

**January 27, 2021**

**Special Board Meeting**

**Public Comments**

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**From:** Web Forms  
**Sent:** Thursday, January 21, 2021 4:58 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Shannon Borucke

**Address**

3 Mikel Lane

**Affiliation**

LIPC

**Agenda Topic**

Contract with PSEG

**Comment**

We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer

needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system. We can ensure that those who use, pay for, and work for the system have a say in how it runs.

Sent from [Lipower](#)

Web Forms

(o) (m)  
[Lipower.org](#)



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**From:** Web Forms  
**Sent:** Thursday, January 21, 2021 12:42 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Margaret Galbraith

**Address**

83 Bar Beach Rd.

**Agenda Topic**

Public Power for Long Island

**Comment**

My name is Margaret Galbraith, a resident of Port Washington, and a Long Island utility ratepayer.

Years of public-private partnerships under LIPA have removed us further from the root of our needs: an energy system in service of people, not profits. On good days, we pay outrageous rates for inadequate service. On bad days, we wait in the dark unable to get clear answers on when service will return. On all days, we maintain reliance on climate-wrecking fossil fuels that put our region at risk of further catastrophe. Our utility consistently fails us, no more apparent than during last summer's Tropical Storm Isaias

which proved PSEG LI incapable of responding to the challenge of providing and maintaining the resilient electric grid that Long Islanders need.

BE SURE TO INCLUDE PERSONAL IMPACTS YOU FACED AS A RESULT OF THE STORM: POWER OUTAGES, SPOILED FOOD OR MEDICATIONS, UNRESPONSIVENESS FROM THE UTILITY, ETC.

We must fully commit to a new paradigm of energy management on Long Island and oppose any efforts to further privatize our energy services. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system. We can ensure that those who use, pay for, and work for the system have a say in how it runs.

We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement.

Sent from [Lipower](mailto:Lipower)

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[Lipower.org](http://Lipower.org)



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**From:** Web Forms  
**Sent:** Tuesday, January 19, 2021 4:26 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Angie Carpenter

**Address**

655 Main St. Islip NY 11751

**Affiliation**

Town of Islip

**Agenda Topic**

PSEG Long Island

**Comment**

Please see attached

**If you have an attachment, please upload it here.**

[PSEGLI-Support-Letter-1-19-21.pdf](#)



OFFICE of the SUPERVISOR



ANGIE M. CARPENTER  
Supervisor

January 19, 2021

RE: PSEG Long Island

To the LIPA Board of Trustees:

I am writing to express my support for PSEG Long Island. Following Super Storm Sandy, our community needed help digging out of the disaster. When PSEG Long Island took over the electric grid, they hit the ground running, delivering best-in-class service and worked toward becoming a pillar of the Long Island community. The company's commitment to those values and the customers they serve has not wavered. The entire PSEG Long Island team is consistently responsive to the needs of government officials, their customers and the community, whether it is working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities. PSEG Long Island has been a major improvement over the previous revolving door of electric companies we have been made to endure since Hurricane Gloria.

PSEG Long Island made significant progress in enhancing our community's resilience to storms by hardening more than 1,000 miles of the formerly aging power lines and infrastructure, using FEMA funding instead of customer dollars. PSEG Long Island continues to strengthen the electric system through various other programs aimed at making electric service more reliable. Most importantly, PSEG Long Island makes certain that elected officials, community stakeholders, and their customers are aware of these projects. They have always worked to make sure that the designs and construction proceed in a way that is acceptable to the community.

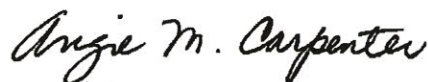
PSEG Long Island has earned their place as one of the most recognized names in the Long Island volunteer community with a commitment to corporate citizenship. We've seen them at

our community fundraisers, food drives, and Earth Day events. Their participation is always appreciated and always impressive. They are a model corporate citizen.

Their Tropical Storm Isaias response was an outlier to PSEG Long Island's long-term responsive track record. We know PSEG Long Island realizes that Tropical Storm Isaias unearthed issues that led to an unacceptable response. I am confident that PSEG has learned from this experience. To their credit, PSEG Long Island recognizes and takes ownership of the poor response during Tropical Storm Isaias, and believe that they are committed to learning from these failures to ensure the next response is better and at the same level of their service previously. The company has publicly acknowledged that their response did not live up to their own expectations. We believe that it is truly in Long Island's best interest to give PSEG Long Island an opportunity to correct what went wrong. We have faith that they will. Further we are far from convinced that another company will be better than PSEG and in fact, are concerned that a change will not be a change for the better.

PSEG Long Island's commitment to the community has not faltered. The company showed us year after year, following Super Storm Sandy, how the utility company would be a leader in service and corporate citizenship. Their years of overall merits justify their request to be provided the opportunity to make it right and to show they are still the right company for the job.

Sincerely,

A handwritten signature in black ink that reads "Angie M. Carpenter". The script is fluid and cursive, with the first letters of each word being capitalized and prominent.

