS CAD & SAS VA DR Failover Test (March 2026) ✓
- Cycle 1: 12-Hour Test – April 2026 ✓
24-Hour Test – May 2026 ✓
- Cycle 2: (September – November)
CCaaS Test – May 2026 ✓

Division Operations Functional Exercises

- April 14–16th (Brentwood) ✓
- April 21–23rd (Hicksville) ✓
- April 28–30th (Hewlett) ✓
- May 5–7th (Riverhead) ✓

Alternate Control Center (ACC) Drill

- May 5th ✓

Energy Management System (EMS) Loss of Critical Systems Tabletop Exercise

- May 12th ✓

Load Shed/Communication & Mitigation Implementation Team (COMMIT) Tabletop Exercise

- May 19th ✓

Annual Hurricane Tabletop Exercise

- May 28th ✓

Municipal Portal Access Day Drill

- June 3rd ✓

Restoration Contingency Functional Exercise

- June 9th ✓

Call Center Business Continuity Drill

- June 24th

Communications Tabletop Exercise

- June 25th

Logistics Tabletop Exercise

- September 15th

Foreign Crew Processing (FCP) Functional Exercise

- September 30th

Restoration Flooding Function Exercise

- October 22nd

Crisis Management Team (CMT) Tabletop Exercise

- October





 **Thank**
you



Roundtable Discussion...



Questions?



