



# SECRETARY'S REPORT

March 29, 2023

# CUSTOMER-TRUSTEE COMMUNICATIONS

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- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA Staff
- Since the February Board meeting, there has been material correspondence on low to moderate income programs and TOD rates. Copies of all correspondence have been shared with the Trustees

# BOARD POLICY CALENDAR

- Diversity, Equity, & Inclusion
- Investment Policy
- Financial Package

**March**

- Fiscal Sustainability
- Taxes & PILOTs
- Customer Value, Affordability & Rate Design
- T&D Operations
- Trustee Communications
- Values of Integrity & Responsiveness

**May**

# BOARD POLICY DASHBOARD

Policy	Status	Latest Report	Next Report
<u>Strategic Planning &amp; Oversight</u>		February 2023	February 2024
<u>Investment</u>		See Board Materials	March 2024
<u>Fiscal Sustainability</u>		March 2022	May 2023
<u>Taxes &amp; PILOTs</u>		May 2022	May 2023
<u>T &amp; D Operations</u>		May 2022	May 2023
<u>Customer Experience</u>		November 2022	November 2023
<u>Diversity, Equity, and Inclusion</u>		See Board Materials	February 2024
<u>Staffing and Employment</u>		June 2021	June 2023
<u>Clean Energy &amp; Power Supply</u>		May 2022	June 2023
<u>Customer Value, Affordability &amp; Rate Design</u>		May 2022	May 2023
<u>Economic Development &amp; Community Engagement</u>		September 2022	September 2023
<u>Enterprise Risk Management</u>		September 2022	September 2023
<u>Construction of T&amp;D Projects</u>		September 2022	September 2023
<u>Power Supply Hedging</u>		November 2022	November 2023
<u>Safety</u>		December 2022	December 2023
<u>Governance &amp; Agenda Planning</u>		December 2022	December 2023
<u>Information Technology and Cyber Security</u>		December 2022	December 2023