



SECRETARY'S REPORT

May 2021

CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the April Board meeting, the only material correspondence we have received has been related to Tropical Storm Isaias. Copies of all correspondence have been shared with the Trustees

BOARD POLICY CALENDAR

June

- Construction of T&D Projects
- Customer Service
- Enterprise Risk Management
- Economic Development and Community Engagement

- Resource Planning & Renewable Energy
- Customer Value & Affordability
- Staffing & Employment

September

BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
<u>Strategic Planning & Oversight</u>		<u>January 2021</u>	January 2022
<u>Investment</u>		<u>March 2021</u>	March 2022
<u>Debt and Access to Credit</u>		<u>March 2021</u>	March 2022
<u>Taxes & PILOTs</u>		See Board Materials	May 2022
<u>T & D Reliability</u>		See Board Materials	May 2022
<u>Customer Service</u>		<u>December 2020</u>	September 2021
<u>Staffing and Employment</u>		<u>June 2020</u>	June 2021
<u>Resource Planning & Renewable Energy</u>		<u>July 2020</u>	June 2021
<u>Customer Value & Affordability</u>		<u>June 2020</u>	June 2021
<u>Economic Development & Community Engagement</u>		<u>June 2020</u>	September 2021
<u>Enterprise Risk Management</u>		<u>December 2020</u>	September 2021
<u>Construction of T&D Projects</u>		<u>September 2020</u>	September 2021
<u>Power Supply Hedging</u>		<u>September 2020</u>	November 2021
<u>Safety</u>		<u>December 2020</u>	December 2021
<u>Governance & Agenda Planning</u>		<u>December 2020</u>	December 2021
<u>Information and Physical Security</u>		<u>December 2020</u>	December 2021