



# SECRETARY'S REPORT

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May 10, 2023

# CUSTOMER-TRUSTEE COMMUNICATIONS

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- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA Staff
- Since the March Board meeting, material correspondence has been limited to the Legislative Commission Draft Report. Copies of all correspondence have been shared with the Trustees

# BOARD POLICY CALENDAR

- Fiscal Sustainability
- Customer Value, Affordability & Rate Design
- Power Supply and Clean Energy
- Audit Relationships

**May**

- Taxes & PILOTs
- T&D Operations
- Enterprise Risk Management
- Asset Management

**June**

# BOARD POLICY DASHBOARD

| Policy   | Status  | Latest Report       | Next Report    |
|--|---|---------------------|----------------|
| <u>Strategic Planning &amp; Oversight</u>              |    | February 2023       | February 2024  |
| <u>Investment</u>                                      |    | March 2023          | March 2024     |
| <u>Fiscal Sustainability</u>                           |    | See Board Materials | May 2024       |
| <u>Taxes &amp; PILOTs</u>                              |    | May 2022            | June 2023      |
| <u>T &amp; D Operations</u>                            |    | May 2022            | June 2023      |
| <u>Customer Experience</u>                             |    | November 2022       | November 2023  |
| <u>Diversity, Equity, and Inclusion</u>                |    | March 2023          | February 2024  |
| <u>Staffing and Employment</u>                         |    | June 2021           | June 2023      |
| <u>Clean Energy &amp; Power Supply</u>                 |    | See Board Materials | June 2024      |
| <u>Customer Value, Affordability &amp; Rate Design</u> |    | See Board Materials | May 2024       |
| <u>Economic Development &amp; Community Engagement</u> |    | September 2022      | September 2023 |
| <u>Enterprise Risk Management</u>                      |   | September 2022      | September 2023 |
| <u>Construction of T&amp;D Projects</u>                |  | September 2022      | September 2023 |
| <u>Power Supply Hedging</u>                            |  | November 2022       | November 2023  |
| <u>Safety</u>  |  | December 2022       | December 2023  |
| <u>Governance &amp; Agenda Planning</u>                |  | December 2022       | December 2023  |
| <u>Information Technology and Cyber Security</u>       |  | December 2022       | December 2023  |