



### CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the February Board meeting, the only material correspondence addressed to the Board related to the reformed contract with PSEG Long Island. Copies of all correspondence have been shared with the Trustees



### **BOARD POLICY CALENDAR**

- Taxes and PILOTs
- Resource Planning & Clean Energy
- Strategic Planning and Oversight

## June

Construction of T&D Projects

# May

- Diversity, Equity, & Inclusion
- Staffing & Employment
- Economic Development

**July** 



### **BOARD POLICY DASHBOARD**

Link to Policy	Status	Link to Latest Report	Next Report
Strategic Planning & Oversight	Ů	January 2021	May 2022
Investment	Ô	See Board Materials	June 2023
Debt and Access to Credit		See Board Materials	March 2023
Taxes & PILOTs	Ů	<u>May 2021</u>	May 2022
T & D Operations		November 2021	September 2022
Customer Experience	Ď	November 2021	September 2022
Diversity, Equity, and Inclusion	Ů	<u>August 2021</u>	June 2022
Staffing and Employment		<u>June 2021</u>	June 2022
Resource Planning & Clean Energy	Ů	June 2021	June 2022
Customer Value & Affordability	Ů	<u>June 2021</u>	May 2022
Economic Development & Community Engagement	Ô	<u>August 2021</u>	June 2022
Enterprise Risk Management		November 2021	November 2022
Construction of T&D Projects		September 2021	May 2022
Power Supply Hedging	Ů	November 2021	November 2022
Safety		December 2021	December 2022
Governance & Agenda Planning	Ď	December 2021	December 2022
Information Technology and Cyber Security	Ů	December 2021	December 2022