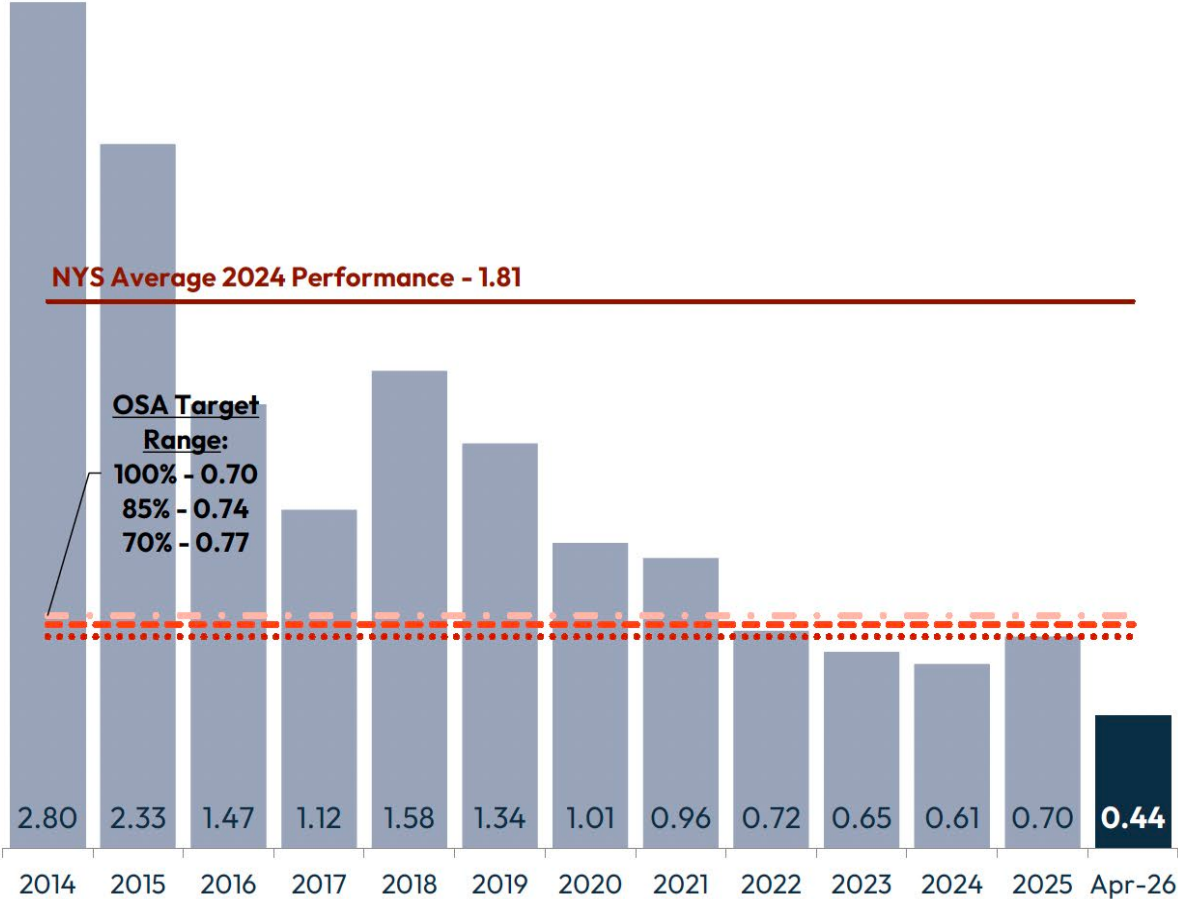


Appendix

Selected Metric Highlights

Safety Performance

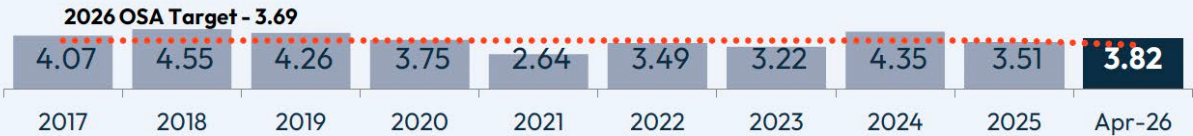
OSHA Recordable Incident Rate



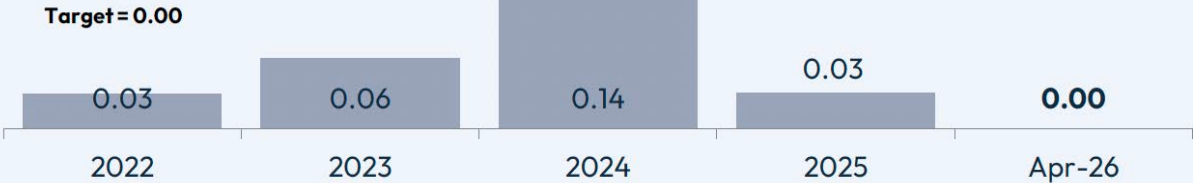
Motor Vehicle Accident Rate – All In



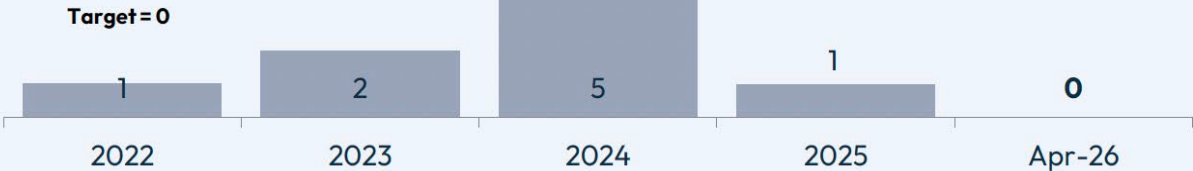
Motor Vehicle Accident Rate – Preventable



