



# PSEG Long Island Update

*Operating Report – June 2025*

*LIPA Board of Trustees Meeting*

June 25, 2025

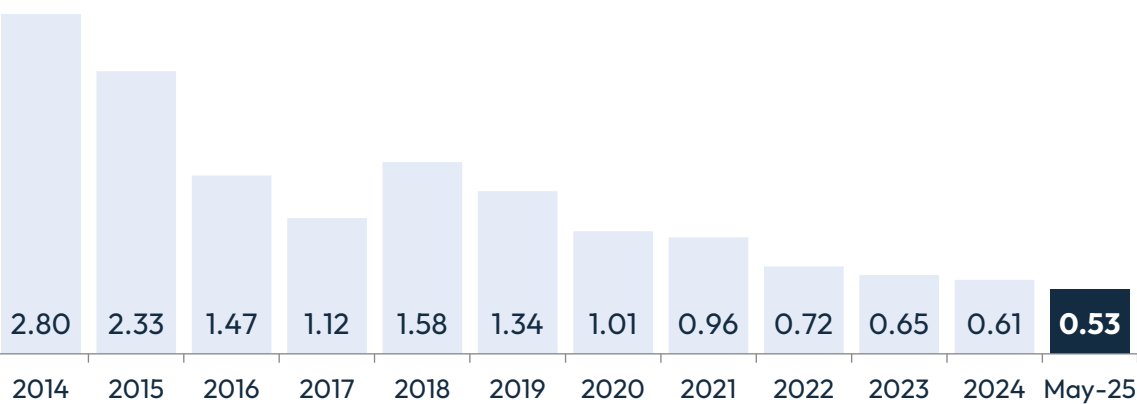
# Agenda

- *Operating Performance*
- *Time-of-Day Program Update*
- *System Separation Update*
- *Community Partnership Update*

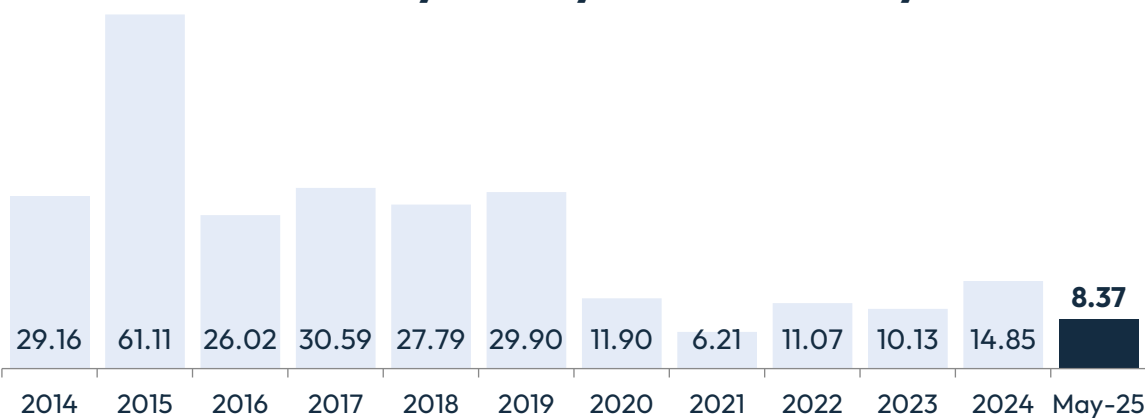
# Operating Performance

## Safety Performance

OSHA Recordable Incident Rate



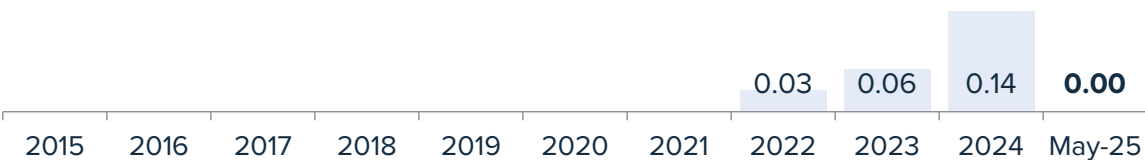
OSHA Days Away Rate (Severity)



