



CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA Staff
- Since the May Board meeting, material correspondence has been limited to the Legislative Commission Draft Report. Copies of all correspondence have been shared with the Trustees



Secretary's Report

BOARD POLICY CALENDAR

- T&D Operations
- Audit Relationships

June

- Taxes & PILOTs
- Enterprise Risk Management
- Asset Management

July



BOARD POLICY DASHBOARD

Policy	Status	Latest Report	Next Report
Strategic Planning & Oversight	Ů	February 2023	February 2024
Investment	Ô	March 2023	March 2024
Fiscal Sustainability	Ů	May 2023	May 2024
Taxes & PILOTs	Ů	May 2022	June 2023
T & D Operations	Ů	See Board Materials	June 2024
Customer Experience	Ů	November 2022	November 2023
Diversity, Equity, and Inclusion	C	March 2023	February 2024
Staffing and Employment	L	June 2021	December 2023
Clean Energy & Power Supply	Ů	May 2023	June 2024
Customer Value, Affordability & Rate Design	Ů	May 2023	May 2024
Economic Development & Community Engagement	Ů	September 2022	September 2023
Enterprise Risk Management	Ů	September 2022	September 2023
Construction of T&D Projects	Ů	September 2022	September 2023
Power Supply Hedging	Ů	November 2022	November 2023
Safety	Ů	December 2022	December 2023
Governance & Agenda Planning	Ů	December 2022	December 2023
Information Technology and Cyber Security	Ů	December 2022	December 2023