Angie M. Carpenter  
Islip Town Supervisor

AMC:ng



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**From:** Web Forms  
**Sent:** Tuesday, January 19, 2021 1:00 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Smithtown Supervisor Edward R. Wehrheim

**Address**

Town Hall, 99 West Main Street, Smithtown, NY

**Affiliation**

Town Supervisor

**Agenda Topic**

PSEGLI

**Comment**

Please see attached letter. Thank you.

**If you have an attachment, please upload it here.**

[PSEG-letter-of-support.pdf](#)

# TOWN OF SMITHTOWN

**SUPERVISOR**  
EDWARD R. WEHRHEIM

**TOWN COUNCIL**  
THOMAS J. MCCARTHY  
LYNNE C. NOWICK  
LISA M. INZERILLO  
THOMAS W. LOHMANN



Office of the Supervisor  
99 West Main Street  
P.O. Box 9090  
Smithtown, NY, 11787

To Whom It May Concern:

It has come to my attention that a hearing is taking place regarding PSEG Long Island's response to Tropical Storm Isaias. I respectfully submit the following response for inclusion into said hearing.

When PSEG assumed jurisdiction over the electric grid, they worked to deliver the best-in-class service and became a pillar of the Long Island community. PSEG has not wavered from the commitment to those values and the customers they serve. Both Dan Eichhorn, Chief Operating Officer, and Karyn Kemp-Smith, Regional External Affairs Manager, have consistently been very responsive to all of Smithtown government's concerns whether it is coordination for a major weather event or working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities.

PSEG Long Island has made significant progress in enhancing our community's resilience by hardening aging power lines and infrastructure using FEMA funding. PSEG Long Island continues to strengthen the electric system through various programs aimed at making electric service more reliable. PSEG Long Island notifies elected officials, community stakeholders and customers of projects and ensures designs and construction proceed in a way that is acceptable to the community.

PSEG Long Island has been an active participant in our community fundraisers, food drives and Earth Day events. PSEG Long Island's commitment to the community has not faltered and they continue to demonstrate leadership in service and corporate citizenship.

Tropical Storm Isaias response is certainly an exception to PSEG Long Island's overall storm response. We know PSEG Long Island is aware Tropical Storm Isaias unearthed setbacks that led to an unacceptable response. PSEG Long Island has publicly acknowledged their response did not live up to their expectations, however, I am confident that they are committed to learning and improving from this experience.

Respectfully,

Edward R. Wehrheim  
Town Supervisor

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**From:** Web Forms  
**Sent:** Tuesday, January 19, 2021 11:20 AM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Town of Babylon

**Address**

200 E. Sunrise Highway, Lindenhurst, NY 11757

**Agenda Topic**

PSEG Long Island

**Comment**

Read into the record at January 27, 2021 LIPA Board of Trustees Meeting

**If you have an attachment, please upload it here.**

[PSEG-Letter-of-Support-LIPA.pdf](#)

Sent from [Lipower](#)



Web Forms

# Town of Babylon

200 E. Sunrise Highway  
Lindenhurst, New York, 11757  
(631) 957-3000



**RICH SCHAFFER**  
**SUPERVISOR**

January 15, 2021

Ralph V. Suozzi, Chairman  
Mark Fischl, Vice Chairman  
Thomas Falcone, Chief Executive Officer  
Long Island Power Authority  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553

Daniel Eichorn, President and COO  
PSEG Long Island  
333 Earle Ovington Boulevard  
Uniondale, NY 11553

Re: **PSEG Long Island**

Dear Messrs. Suozzi, Fischl, Falcone and Eichorn:

I am writing to let you know of my experiences as Town Supervisor with PSEG Long Island. Following Super Storm Sandy, our community needed help digging out of the disaster. When PSEG Long Island took over the electric grid, they hit the ground running, delivering best-in-class service and worked toward becoming a pillar of the Long Island community. The company's commitment to those values and the customers they serve has not wavered. The entire PSEG Long Island team is consistently responsive to the needs of government officials, their customers and the community, whether it is working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities. I specifically want to commend Karyn Kemp-Smith, our Governmental Liaison, who has consistently been available to me and my team in providing assistance to our residents. She is a true professional dedicated to public service.

PSEG Long Island made significant progress in enhancing our community's resilience to by hardening more than 1,000 miles of the formerly aging power lines and infrastructure, using FEMA funding instead of customer dollars. PSEG Long Island continues to strengthen the electric system through various other programs aimed at making electric service more reliable. Most importantly, PSEG Long Island makes certain elected officials, community stakeholders and their customers are aware of these projects and they have always worked to make sure that the designs and construction proceed in a way that is acceptable to the community.

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**Antonio A. Martinez**  
Councilman  
Deputy Supervisor

**DuWayne Gregory**  
Councilman

**Terence F. McSweeney**  
Councilman

**Anthony N. Manetta**  
Councilman

**Jennifer C. Montiglio**  
Receiver of Taxes

**Geraldine Compitello**  
Town Clerk



# Town of Babylon

200 E. Sunrise Highway  
Lindenhurst, New York, 11757  
(631) 957-3000



**RICH SCHAFFER**  
**SUPERVISOR**

PSEG Long Island has earned their place as one of the most recognized names in the Long Island volunteer community with a commitment to corporate citizenship. We've seen them in our community at fundraisers, food drives, and Earth Day events. Their participation is always appreciated and always impressive. They are a model corporate citizen.

