



SECRETARY'S REPORT

November 15, 2023

CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA Staff
- Since the September Board meeting, no material correspondence has been received. Copies of all correspondence have been shared with the Trustees

BOARD POLICY CALENDAR



















November

- Customer Experience
- Safety
- Information Technology and Cyber Security
- Governance and Agenda Planning
- Economic Development & Community Engagement
- Construction of T&D Projects
- Power Supply Hedging

- None

December

BOARD POLICY DASHBOARD

Policy	Status	Latest Report	Next Report
<u>Strategic Planning & Oversight</u>		February 2023	February 2024
<u>Investment</u>		March 2023	March 2024
<u>Fiscal Sustainability</u>		May 2023	May 2024
<u>Taxes & PILOTs</u>		September 2023	June 2024
<u>T & D Operations</u>		June 2023	June 2024
<u>Customer Experience</u>		November 2022	December 2023
<u>Diversity, Equity, and Inclusion</u>		March 2023	February 2024
<u>Staffing and Employment</u>		June 2021	December 2023
<u>Clean Energy & Power Supply</u>		May 2023	June 2024
<u>Customer Value, Affordability & Rate Design</u>		May 2023	May 2024
<u>Economic Development & Community Engagement</u>		September 2022	December 2023
<u>Enterprise Risk Management</u>		September 2023	September 2024
<u>Construction of T&D Projects</u>		September 2022	December 2023
<u>Power Supply Hedging</u>		November 2022	December 2023
<u>Safety</u>		December 2022	December 2023
<u>Governance & Agenda Planning</u>		December 2022	December 2023
<u>Information Technology and Cyber Security</u>		December 2022	December 2023
<u>Asset Management</u>		September 2023	September 2024



THANK YOU!

Questions?