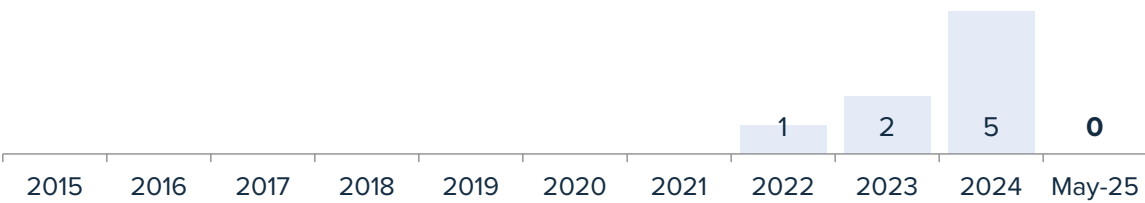
Motor Vehicle Accident Rate



Serious Injury Incident Rate



Serious Injuries - # of Incidents



# Celebrating Safety at PSEG Long Island

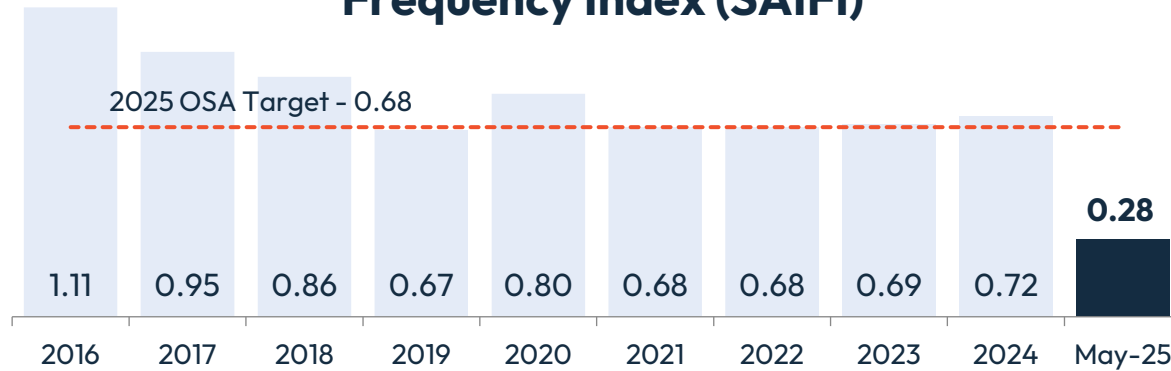
- On May 20<sup>th</sup>, PSEG Long Island hosted a safety recognition breakfast to recognize employees who performed without any safety incidents for at least 10 years.
- PSEG Long Island recognized **403 employees** who exemplify our company value of being committed to the safety, security and well-being of each other and our communities
- Among the honorees, six employees were recognized for working more than 40 years without a safety incident:

Years of Service	Employee Name	Role
51 years	Rhonda Rima	Customer Planning representative
51 years	Michael Klein	Working Splicing foreman
46 years	John Gutkes	Customer Planning representative
46 years	Anthony Miro	Meter technician
45 years	John Cromer	Working Line foreman
42 years	Peter Stokke	Relay technician

