



Time-of-Day Rate Update

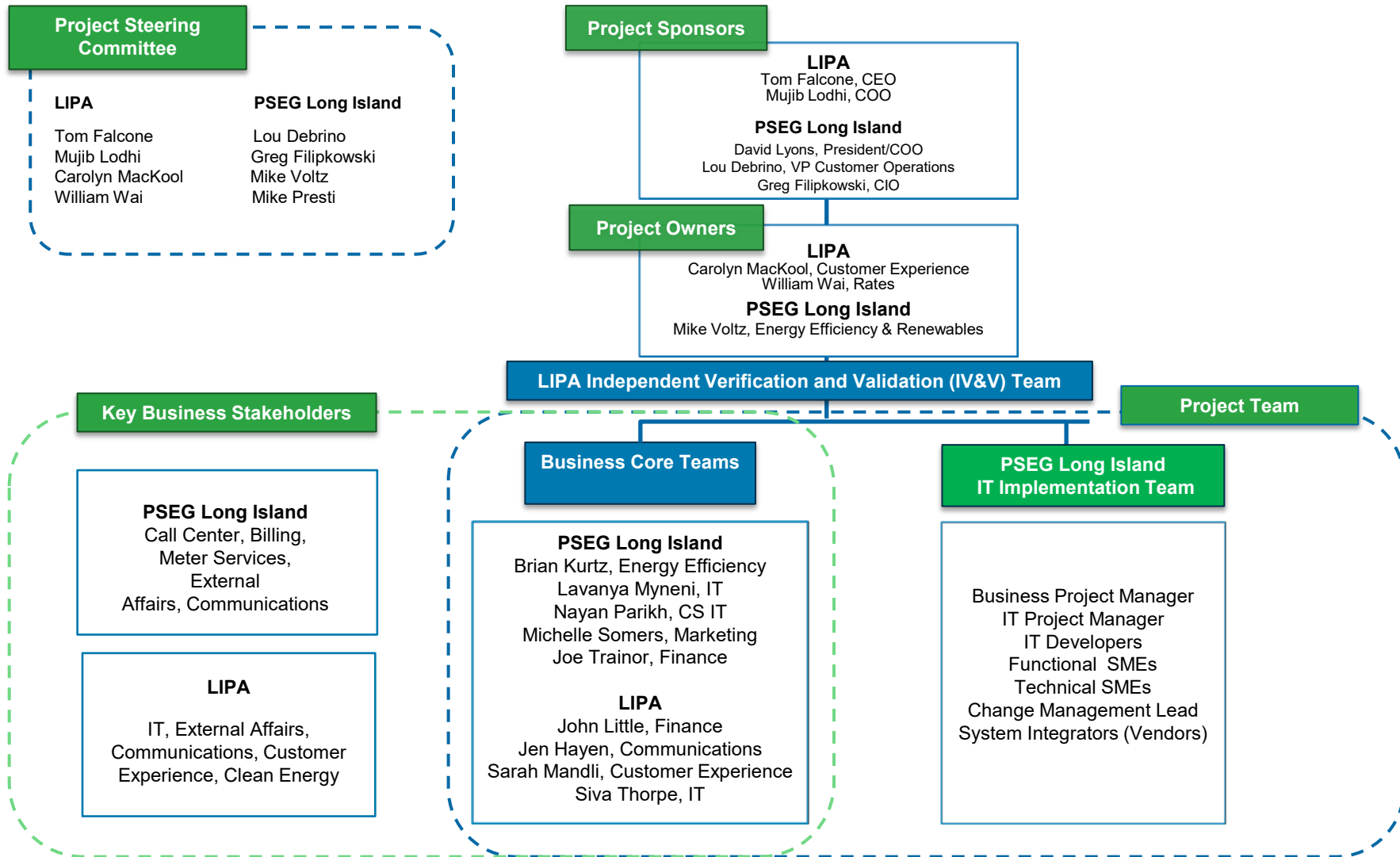
May 10, 2023

LIPA IS MOVING TO TIME-OF-DAY RATES IN 2024

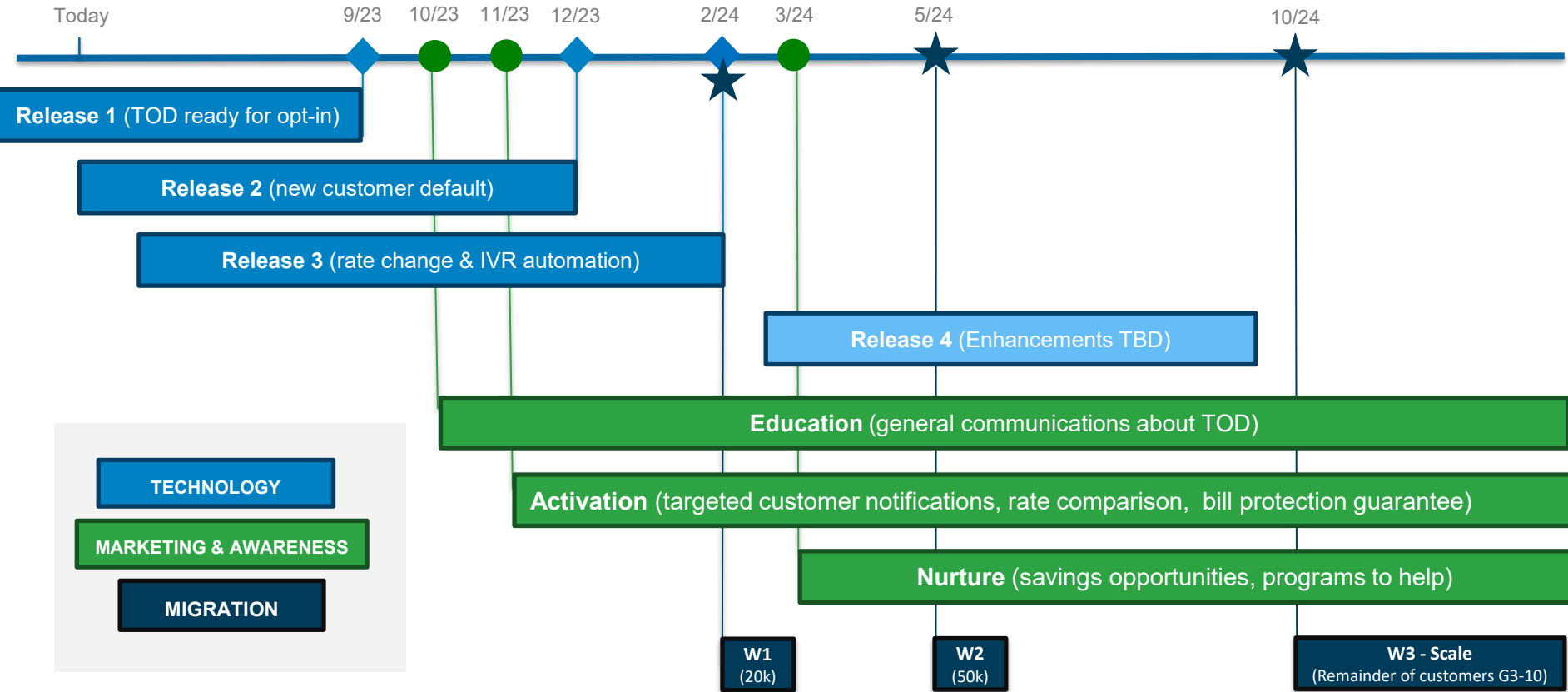
- **LIPA will offer a standard Time-of-Day (TOD) rate plan for residential customers in 2024**
- LIPA will deploy services and tools to educate customers and help them make the most of the new plans. Customers who try TOD will receive a 1-year **Bill Protection Guarantee** and can switch back to their current rate plan at any time. Customers will be notified 90, 60, and 30 days before transition
- Customer migration will begin in February 2024 and extend into mid-2025



PROJECT GOVERNANCE



PROJECT TIMELINE



Release 1

- Standard 2- period and 3-period TOD rates available for opt-in
- Voluntary Time-of-Use rates closed to new enrollments
- Bill protection guarantee available
- Meter data validation, estimation and editing enhanced in MDM (separate project)
- MyAccount and Mobile app enabled to accept opt-ins and opt-outs

