SECRETARY'S REPORT

March 29, 2023

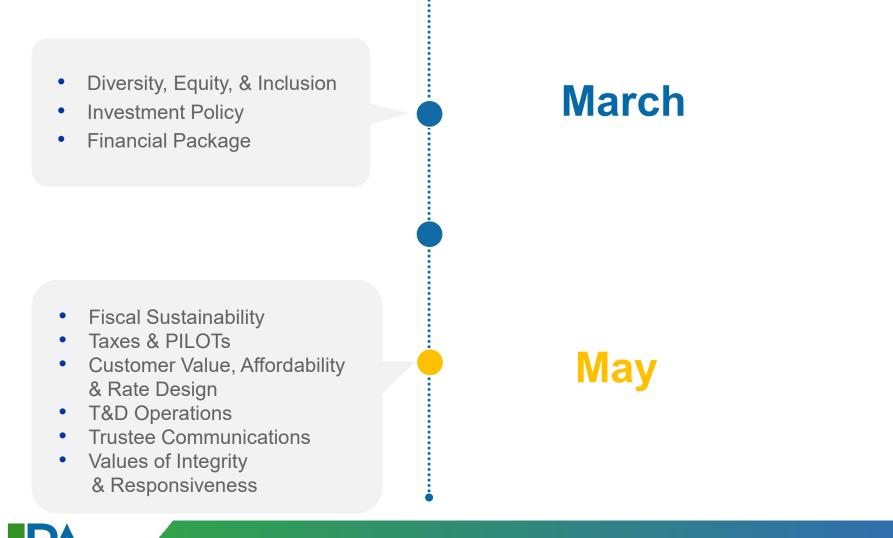


CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA Staff
- Since the February Board meeting, there has been material correspondence on low to moderate income programs and TOD rates. Copies of all correspondence have been shared with the Trustees



BOARD POLICY CALENDAR





BOARD POLICY DASHBOARD

Policy	Status	Latest Report	Next Report
Strategic Planning & Oversight	ப	February 2023	February 2024
Investment	ŝ	See Board Materials	March 2024
Fiscal Sustainability	Ċ	March 2022	May 2023
Taxes & PILOTs		May 2022	May 2023
T & D Operations		May 2022	May 2023
Customer Experience		November 2022	November 2023
Diversity, Equity, and Inclusion		See Board Materials	February 2024
Staffing and Employment		June 2021	June 2023
Clean Energy & Power Supply	Û	May 2022	June 2023
Customer Value, Affordability & Rate Design		May 2022	May 2023
Economic Development & Community Engagement		September 2022	September 2023
Enterprise Risk Management		September 2022	September 2023
Construction of T&D Projects		September 2022	September 2023
Power Supply Hedging		November 2022	November 2023
<u>Safety</u>	Û	December 2022	December 2023
Governance & Agenda Planning	Û	December 2022	December 2023
Information Technology and Cyber Security	Ċ	December 2022	December 2023

