



SECRETARY'S REPORT

September 2021

CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the August Board meeting, there has been no material correspondence addressed to the Board. Copies of all correspondence have been shared with the Trustees

BOARD POLICY CALENDAR


















October

- Mission and Vision
- Customer Service

- Power Supply Hedging
- Enterprise Risk Management
- T&D Reliability
- Information Technology

November

BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
<u>Strategic Planning & Oversight</u>		<u>January 2021</u>	January 2022
<u>Investment</u>		<u>March 2021</u>	March 2022
<u>Debt and Access to Credit</u>		<u>March 2021</u>	March 2022
<u>Taxes & PILOTs</u>		<u>May 2021</u>	May 2022
<u>T & D Reliability</u>		<u>May 2021</u>	May 2022
<u>Customer Service</u>		<u>December 2020</u>	September 2021
<u>Diversity and Inclusion</u>		<u>August 2021</u>	September 2022
<u>Staffing and Employment</u>		<u>June 2021</u>	June 2022
<u>Resource Planning & Renewable Energy</u>		<u>June 2021</u>	June 2022
<u>Customer Value & Affordability</u>		<u>June 2021</u>	June 2022
<u>Economic Development & Community Engagement</u>		<u>August 2021</u>	September 2022
<u>Enterprise Risk Management</u>		<u>December 2020</u>	November 2021
<u>Construction of T&D Projects</u>		See Board Materials	September 2022
<u>Power Supply Hedging</u>		<u>September 2020</u>	November 2021
<u>Safety</u>		<u>December 2020</u>	December 2021
<u>Governance & Agenda Planning</u>		<u>December 2020</u>	December 2021
<u>Information and Physical Security</u>		<u>December 2020</u>	December 2021