Release 2

- New customer move-ins and transfer defaulted to standard 2-period TOD rate

Release 3

- Rate change process automated
- IVR able to accept opt-outs

LIPA INDEPENDENT VERIFICATION & VALIDATION

Deliverable review & approval

- List of deliverables captured in Project Implementation Plan (PIP)
- Workshops/meetings to review and incorporate feedback
- Final approval

Verification of PSEG Long Island test results

- PSEG Long Island test cases
- Execution and results

Independent validation

- Random sampling to verify accuracy of usage and bill calculations
- Comprehensive review of test databases for completeness
- Confirm number of accounts billed
- Confirm test coverage for all segments

Independent testing

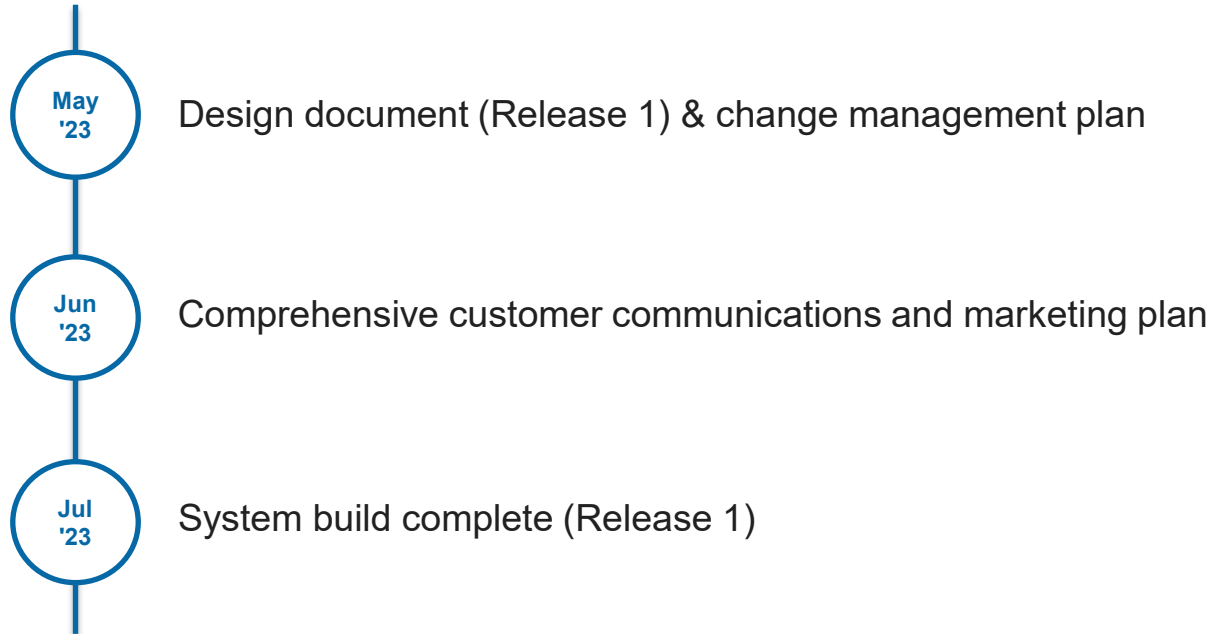
- LIPA to execute tests independently and validate results
- Scope of this testing will be based on assessment from prior steps

CURRENT ACTIVITIES — STATUS

PSEG Long Island has submitted Q1 project deliverables according to schedule and is actively working with LIPA to further refine. The deliverables are available to all parties (LIPA, PSEG Long Island, and DPS) through a Smartsheet platform

- **Project Implementation Plan (PIP)**
 - Conducted multiple rounds of reviews and held joint calibration sessions
 - Incorporated additional deliverables to ensure transparency and alignment throughout 2.5-year implementation
 - Finalization and LIPA approval are anticipated in May
- **Test Management Plan**
 - Incorporating system, performance, and penetration testing plan per LIPA request
- **Business (Release 1) & Technical Requirements**
 - Defining and incorporating additional requirements per LIPA request

UPCOMING ACTIVITIES





Discussion

Questions?