Their Tropical Storm Isaias response was an outlier to PSEG Long Island's track record. In fact, I was critical of PSEG Long Island during the immediate aftermath of this storm as I heard from many residents who were not able to access the utility's message system. I know PSEG Long Island realizes that Tropical Storm Isaias unearthed setbacks and posed a struggle that led to an unacceptable response and is committed to learning and improving from this experience. PSEG Long Island recognizes and takes ownership of the poor response during Tropical Storm Isaias, and I believe that they are

committed to correcting any issues to ensure the next response is better and at the same level of their service previously. The company has publicly acknowledged that their response did not live up to their own expectations. I believe that it is in Long Island's best interest to give PSEG Long Island an opportunity to correct what went wrong. I have faith that they will.

PSEG Long Island's commitment to the community has not faltered. The company demonstrated year after year following Super Storm Sandy how the utility company would be a leader in service and corporate citizenship. Their years of overall merits justify their request to be provided the opportunity to make it right and to show they are still the right company for the job.

Regards,

Rich Schaffer  
Supervisor  
Town of Babylon

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**Antonio A. Martinez**  
Councilman  
Deputy Supervisor

**DuWayne Gregory**  
Councilman

**Terence F. McSweeney**  
Councilman

**Anthony N. Manetta**  
Councilman

**Jennifer C. Montiglio**  
Receiver of Taxes

**Geraldine Compitello**  
Town Clerk



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**From:** Web Forms  
**Sent:** Friday, January 15, 2021 3:51 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Michael Brady

**Address**

82 Lou Avenue, Kings Park, NY 11754

**Agenda Topic**

Public Power for Long Island

**Comment**

My name is Michael Brady, and I reside on Long Island in the town of Kings Park. I am writing in support of the proposal to fully municipalize the operation and management of Long Island's power system and to cancel LIPA's contract with PSEG-LI.

The public-private partnership that was foisted upon Long Island's ratepayers after the LILCO/Shoreham debacle has been an unmitigated disaster. Under the management of PSEG and it's predecessors, the Long Island power grid has proven to completely lack resiliency in the face of even our typical weather patterns. As a result of the delay in restoring power after Superstorm Sandy and most Tropical Storm Isaias, as well as a host of lesser named and unnamed storms, I have personally suffered loss of income, as well as monetary damages resulting from spoiled food and medicines, and

using alternative energy sources. These costs are in addition to the nuisance of persistent fumes and noise pollution resulting from the endless running of generators in my neighborhood, creating a haze and a drone straight out of a post-apocalyptic movie. My family and friends have suffered even longer outages, often well in excess of one week in duration, which has created undo stress for those relying upon refrigerator for life sustaining medications.

Prior to Isaias, I received a text from PSEG advising me of my options for reporting the anticipated power outage. I read how they had invested in a state of the art system to ensure adequate communication in the event of such an emergency. And yet, when the storm hit and the power went out, their reporting system completely failed--texts couldn't be sent to them and their phone lines were jammed worse than TicketMaster when U2 tickets went on sale for the Joshua Tree tour. It seemed like they were using that same 1989 era phone system despite their assurances to the contrary.

This can not continue, but it will as long as profit remains the primary driver of our energy service. Electric power must be provided to all citizens at affordable rates and with consistent, reliable service. The public must have a say in Long Island's energy future.

And now at last we have the opportunity to ensure that happens. As LIPA's board considers the future, true municipalization of our power grid is finally under serious consideration. We can have superior service and save money--we just have to eliminate PSEG and it's ilk from our energy system. True public power can also help us to more quickly achieve the mandates of the Climate Leadership and Community Protection Act by transitioning from carbon based energy to renewable energy resources.

LIPA or a similar purely public entity should run our electric grid with a democratically representative structure that ensures public participation in decision making and oversight. To properly represent the public, LIPA's board must include better representation of critical local stakeholders, from resilience experts to community and

environmental advocates. Planning and operations must be informed by robust public participation processes and partnerships with universities and local organizations.

I call upon you to acknowledge the failures of the current energy system which have again been laid bare by Isaías, and acknowledge the best and only viable solution is to cancel the PSEG contract, AND cause LIPA to take over Long Island's electric system as a truly public utility. Municipalize our energy system and give us Long Islanders the clean, affordable, and reliable energy system we deserve.

