



Internal Audit Update

Finance and Audit Committee Meeting

Presented by: Cathy Widmark, *Director of Audit Services*

June 24, 2026



Discussion Topics

 **2026 Audit Plan and Activities Status**

 **Open Management Action Plans**

 **Appendix A: Audit Plan Scope**

2026 Audit Plan and Activities Status

2026 LIPA Internal Audit Plan and Status of Activities

Entity	Audit / Review Name		2026				Report Date
			Q1	Q2	Q3	Q4	
Audits							
LIPA and UDSA	Select Internal Control Review (Annual Review)						3/12/2026
PSEG Long Island	Contract Compliance for Anti-Discrimination						1/16/2026
PSEG Long Island	Storm Invoicing Process						5/18/2026
PSEG Long Island	Fleet Asset Management						5/5/2026
PSEG Long Island	Customer Credit and Collections (inclusive of expanded scope)						TBD
PSEG Long Island	Employee Expenses						TBD
PSEG Long Island	Third-Party Assets and Billing						TBD
LIPA	Records Management Program						TBD
PSEG Long Island	Customer Data Protection						TBD
LIPA	Cybersecurity Practices – Incident Response						TBD
PSEG Long Island	Rate Calculations						TBD
PSEG Long Island	Employee Overtime: Management and Oversight						TBD
PSEG Long Island	Property Damage Claims						TBD
PSEG Long Island	Physical Security						TBD
Audit Assist Projects							
LIPA	Office Emergency Incident Response Consulting Review						TBD
PSEG Long Island	Major Equipment Condition and Reliability - Substation						TBD
LIPA & PSEG Long Island	Management & Operations Audit Implementation Plan Review & Validation						N/A

*Note: Status change since the March 2026 Finance and Audit Committee meeting

Status Legend					
Complete	Reporting	In Process	Planning	Not Started	Delayed

Open Management Action Plans

Entity	Audit / Review Name	Total # of Open Observations	Total # of Open High-Risk Observations	Action Plan Status
LIPA	Metric Performance Evaluation Standardization Review (IV&V)	1	0	On Target
LIPA and UDSA	Internal Controls	8	0	On Target
PSEG Long Island	Clean Energy Program	2	0	On Target
PSEG Long Island	Asset Management - Outside Plant Poles Audit	6	4	On Target
PSEG Long Island	Fleet Asset Management Program	4	0	On Target
PSEG Long Island	Storm Invoicing Process	20	0	On Target
	Total Open Observations	41	4	

***Note** – High-Risk observations require immediate management attention.

A total of 5 Management Action plans were closed since the May 2026 F&A Committee meeting.
All Management Action plan items are independently verified and validated by LIPA Internal Audit prior to closure.



Questions?