Serious Injury Incident Rate



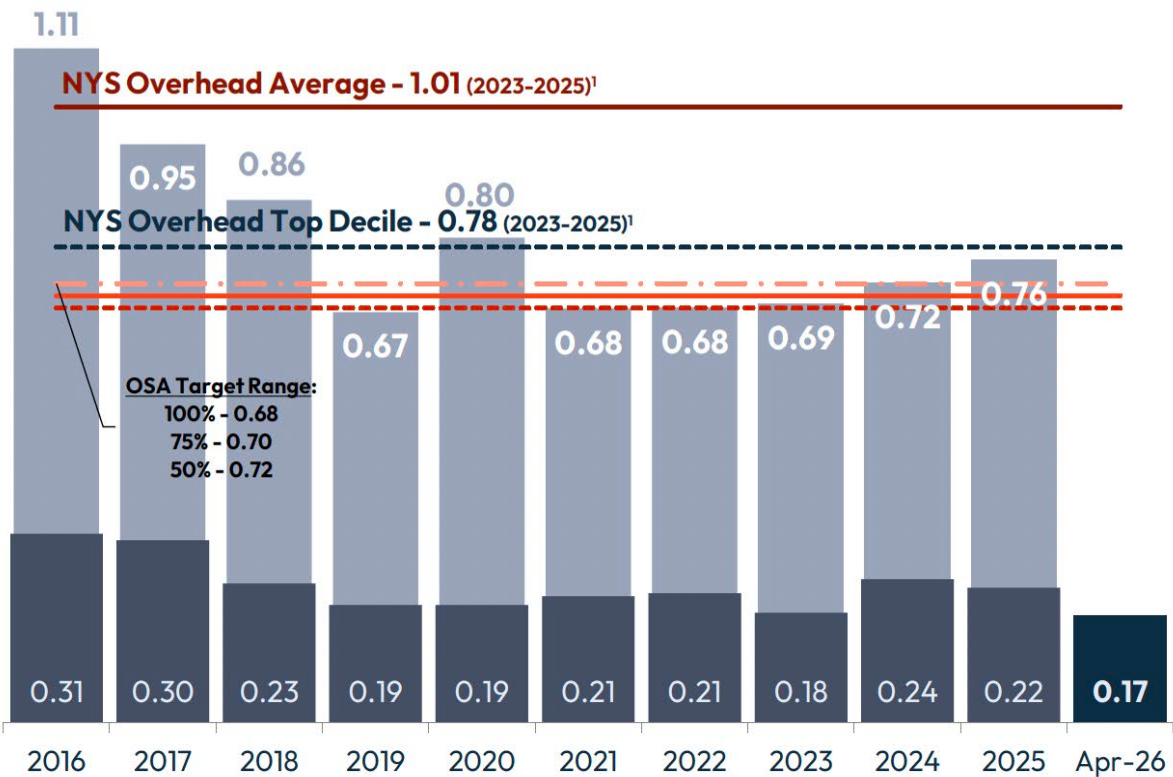
Serious Injuries – # of Incidents



Selected Metric Highlights

Reliability Performance

System Average Interruption Frequency Index (SAIFI)



System Average Interruption Duration Index (SAIDI)



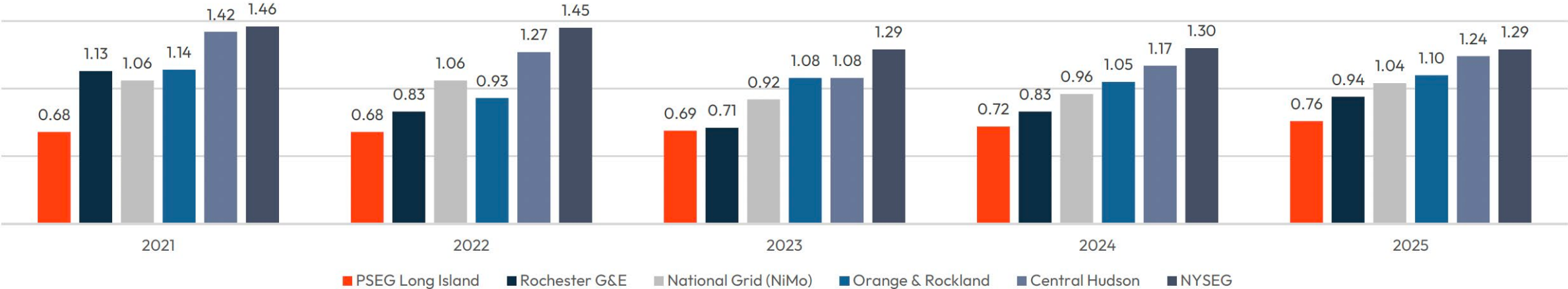
Momentary Average Interruption Frequency Index (MAIFI)



