



SECRETARY'S REPORT

March 29, 2023

CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA Staff
- Since the February Board meeting, there has been material correspondence on low to moderate income programs and TOD rates. Copies of all correspondence have been shared with the Trustees

BOARD POLICY CALENDAR

- Diversity, Equity, & Inclusion
- Investment Policy
- Financial Package

March

- Fiscal Sustainability
- Taxes & PILOTs
- Customer Value, Affordability & Rate Design
- T&D Operations
- Trustee Communications
- Values of Integrity & Responsiveness

May

BOARD POLICY DASHBOARD

Policy	Status	Latest Report	Next Report
<u>Strategic Planning & Oversight</u>		February 2023	February 2024
<u>Investment</u>		See Board Materials	March 2024
<u>Fiscal Sustainability</u>		March 2022	May 2023
<u>Taxes & PILOTs</u>		May 2022	May 2023
<u>T & D Operations</u>		May 2022	May 2023
<u>Customer Experience</u>		November 2022	November 2023
<u>Diversity, Equity, and Inclusion</u>		See Board Materials	February 2024
<u>Staffing and Employment</u>		June 2021	June 2023
<u>Clean Energy & Power Supply</u>		May 2022	June 2023
<u>Customer Value, Affordability & Rate Design</u>		May 2022	May 2023
<u>Economic Development & Community Engagement</u>		September 2022	September 2023
<u>Enterprise Risk Management</u>		September 2022	September 2023
<u>Construction of T&D Projects</u>		September 2022	September 2023
<u>Power Supply Hedging</u>		November 2022	November 2023
<u>Safety</u>		December 2022	December 2023
<u>Governance & Agenda Planning</u>		December 2022	December 2023
<u>Information Technology and Cyber Security</u>		December 2022	December 2023