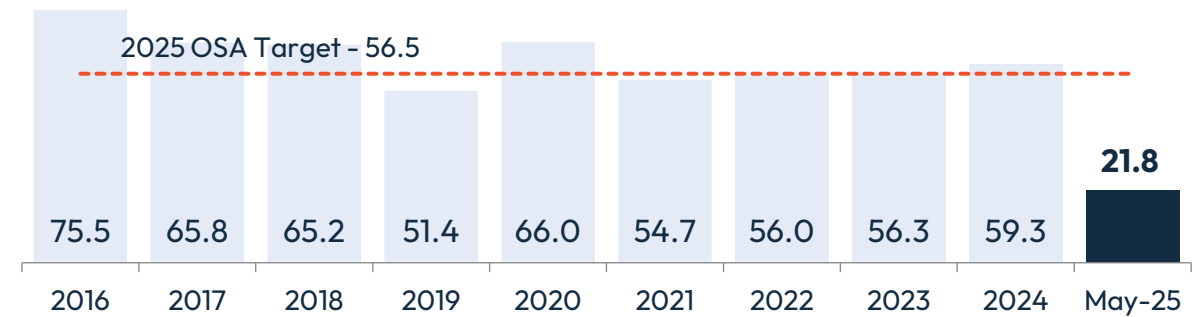
# Operating Performance

*Electric Reliability – SAIDI, SAIFI, MAIFI*

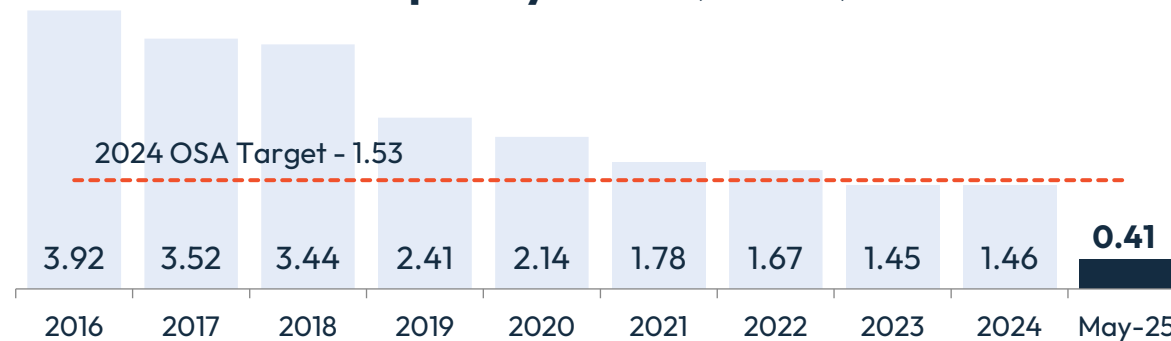
## System Average Interruption Frequency Index (SAIFI)



## System Average Interruption Duration Index (SAIDI)

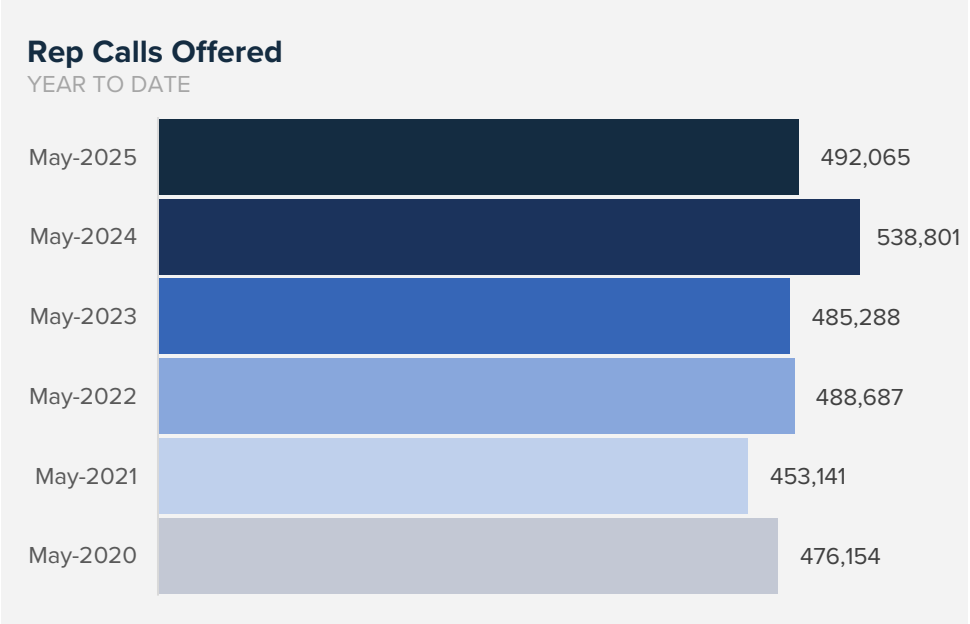
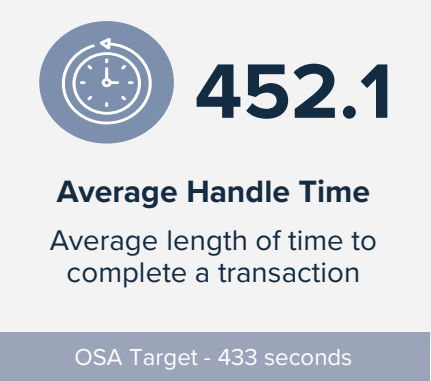


