



#### CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the March Board meeting, there has been no material correspondence addressed to the Board. Copies of all correspondence have been shared with the Trustees



### **BOARD POLICY CALENDAR**

- Construction of T&D Projects
- Economic Development

# **July**

Construction of T&D Projects

### June

- Diversity, Equity, & Inclusion
- Staffing & Employment
- Role of LIPA Trustees
- Strategic Planning & Oversight

## September



## **BOARD POLICY DASHBOARD**

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Policy	Status	Latest Report	Next Report
Strategic Planning & Oversight	Ů	January 2021	July 2022
Investment	Ů	<u>March 2022</u>	June 2023
Debt and Access to Credit	Ů	<u>March 2022</u>	March 2023
Taxes & PILOTs	Ů	See Board Materials	May 2023
T & D Operations	Ď	See Board Materials	September 2023
Customer Experience		See Board Materials	September 2023
Diversity, Equity, and Inclusion	Ů	August 2021	July 2022
Staffing and Employment	Ů	<u>June 2021</u>	July 2022
Resource Planning & Clean Energy	Ů	See Board Materials	June 2023
Customer Value & Affordability	Ů	June 2021	May 2023
Economic Development & Community Engagement	Ů	August 2021	June 2022
Enterprise Risk Management	Ů	November 2021	November 2022
Construction of T&D Projects	Ů	September 2021	September 2022
Power Supply Hedging	Ů	November 2021	November 2022
Safety	Ů	December 2021	December 2022
Governance & Agenda Planning	Ô	December 2021	December 2022
Information Technology and Cyber Security	Ů	December 2021	December 2022