Sent from [Lipower](#)



Web Forms

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**From:** Web Forms  
**Sent:** Friday, January 15, 2021 2:12 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Peter Van Scoyoc

**Address**

159 Pantigo Road

**Affiliation**

Supervisor, Town of East Hampton

**Agenda Topic**

PSEG Long Island

**Comment**

"Read into the record at January 27, 2021 LIPA Board of Trustees Meeting"

**If you have an attachment, please upload it here.**

[Letters-TOEH-RE-LIPA-PSEG.pdf](#)





# TOWN OF EAST HAMPTON

159 Pantigo Road  
East Hampton, New York 11937

**PETER VAN SCOYOC**  
Supervisor

(631) 324-4140  
[pvenscoyoc@eamptonny.gov](mailto:pvenscoyoc@eamptonny.gov)

January 11, 2021

Ralph V. Suozzi, Chairman  
Long Island Power Authority  
333 Earle Ovington Blvd., Ste. 403  
Uniondale, N.Y. 11553

Dear Mr. Suozzi:

I am writing to submit comments in regard to the performance of our electrical utility provider, PSEG-Long Island, in the Town of East Hampton.

PSEG-LI has been a responsive partner to the Town of East Hampton in addressing our community's electrical utility needs. The company has worked cooperatively with the Town to respond to community needs and concerns on, for example, substation siting and improvements, and on increasing the resiliency of the utility infrastructure throughout the town.

Our town, fortunately, experienced fewer impacts than other areas of Long Island from Tropical Storm Isaias in August, 2020. This was due in part to the path of the storm.

However, it was also due to the previously undertaken efforts by PSEG to increase the resiliency of local transmission and distribution lines. These upgrades have clearly served to improve PSEG's electricity delivery to our residents and to help avoid post-storm outages.

While Isaias did cause some localized outages, PSEG was able, largely, to restore power in short order to customers who did lose service.

Sincerely,

Peter Van Scoyoc  
Supervisor, East Hampton Town

Cc: Tom Falcone  
Mark Fischl  
Dan Eichhorn



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**From:** Web Forms  
**Sent:** Tuesday, January 12, 2021 11:22 AM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Keith Forrester

**Address**

31 Moffit Boulevard

**Agenda Topic**

LIPA Board of Trustees Meeting

**Comment**

letter of support for PS  
EG

**If you have an attachment, please upload it here.**

[PSEG-10721.pdf](#)

Sent from [Lipower](#)



January 7, 2021

LIPA Board of Trustees

Re: PSEG  
PSEG Long Island (Case # 20-01633)

To whom it may concern,

I am writing this in hopes that my support and voice as an advocate of PSEG Long Island. Not only am I a customer but, I have been in the Landscaping and Tree industry for over 35 years and have gone through several changes with the Utility Companies on Long Island after Hurricane Gloria. From my experience and perspective these companies did not do the preemptive strikes, such as early storm coverage calls and preventive trimming that were necessary to minimize outages as much as humanly possible.

I feel that most everyone learned their lessons after the devastation of Super Storm Sandy but, I did however notice when PSEG Long Island took over the Long Island grid they were committed to being aggressive in their pursuit of preventive measures and still very aggressive and being on the mark with calling in crews prior to actual storms whether these events forecasted come to fruition. While PSEG had several issues in regards to Tropical Storm Isaias which they have held themselves fully accountable and continue to do so. PSEG Long Island has been a made milestone improvements over previous electric companies since Hurricane Gloria.

It should also be noted that they have made a tremendous amount of progress in enhancing our community's resilience by hardening formerly aging power lines and infrastructure. Their outreach supersedes the previous companies by far.

The commitment to Long Island from PSEG year over year has proven to myself and many others, they are the right company for the job.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith Forrester", written over a horizontal line.

Keith Forrester  
President

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**From:** Web Forms  
**Sent:** Tuesday, January 12, 2021 11:14 AM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Robert Spampinato

**Address**

12324 Hampton Way Dr., Wake Forest

**Affiliation**

Contractor - Vegetation Management

**Agenda Topic**

PSEG Support

**Comment**

ECI Letter of Support for PSEG LI

**If you have an attachment, please upload it here.**

[ECI-Letter-of-Support-for-PSEG-LI.pdf](#)



1/11/2021

LIPA Board of Trustees

**Re: ECI Support letter for PSEG Long Island**

To Whom it May Concern,

ECI is writing this letter to express its support for PSEG Long Island. ECI has worked with PSEG Long Island since 2014, when PSEG took over the LIPA system, and has seen its devotion to its customers firsthand within their vegetation management program. Near the beginning of ECI's contract with PSEG Long Island, ECI had many out-of-town professionals on site to aid in implementing their vegetation management program. True to PSEG commitment to their community, PSEG Long Island asked ECI and its competitors to bring in local talent to replace temporary professionals brought in from across the country. This resulted in ECI and its competitors bringing on personnel that are part of the community they serve to provide the very best customer service for PSEG Long Island customers.

ECI has been on the front lines with PSEG Long Island as they strengthen the LIPA electrical system and its relationship with its customers. PSEG Long Island storm hardened more than 1,000 miles of the formerly aging power line infrastructure and initiated reliability and customer service focused programs. A few ECI is currently involved with include utilizing utility forestry professionals to pre-plan prescriptive trimming and aid in resolving customer concerns involving trees with the PSEG electric customer at the top of mind.

