



# SECRETARY'S REPORT

November 16, 2022

# CUSTOMER-TRUSTEE COMMUNICATIONS

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- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the September Board meeting, there has been material correspondence regarding Public Policy Transmission Planning, as well as the Bridge to Buell transmission project. Copies of all correspondence have been shared with the Trustees

# BOARD POLICY CALENDAR

- Power Supply Hedging
- Customer Experience

**November**

- Diversity, Equity & Inclusion
- Safety
- Governance and Agenda Planning
- IT and Cyber Security
- Staffing and Employment
- Strategic Planning and Oversight
- Purpose and Role of Trustees

**December**

# BOARD POLICY DASHBOARD

Policy	Status	Latest Report	Next Report
<u>Strategic Planning &amp; Oversight</u>		<u>September 2021</u>	December 2022
<u>Investment</u>		<u>March 2022</u>	March 2023
<u>Debt and Access to Credit</u>		<u>March 2022</u>	March 2023
<u>Taxes &amp; PILOTs</u>		<u>May 2022</u>	May 2023
<u>T &amp; D Operations</u>		<u>May 2022</u>	May 2023
<u>Customer Experience</u>		<u>November 2021</u>	November 2022
<u>Diversity, Equity, and Inclusion</u>		<u>August 2021</u>	December 2022
<u>Staffing and Employment</u>		<u>June 2021</u>	December 2022
<u>Clean Energy &amp; Power Supply</u>		<u>May 2022</u>	May 2023
<u>Customer Value, Affordability &amp; Rate Design</u>		<u>May 2022</u>	May 2023
<u>Economic Development &amp; Community Engagement</u>		<u>See Board Materials</u>	September 2023
<u>Enterprise Risk Management</u>		<u>See Board Materials</u>	September 2023
<u>Construction of T&amp;D Projects</u>		<u>See Board Materials</u>	September 2023
<u>Power Supply Hedging</u>		<u>November 2021</u>	November 2022
<u>Safety</u>		<u>December 2021</u>	December 2022
<u>Governance &amp; Agenda Planning</u>		<u>December 2021</u>	December 2022
<u>Information Technology and Cyber Security</u>		<u>December 2021</u>	December 2022