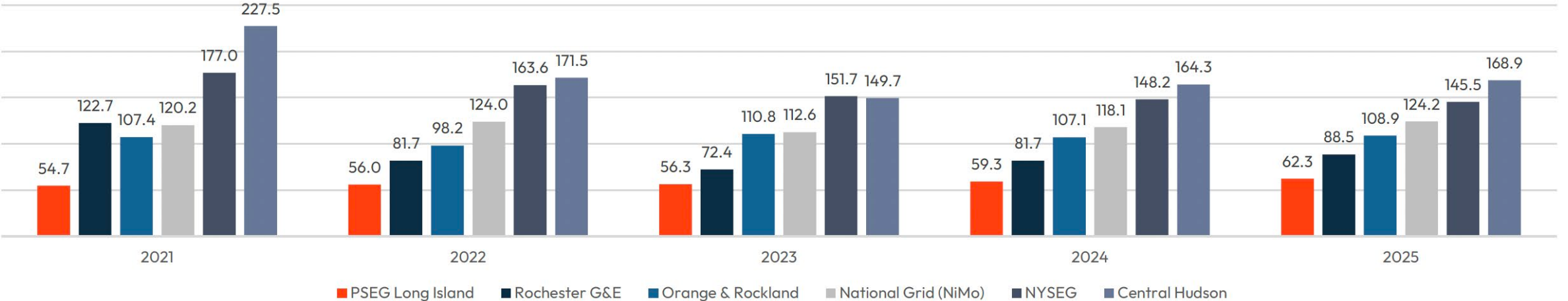
Selected Metric Highlights

Reliability Performance – Excluding MEDs (Comparative Performance 2021-2025)

SAIFI Performance – NYS Overhead Utilities (2021 – 2025)



SAIDI Performance – NYS Overhead Utilities (2021 – 2025)



Strong, Measurable *Customer Satisfaction*

Lowest Complaint Rate in NYS, rate reduced by more than 60% since PSEG Long Island took over in 2014

Highest Customer Satisfaction in NYS
(most improved in country since PSEG Long Island took over)

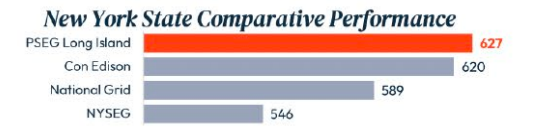
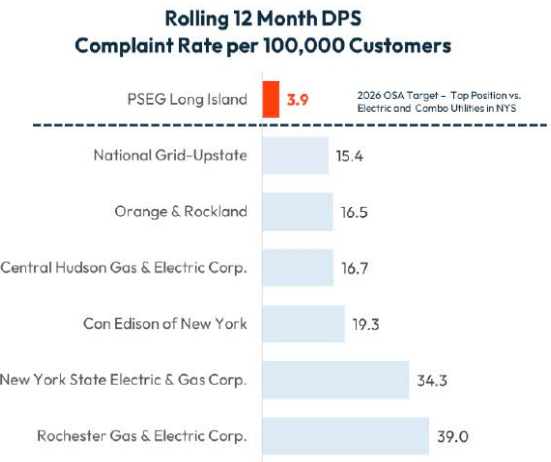
Operating Performance *Customer Satisfaction*

Lowest DPS Complaint Rate per 100K Customers in New York State

- Lowest complaint rate vs. peer utilities in NYS by ~4 times
- Lowest complaint rate peer NYS utilities for 10 out of 12 years under the OSA

Operating Performance *Customer Satisfaction*

#1 Large Utility in the East in J.D. Power Business and #1 Utility in NYS



PSEG Long Island went from worst to first in J.D. Power Large East Business Segment from 2014 to 2025 and was the most improved utility nationwide in Resident performance

