

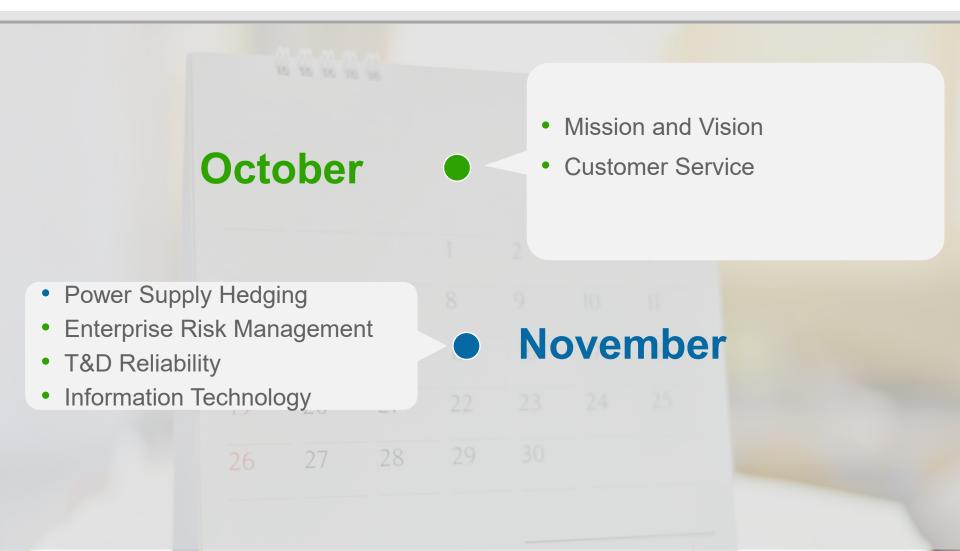


CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the August Board meeting, there has been no material correspondence addressed to the Board. Copies of all correspondence have been shared with the Trustees



BOARD POLICY CALENDAR





BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
Strategic Planning & Oversight	ß	January 2021	January 2022
Investment	ß	<u>March 2021</u>	March 2022
Debt and Access to Credit	₽	<u>March 2021</u>	March 2022
Taxes & PILOTs	₽	<u>May 2021</u>	May 2022
T & D Reliability	₽	<u>May 2021</u>	May 2022
Customer Service	Ů	December 2020	September 2021
Diversity and Inclusion	Ů	August 2021	September 2022
Staffing and Employment	₽	<u>June 2021</u>	June 2022
Resource Planning & Renewable Energy		<u>June 2021</u>	June 2022
Customer Value & Affordability	Ô	<u>June 2021</u>	June 2022
Economic Development & Community Engagement	Ô	<u>August 2021</u>	September 2022
Enterprise Risk Management	₽	December 2020	November 2021
Construction of T&D Projects	Ô	See Board Materials	September 2022
Power Supply Hedging	Ô	September 2020	November 2021
<u>Safety</u>	Ô	December 2020	December 2021
Governance & Agenda Planning	Ô	December 2020	December 2021
Information and Physical Security	Ď	December 2020	December 2021