ECI's field employees that work with PSEG employees and electric customers daily see PSEG goes above and beyond for its customers. Their commitment to their customers and years of overall merits justify their request to be provided the opportunity to make it right and to show they are still the right company for the job.

Thank you for your time,

Robert Spampinato  
Business Development Manager

Atley Deer  
Vice President

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**From:** Web Forms  
**Sent:** Tuesday, January 12, 2021 8:48 AM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Jack Harder

**Address**

63 Jerusalem Ave, Hempstead, NY 11550

**Affiliation**

Harder Services, Inc.

**Agenda Topic**

PSEG-LI/Tropical Storm Isaias Response

**Comment**

As an almost 100-year old local family-owned business that has been a contractor for our local utility for 35 years, we would like to offer our support of PSEG-LI. A letter to this effect is attached. We appreciate your consideration. Thank you.

- Jack Harder, General Manager



If you have an attachment, please upload it here.

[2021-Letter-Of-Support-PSEGLI.pdf](#)

Sent from [Lipower](#)



Web Forms

(o) (m)  
Lipower.org



Serving New York Since 1922

1/11/21

Letter of Support

Our company has been a family-owned and operated Long Island business for almost 100 years, and a line clearance contractor for our local utility for over 35 years. Through all of the changing names, truck colors and personnel over the years, we feel that PSEG-LI is the most safety-oriented, customer sensitivity-focused and cost-conscious utility contractor for whom we have worked. We have worked all over Long Island, with many, many PSEG-LI personnel and in every circumstance, the ideals of working safely, efficiently and with respect toward the impacted property owners is always expressed to us.

We enjoy our relationship with PSEG-LI, and the PSEG-LI personnel with whom we work are dedicated to their company and to the ratepayers of Long Island. Also, from our experience, the pro-active storm responses shown by PSEG-LI has been above-and-beyond any other utility contractor for whom we worked. Their personnel are laser-focused on restoring electricity as safely and quickly as possible, with as little impact to residents as possible. In an effort to get everyone's lights back on after a recent storm, our crews were called out and were working on Christmas Day. PSEG-LI doesn't take a minute off, when it comes to trying to maximize its positive impact on Long Island and we believe its record of public service shows that.

They faced a steep uphill climb when they started their work here, but at this point in time, we feel that PSEG-LI is absolutely capable of handling their responsibilities to the Long Island ratepayers. They should be given the opportunity to prove that what happened during Isaias was the exception and not the norm, and to right any wrongs resulting from that situation. We look forward to continuing our relationship with PSEG-LI as our local utility manager.

Sincerely,

A handwritten signature in black ink, appearing to read "John D. Harder", with a stylized flourish extending to the right.

John D. Harder  
General Manager  
Harder Services, Inc.

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**From:** Web Forms  
**Sent:** Monday, January 25, 2021 4:31 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

John J. Froccaro

**Agenda Topic**

PSEG Long Island

**Comment**

Read into the record at January 27, 2021 LIPA Board of Trustees Meeting.

**If you have an attachment, please upload it here.**

[2021-01-25-PSEGLI.pdf](#)

Sent from [Lipower](#)



Web Forms

(o) (m)  
[Lipower.org](http://Lipower.org)





**Burger Brothers Restaurant Group, Inc.**

Suite 22I Soundview Marketplace

Port Washington, NY 11050

Tel: (516) 767-1472

Fax: (516) 767-3594

Ralph V. Suozzi, Chairman  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553  
CC: Tom Falcone, Mark Fischl, Dan Eichhorn

January 25, 2021

To Whom It May Concern:

Pursuant to the request for public comments issued by the New York State Department of Public Service (DPS) and the DPS Special Counsel for Ratepayer Protection, I hereby submit the following statement regarding PSEG Long Island's response to Tropical Storm Isaias.

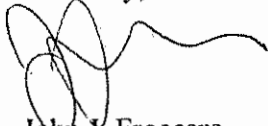
On August 4, 2020, Tropical Storm Isaias caused extensive damage across Long Island, including strong winds and heavy rain that led to extended power outages for many people and businesses alike. As the owner and operator of 31 restaurants in Nassau and Suffolk Counties, Tropical Storm Isaias's impact could potentially have been disastrous; however, with the assistance of PSEG Long Island – namely, our Lead Account Manager Matthew Hettler – the effects of the storm were swiftly and effectively mitigated, resulting in very little disruption in our day-to-day operations.

In the time that I have known him, Mr. Hettler has been an essential lifeline to my business. He always puts forth a remarkable effort for anything that I need, whether it's initiating service for a new location or servicing any of my over thirty PSEG accounts. He is also extremely responsive, even in emergency situations that occur outside of normal business hours; he is never "off the clock" and is always available to take calls and answer questions. Throughout the aftermath of Tropical Storm Isaias, he provided me with timely and accurate updates for each of my accounts. Mr. Hettler is an exemplary member of the PSEG team, and he sets a fantastic example for how a utility company should conduct itself in times of crisis. I consider myself very fortunate to have him in charge of handling my business accounts.