## Momentary Average Interruption Frequency Index (MAIFI)



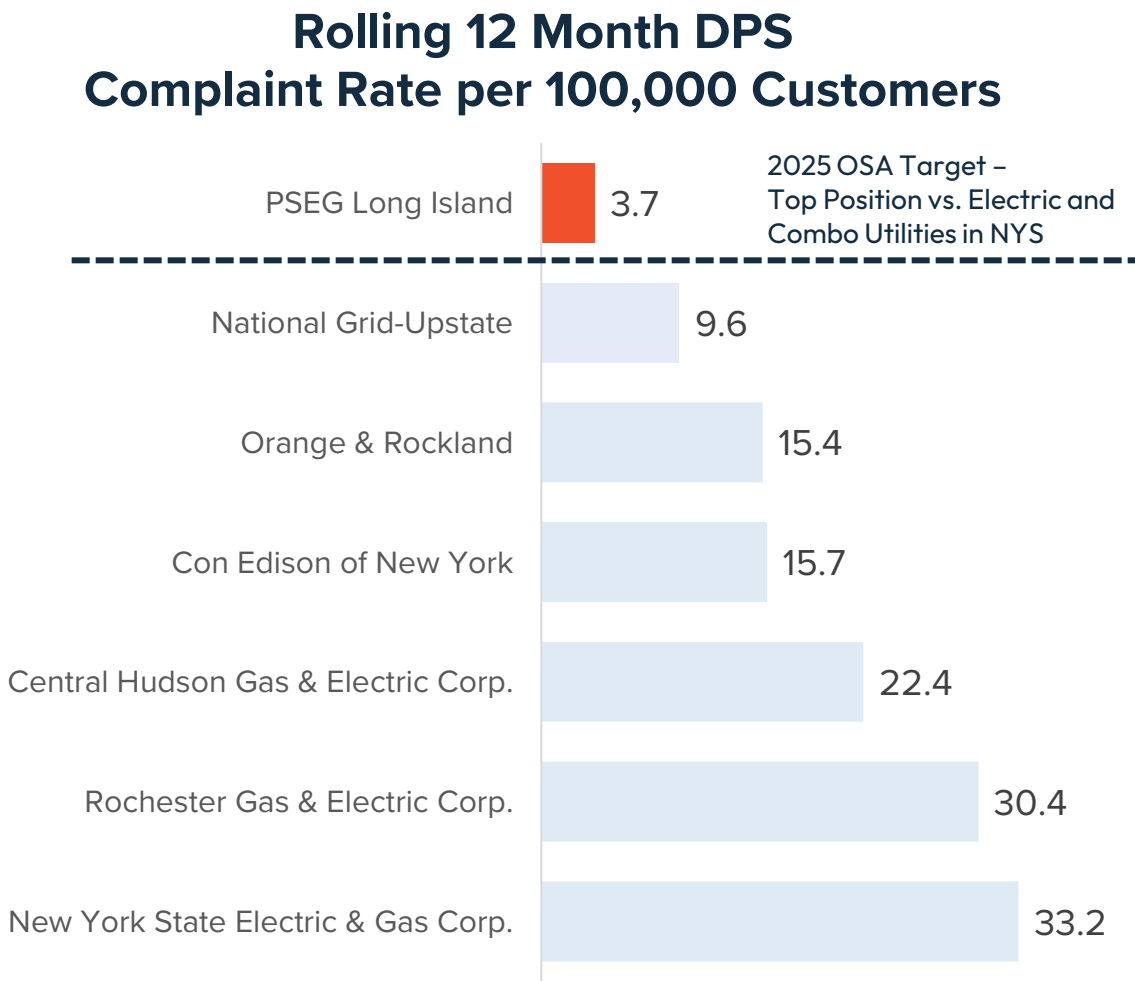
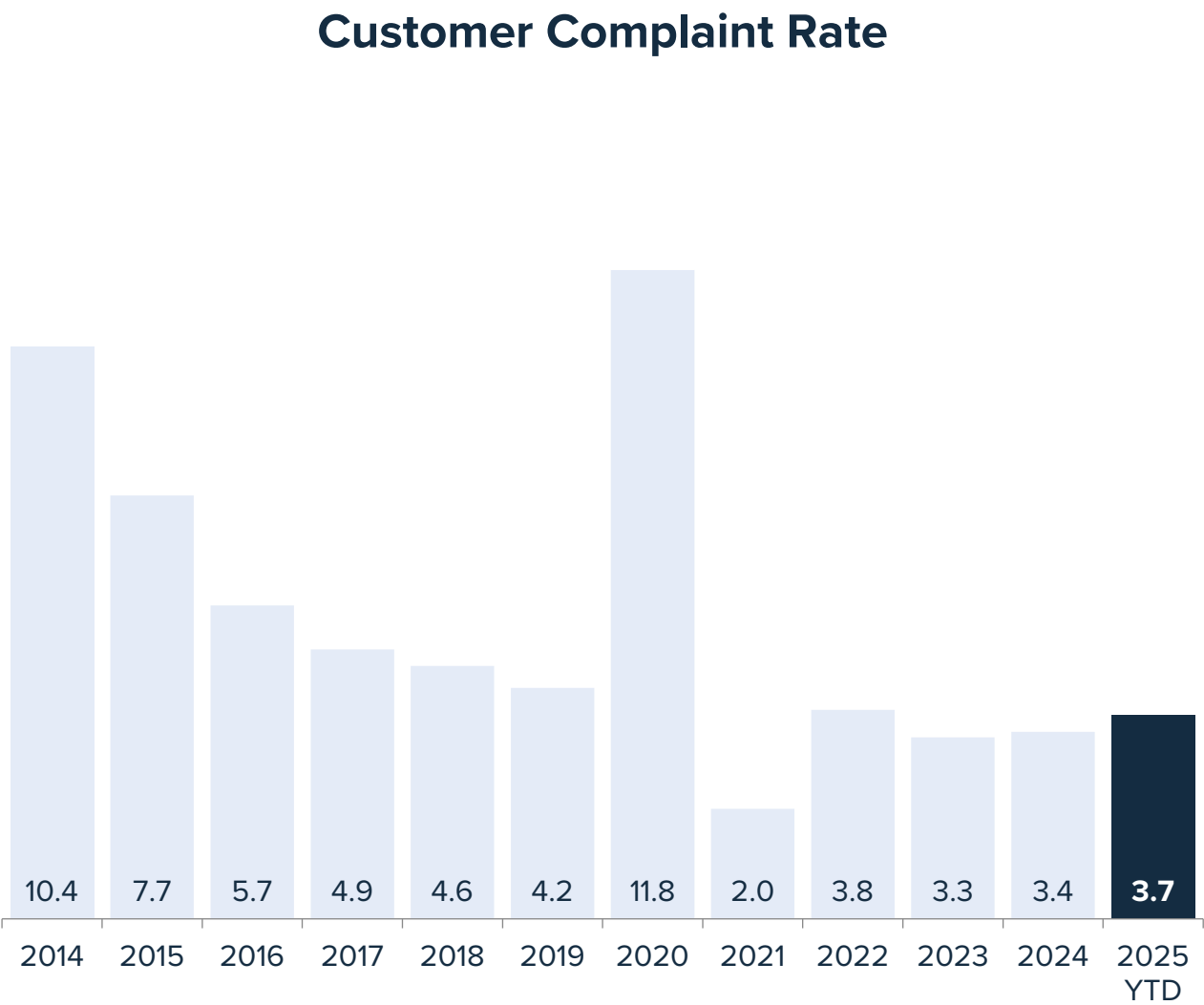
# Operating Performance

## Call Center Performance



# Operating Performance

## Customer Complaint Rate per 100k Customers



# TOD Program Progress

Customer Enrollment = 502,012\*

Rate Code	Move-In	Voluntary Opt-In	Migrated	Total Customers
Off Peak Rate 194	79,527	16,830	394,785	491,142
Super Off-Peak Rate 195	-	10,870	-	10,870
Total Customers	79,527	27,700	394,785	502,012