Cathy Widmark
Director of Audit Services

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Appendix A

Internal Audit Plan Scope

Audit Plan Scope

Entity	Audit / Review Name	2025 Audit Scope (to be finalized during planning phase)
LIPA and UDSA	Select Internal Control Review	Evaluate the adequacy and effectiveness of select key internal controls for LIPA and UDSA's Business Processes. Review of LIPA and UDSA Internal Control processes to be completed over 3-year planning cycle.
PSEG Long Island	Storm Invoicing Process	Evaluate the adequacy and effectiveness of the internal controls related to the Storm Invoicing process. This will include a review of select invoices to determine whether PSEG Long Island invoiced storm costs are accurate and in compliance with the terms of the 2 nd A&R OSA, LIPA's Guidelines for Storm Invoice Review, FEMA requirements, applicable PSEG Long Island Emergency Response Implementation Procedures (ERIPs), and other prudent utility standards and best practices. This review will include, but may not be limited to, a review of direct labor charges (including overtime) inclusive of crew availability, schedules, direct material costs, outside services costs, storm card costs as applicable, and PSEG Long Island's management of storm resources inclusive of vendor oversight.
PSEG Long Island	Customer Credit and Collections	Evaluate the adequacy and effectiveness of the internal controls related to customer credit and collection activities including compliance with applicable laws, regulations, and company policies, 16 NYCRR Part 11 (also known as Home Energy Fair Practices Act (HEFPA)) and the LIPA Tariff for Electric Service. The audit will also include, but not be limited to outbound collections, Deferred Payment Agreements (DPA), Arrears management, Collections workflows, Call Scripting and customer communications, supervisory oversight and QA processes (including KPI's), existing management reporting and controls, bankruptcy, Debt Next, collection agencies, write-offs and recoveries. As per the May 2026 Board meeting, the scope of this audit was expanded to also include the addition of the following functions, processes and programs: Suspension and Termination Procedures, Complaint Management and Escalation processes, and Vulnerable Customer Protections and Low-Income Assistance Programs.
PSEG Long Island	Fleet Asset Management	Evaluate the adequacy and operating effectiveness of processes and controls related to fleet management, ensuring compliance with regulatory requirements and strategic goals. This will include an evaluation of fleet inventory accuracy and completeness, fleet condition assessments, including maintenance and vehicle replacements/retirements, procurement processes, PSEG Long Island's analysis and studies of fleet electrification including potential funding and progress towards state mandates and requirements, registration and tax implication of vehicle sales including asset recovery, safety management systems for reporting vehicle-related incidents, motor vehicle accident claims administration; and environmental inspection and safety processes related to fleet facilities.
PSEG Long Island	Employee Expenses	Evaluate the adequacy and operating effectiveness of processes and controls related to employee expenses, ensuring compliance with company policies, procedures, and applicable regulatory requirements. This evaluation will include reviewing employee expenses, use of P-Cards, and expense reimbursements to determine whether employee expenses are valid, accurate, and properly supported; expenses comply with internal policies and relevant tax and legal guidelines; approval workflows are appropriately followed and adequately segregated; timeliness of the reimbursement process; reimbursement trends and potential anomalies or high-risk patterns; assessment of current practices against industry standards and internal control best practices; and controls over expense submissions and payments are functioning effectively to prevent fraud, errors, or abuse.

Audit Plan Scope (continued)

Entity	Audit / Review Name	2026 Proposed Scope (to be finalized during planning phase)
PSEG Long Island	Third-Party Assets and Billing	Evaluate the adequacy and operating effectiveness of processes and controls related to PSEG Long Island's Third-Party Assets and Billing ensuring compliance with regulatory requirements and strategic goals. The focus of this audit will include an assessment of the following: Fees for third-party attachments (e.g., Verizon, Cablevision, American Traffic System) occupying space on LIPA owned utility poles, including evaluating: Governance over third-party agreements, including maintenance of contracts, renewals, and pricing updates, assessing compliance with relevant accounting policies, inter-utility agreements, and industry best practices; end-to-end processes for billing third-parties for non-electric commodity services, including accurate and completeness of invoice processing; adequacy and completeness of supporting documentation and evidence retained for billed services; the accuracy and completeness of revenues recorded from third-party billings, ensuring proper recording and reconciliation in the general ledger; and the adequacy of system controls related to access, segregation of duties, and audit trails within billing and financial reporting systems.
LIPA	Records Management Program	Evaluate the design and operating effectiveness of the LIPA records management program, including property records, to ascertain records required for business and compliance purposes are retained in accordance with laws, regulations, and business requirements.
PSEG Long Island	Customer Data Protection	Evaluate the effectiveness of controls in place to protect customer data from unauthorized access, loss, or misuse and to ensure compliance with applicable data privacy laws and company policies. The audit will focus on the policies, procedures, and technical safeguards established to protect customer data across the organization. The review will cover the collection, storage, transmission, access and disposal of customer data, including personally identifiable information (PII).
LIPA	Cybersecurity Practices – Incident Response	Evaluate the design and operating effectiveness of LIPA's cybersecurity incident detection, response plan, and practices. The audit will evaluate whether processes, controls, and governance structures are appropriately designed to identify, respond to, contain, remediate, and recover from cybersecurity incidents in a timely and effective manner.
LIPA	Office Emergency Incident Response Consultants Review	Evaluate the adequacy, effectiveness and compliance of the organization's office emergency incident response protocols. The review will assess whether response plans are documented, communicated, tested, and followed during actual and simulated emergency events. The review will focus on the design and operational effectiveness of policies, procedures, controls, and staff readiness related to the organization's response to emergency incidents including: governance over preparedness and planning; roles and responsibilities; availability and accuracy of emergency contact lists; adequacy of evacuation, shelter in place, lockdown and medical response plans; training and awareness; coordination with building management, local authorities and first responders; and compliance with applicable laws, regulations and internal standards.
PSEG Long Island	Rate Calculations	Evaluate the adequacy and effectiveness of the internal controls and processes related to select rate calculations to ensure the following: revisions to the Tariff are compliant with CM-F1-006 (Tariff Statement Revisions to LIPA Tariff for Electric Service). Assess the adequacy of internal controls surrounding sources of data and calculation methods utilized for Tariff Statements. Determine if processes are in place to ensure recommendations regarding Tariff updates from DPS are implemented and evaluate if technology is utilized efficiently and adequately documented to reference how rates are calculated. Perform testing to recalculate select rates to ensure accuracy.
PSEG Long Island	Employee Overtime: Management and Oversight	Evaluate the adequacy and effectiveness of the internal controls and processes related to the management and oversight of employee overtime. This audit will assess whether employee overtime is properly authorized, accurately recorded and paid, compliant with union contracts, policies and regulations, monitored and controlled, cost effective and efficient, as well as transparent and accountable. In addition, the audit will assess how overtime budgets are established, approved and analyzed to ensure adherence to budgets.