In recent years, PSEG Long Island has made a concerted effort to make improvements in their reliability, customer service, enhancements to electrical infrastructure, and commitment to investing in technological advancements, among many other things. Due largely to Mr. Hettler's

significant efforts, I am very pleased with the service that I receive from PSEG, and while their response to Tropical Storm Isaias was met with mixed feedback, I can confidently say that my business was protected and continued to operate with little to no interruption. It is for these reasons that I believe moving forward, PSEG will make the necessary corrections to ensure that their future storm response will meet the expectations of their customers.

Sincerely,

A handwritten signature in black ink, appearing to read 'John J. Froccaro', with a long, sweeping horizontal line extending to the right.

John J. Froccaro

President, Burger Brothers Restaurant Group, Inc.



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**From:** Web Forms  
**Sent:** Monday, January 25, 2021 3:32 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

John Hazen

**Address**

317 Nautical Mile, Clermont, FL 34711

**Affiliation**

JD Power

**Agenda Topic**

PSEG-LI Satisfaction Results

**Comment**

Attached is a letter related to PSEG-LI's results in JD Power Customer Satisfaction Studies.

**If you have an attachment, please upload it here.**

[JD-Power-and-PSEG-LI-Satisfaction-Results January-2021.pdf](#)

## JD Power and PSEG-LI Results

January 25, 2021

Dear LIPA Board and Trustees,

I have worked closely with the PSEG-LI team over the last 7 years. The PSEG-LI team has put in place very detailed plans and has been very focused on improving overall customer satisfaction. They have done a good job of improving their overall satisfaction score especially when you compare their 2014 Final JD Power Results to the most recent 2020 Final Results. PSEG-LI like every utility in the country must continue to focus their efforts on improving their customer's overall experience, especially as customer expectations continue to change.

2014 Residential Electric Final Results:

- Overall Satisfaction Score: 532
- Lowest Score in the Industry/Ranked 138 out of 138

2014 Business Electric Final Results:

- Overall Satisfaction Score: 532
- Lowest Score in the Industry/Ranked 138 out of 138

2020 Residential Electric Final Results:

- Overall Satisfaction Score: 717
- Ranked 123 out of 143

2020 Business Electric Final Results:

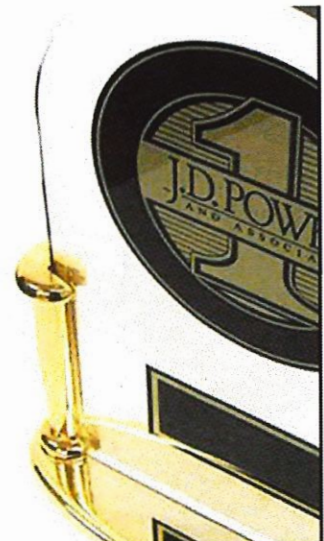
- Overall Satisfaction Score: 781
- Ranked 59 out of 86

Please let me know if you have any additional questions regarding JD Power or PSEG-LI's performance in our Utility Satisfaction Studies.

Thank you,

John Hazen

Managing Director, JD Power



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**From:** Web Forms  
**Sent:** Monday, January 25, 2021 12:47 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Nicholas Hill

**Affiliation**

Hill Energy Services LLC

**Agenda Topic**

PSEG Long Island

**Comment**

Letter to be read into the record at January 27, 2021 LIPA Board of Trustees Meeting.

**If you have an attachment, please upload it here.**

[LIPA-Board-of-Trustees-20210127-Hill-Comments.pdf](#)

Sent from [Lipower](#)



Web Forms



## HILL ENERGY SERVICES

WWW.HILL-ENERGY.COM

January 25, 2021

Honorable Ralph V. Suozzi, Chairman  
Board of Trustees  
Long Island Power Authority  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553

### **Re: Comments for the January 27, 2021 LIPA Board of Trustees Meeting**

Dear Chairman Suozzi:

I am writing regarding the performance of PSEG- Long Island both during Tropical Storm Isaias in August 2020, and in general.

I have been an energy management consultant for over 30 years, working with large commercial and industrial customers across the country. As an "outsourced energy manager" I'm part of customers' facility management teams and interact with electric, gas and water utility companies daily on matters like energy efficiency, billing issues, service requests and power outages. Utility companies can be frustrating labyrinths. I have been my clients' "point man" for innumerable hurricanes, storms and blizzards from Maine to Louisiana. Major storms pose a challenge for facility management and operations staff and good communications from our utility companies is crucial.

I have seen a wide range of utility responses over the years and PSEG-LI is a top performer. They provide us with text notifications prior to anticipated weather events and ongoing updates. The website provides invaluable and accurate information on outages (as well as billing and efficiency programs). I'm fortunate that one of my clients, Raymour & Flanigan Furniture, has a dedicated account representative, Matt Hettler, who has been an incredibly responsive and helpful resource. Even without Matt's assistance, PSEG-LI performs far better than almost all the other utilities that I work with in New York, New Jersey, Pennsylvania and New England. The customer service people are helpful, and the systems generally perform well. The utility's communication regarding outages and performance in restoring them during Tropical Storm Isaias may not have been optimal, but it was far superior to those of its peers.