Participation Rate: 98%

\* Customer Enrollment Totals as of June 2, 2025





# TOD Program Progress

## 2025 Migration Schedule

	January	February	March	April	May	June		September	October	November	December
Estimated Target Group Size	50,000	70,000	95,000	95,000	95,000		Summer Pause	95,000	95,000	95,000	95,000
Migrate Billing Cycle Date	Group 2	Group 3	Group 4	Group 5	Group 6			Group 7	Group 8	Group 9	Group 10
Send First TOD Bill		Group 2	Group 3	Group 4	Group 5	Group 6			Group 7	Group 8	Group 9

# System Separation Status

*All systems are planned to be separated by December 2025*

- **Bundle 1 – Finance, HR, Procurement (15 Systems)**
  - Systems were deployed to production on April 14 and continue to perform as expected.
- **Bundle 2 – Email & Identity (13 Systems)**
  - Microsoft M365, Teams and Intune - build activities are underway. Target go-live is November.
  - The Okta Single Sign On system is established for LI, and work to transfer 33 existing systems to LI Okta is in progress
  - ForcePoint, ProofPoint, CyberArk, RSA, and Hitachi Password Manager projects are all active / in progress.
- **Bundle 3 – Cloud Hosted & Other Systems (23 Systems)**
  - The ServiceNow project is in the Testing phase, with Delivery scheduled for June 20.
  - 3E, Practising Law Institute and Westlaw Edge are complete.
  - Project Tracking System and ISNetworkworld projects were shifted to a July deployment schedule.
  - Robotic Process Automation, LoadRunner, SIMS-AVA, and SiteCore projects are active / in progress.
  - Projects for Cyber Grants, Caseworks, iManage and Legal Tracker are being initiated in June.
- **Bundle 4 – Cybersecurity (15 Systems)**
  - All procurement activities for Bundle 4 were completed in May 2025 as scheduled.
  - Skyhigh and BurpSuite were completed in June as scheduled.
  - Trellix, Dome9 and CarbonBlack implementation scheduled to complete in July.



# Power to Feed Long Island

For the fifth year, PSEG Long Island is partnering with Island Harvest as part of our **POWER TO FEED** campaign.

June through September, collection drives will happen at **Stop & Shop** stores across Long Island. Employees and the community are encouraged to donate non-perishable food and essential care items.

The CPP Team is looking for PSEG Long Island employees to volunteer at one of our events below to assist in taking in food and monetary donations. Email [CommunityLI@pseg.com](mailto:CommunityLI@pseg.com) with your interest.

DATE	TIME	LOCATION
6/13/2025	8:30 AM – 4:30 PM	702 Hicksville Road, Massapequa
6/27/2025	8:30 AM - 3:30 PM	3126 Jericho Tpk., East Northport
7/11/2025	8:30 AM - 3:30 PM	3750 Hempstead Tpk, Levittown
7/25/2025	8:30 AM - 3:30 PM	385 Route 25A, Miller Place
8/8/2025	8:30 AM - 3:30 PM	95 Old Country Road, Carle Place
8/22/2025	8:30 AM - 3:30 PM	3577 Long Beach Road, Oceanside
9/5/2025	8:30 AM - 3:30 PM	8101 Jericho Tpk, Woodbury
9/19/2025	8:30 AM – 4:30 PM	365 Route 109, West Babylon



# Join Us at the New Name, Same *Great Time!*



WORKPLACE  
CHALLENGE

A 3.5-mile run-walk for charity and our largest company picnic of the year.

## Tuesday, Aug. 5

Jones Beach, Field 5

5:00 - 8:30 PM



## Registration for Team PSEG Long Island includes:

- CBIZ Challenge race bib.
- CBIZ Challenge shirt.
- PSEG Long Island event shirt.
- Admission for you and *up to 4* family members (under 18) to company barbecue.

Anyone 18 and older *must* register.  
Only paid individuals will receive a shirt.



Thank  
*you*