Audit Plan Scope (continued)

Entity	Audit / Review Name	2026 Proposed Scope (to be finalized during planning phase)
PSEG Long Island	Physical Security	Evaluate the adequacy, effectiveness, and consistency of PSEG Long Island's physical security processes in protecting personnel, critical infrastructure, assets, and operations from unauthorized access, damage, theft, or disruption. The audit will assess whether physical security controls are designed and operating effectively to support operational resilience, regulatory compliance, and risk management objectives. The audit will include a review of physical security governance, policies, procedures, systems, and controls across selected PSEG Long Island facilities and operations. The audit will encompass, but is not limited to, the following areas: Governance and Oversight; Facility and Perimeter Security; Access Control Systems; Monitoring and Detection; Incident Response and Reporting; Vendor and Contractor Physical Security; Training and Awareness; and Regulatory and Industry Alignment. The audit scope excludes cybersecurity and logical access controls, except where they directly intersect with physical security systems (i.e., electronic access control systems or surveillance systems).
PSEG Long Island	Property Damage Claims	Evaluate the adequacy and operating effectiveness of processes and controls related to PSEG Long Island's Property Damage Claims ensuring compliance with regulatory requirements and strategic goals. The focus of this audit will include an assessment of the following: Recovery of costs incurred to restore company property damaged by external parties, including evaluating: governance over the management of property damage claims, including assessing the process from initial claim intake through investigation, evaluation, negotiation, and settlement to ensure claims are handled accurately, timely, and consistently; end-to-end processes for claims arising from utility operations, including but not limited to damages caused by: buried infrastructure (e.g., water or gas main breaks), above-ground infrastructure (e.g., downed power lines, fallen poles, or trimming incidents), construction, maintenance, or repair activities, or other negligent acts or omissions by the company or its contractors; the accuracy and completeness of costs recovered from property damage claims, ensuring proper recording and reconciliation in the general ledger; and the adequacy of system controls related to access, segregation of duties, and audit trails within billing and financial reporting systems.
PSEG Long Island	<i>Internal Audit Assist Project in conjunction with LIPA T&D</i> Major Equipment Condition and Reliability	Assess the effectiveness, efficiency, and compliance of the company's programs and processes related to the testing, preventative maintenance, repair, and replacement of major electrical and mechanical equipment. The audit will determine whether controls are adequate to ensure equipment reliability, regulatory compliance, safety, and asset life-cycle management and appropriate alignment of major equipment replacement activities with the capital budget. This audit will focus on major electrical and mechanical equipment critical to the utility's operations, including but not limited to transformers, circuit breakers, switchgear, relays, substations, transmission/distribution assets, and backup power systems. Additionally, this audit will assess the adequacy of capital planning and budget oversight related to equipment investments.