Regards,

Nicholas Hill, CEM, LEED-AP  
Principal

CC: Tom Falcone, Mark Fischl, Dan Eichhorn



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**From:** Web Forms  
**Sent:** Monday, January 25, 2021 10:44 AM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Mayor Margot Garant, PJ Village

**Address**

121 West Broadway

**Affiliation**

Port Jefferson Village

**Agenda Topic**

PSEG Long Island

**Comment**

Please Read into Record at January 217th 2021 Board of Trustees Meeting

**If you have an attachment, please upload it here.**

[Suozzi-LIPA-Board-of-Trustees-PSEG-Support.pdf](#)



# INCORPORATED VILLAGE OF PORT JEFFERSON

Margot Garant  
Mayor

Joseph Palumbo  
Administrator

January 25, 2021

Ralph V. Suozzi, Chairman  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553  
cc: Tom Falcone, Mark Fischl, Dan Eichhorn

RE: PSEG Long Island  
**PLEASE** Read into Record at January 27, 2021 LIPA Board of Trustees Meeting

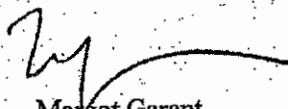
Dear Mr. Suozzi:

I am writing to express my support for PSEG Long Island. The PSEG Long Island team is consistently responsive to the needs of our local government officials, customers, and the community. Over the years, they have worked toward making our community more resilient through electric grid reliability improvements, giving back to the community through volunteer activities and importantly establishing a much better response, forward planning and overall communication. PSEG Long Island has also made significant progress in enhancing our community's resilience by hardening more than 1,000 miles of aging power lines and infrastructure, using FEMA funding not customer dollars.

Recently we were hit again with Tropical Storm Isaias. PSEG's response was an exception to what has otherwise been a very strong track record of storm preparedness and response. We know PSEG Long Island is aware Tropical Storm Isaias unearthed setbacks that led to an unacceptable response, but they are committed to learning and improving from this experience. The company has publicly acknowledged their response did not live up to their expectations and I believe they are committed to correcting issues to ensure the next response is better and at the level of their previous service.

PSEG Long Island's commitment to community has not faltered. The company showed us year after year how a utility company leads in service and corporate citizenship. Their years of performance justify their request to be given another opportunity to show they are still the company for the job.

Sincerely,



Margot Garant  
Mayor

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**From:** Web Forms  
**Sent:** Sunday, January 24, 2021 1:35 AM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Daniel Devlin

**Agenda Topic**

Public Power for Long Island

**Comment**

My name is Daniel Devlin, a resident of Port Washington, and a Long Island utility ratepayer.

Years of public-private partnerships under LIPA have removed us further from the root of our needs: an energy system in service of people, not profits. On good days, we pay outrageous rates for inadequate service. On bad days, we wait in the dark unable to get clear answers on when service will return. On all days, we maintain reliance on climate-wrecking fossil fuels that put our region at risk of further catastrophe. Our utility consistently fails us, no more apparent than during last summer's Tropical Storm Isaias which proved PSEG LI incapable of responding to the challenge of providing and maintaining the resilient electric grid that Long Islanders need.

In the aftermath of Tropical Storm Isaias, my family was left without power for a week. PSEG-LI lacked even the most basic infrastructure to get information out, and seemed totally unprepared for a storm which was reported far in advance. In private

conversations with out-of-state volunteers, they remarked on the total lack of public investment and dire state of the island's electrical infrastructure. For many in my community, power is not only necessary for preserving food, but for those whose precious medications, such as insulin, require cool temperatures. This negligence was not merely an inconvenience, but potentially life-threatening, and bordering on criminal. LIPA's own Adoptions Analysis states that municipalization would result in: "Savings of \$65 to \$75 million per year compared to PSEG LI contract. Municipal Management is financially feasible and an attractive alternative to the single-source service provider model. This savings can be used for storm hardening, investing in clean energy production, and lowering rates." There is no reason to force a for-profit, private model on our hardworking people when there is a more efficient, democratic alternative.

We must fully commit to a new paradigm of energy management on Long Island and oppose any efforts to further privatize our energy services. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system. We can ensure that those who use, pay for, and work for the system have a say in how it runs.

We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement.

Sent from [Lipower](#)



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**From:** Web Forms  
**Sent:** Saturday, January 23, 2021 12:07 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

elaine peters

**Address**

38 hollins road

**Agenda Topic**

Public Utility

**Comment**

When people control the kind of power they want to use for their homes, such as solar or geothermal, then the rates are much much lower. Also the commitment to renewable energy through ownership of the public utility not a private one like Pseg Long Island means pollution is being eradicated and the environment will be healthier for all communities.

Sent from [Lipower](#)

Web Forms

(o) (m)  
[Lipower.org](#)



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**From:** Web Forms  
**Sent:** Friday, January 22, 2021 7:30 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Paul Pontieri, Mayor

**Address**

14 Baker St., Patchogue, NY 11772

**Affiliation**

Incorporated Village of Patchogue

**Agenda Topic**

PSEG Long Island

**Comment**

Pls See Attachment:....

**If you have an attachment, please upload it here.**

[PSEG-Hearing-1.27.pdf](#)

**MAYOR**  
PAUL V. PONTIERI, JR.

**DEPUTY MAYOR**  
JOHN A. KRIEGER

**VILLAGE CLERK**  
PATRICIA M. SEAL



**INCORPORATED**  
**VILLAGE OF PATCHOGUE**

**TRUSTEES**  
SUSAN BRINKMAN  
LORI B. DEVLIN  
SALVATORE P. FELICE  
THOMAS E. FERB  
JOSEPH E. KEYES, JR.

January 22, 2021

Ralph V. Suozzi, Chairman  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553

Re: PSEG Long Island

Chairman Souzzi,

Having been the Mayor of the Village of Patchogue for over 16 years and on the Village Board for the better part of 30 years. I have seen each of the changes in power companies over the years; from LILCO to LIPA to KEYSPAN/National Grid to today PSEG Long Island. Each time a change was made it seemed to be because of a reaction to a man made "disaster" (Shoreham Power Plant) or after Super Storm Sandy when PSEG came in and now the most recent natural disaster that took down power lines and darkened 100,000+ homes and business. Again, in a "knee-jerk" reaction in response to resident complaints the response has been the threat to remove PSEG and replace them with some one else. The major complaint of the last storm was lack of communication and faulty information given to the public. PSEG must correct that and they will.

Having worked with PSEG Long Island for over seven years I find them to be cooperative, responsive and they understand the needs of the community. Over this time their work crews have trimmed trees, replaced poles and put tremendous amount of work towards storm preparedness. As Mayor my primary responsibility is to the health, safety and comfort of the residents my community. From the work crews on the street to your governmental representatives they all support the communities they serve.

I hope you will take my comments into consideration as you move forward in this hearing.

Respectfully Submitted,

Paul Pontieri

Mayor, Village of Patchogue

Cc Tom Falcone, Mark Fischl, Dan Eichhorn

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**From:** Web Forms  
**Sent:** Friday, January 22, 2021 2:23 PM  
**To:** Comments on LIPA Board Agenda Items  
**Subject:** Website Inquiry: Board Agenda Comments

**Name**

Gerard F. Siller

**Address**

38 N Ferry Road, PO Box 970, Shelter Island, NY 11964

**Affiliation**

Supervisor, Town of Shelter Island

**Agenda Topic**

PSEG Long Island

**Comment**

Read into the record at January 27, 2021 LIPA Board of Trustees Meeting

**If you have an attachment, please upload it here.**

[Support-Letter-to-PSEG-LIPA-Board-Meeting.doc](#)





## OFFICE OF THE SUPERVISOR

Town Hall  
P.O. Box 970  
38 North Ferry Road  
Shelter Island, NY 11964-0970

**Gerard F. Siller**  
*Supervisor*

Phone (631) 749-0015  
Fax (631) 749-0728  
gsiller@shelterislandtown.us

January 21, 2021

Ralph V. Suozzi, Chairman  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553

Dear Mr. Suozzi,

I am writing to express Shelter Island's support for PSEG Long Island. The PSEG Long Island team is consistently responsive to the needs of government officials, customers and the community, whether it is working toward making our community more resilient through electric grid reliability, or enhancing communications.

PSEG Long Island made significant progress in bolstering our community's resilience by hardening aging power lines and infrastructure, using FEMA funding not customer dollars. PSEG Long Island makes elected officials, community stakeholders and customers aware of projects and have worked to make sure designs and construction proceed in a way that is acceptable to the community. A few excellent examples of this was the completion of an additional transmission line to the north side of Shelter Island in 2018, and the FEMA mitigation of mainline distribution circuits in 2017.

I know that during the immediate recovery period following Tropical Storm Isaias, PSEG came under some heavy scrutiny from many Long Island municipalities; this was not the case on Shelter Island. PSEG's response to the recovery effort on Shelter Island should be exemplified and could be a model for other municipalities to follow. The tireless efforts of the PSEG staff and crew enabled Shelter Island to have the majority of our communities' power restored by the second day. Our Highway, Fire, and Police Department worked in conjunction with PSEG crews to assist in the restoration of power as a dynamic and cohesive team.

PSEG Long Island has taken ownership of the computer and telephone system issues during Tropical Storm Isaias, and we believe they are committed to correcting these failures to ensure the next response is better. We believe it is in Long Island's best interest to give PSEG Long Island an opportunity to correct what went wrong and we have faith they will.

PSEG Long Island's commitment to the Shelter Island community has not faltered. The company has shown us year after year how a utility company leads in service commitment. Their years of excellent performance to the Shelter Island community justify their request to be given another opportunity to show they are still the company for the job.

Yours truly,

Gerard F. Siller  
Supervisor  
Town of Shelter Island

Cc: Tom Falcone  
Mark Fischl  
Dan Eichorn

1/26/2021

To the LIPA Board of Trustees,

The time to reimagine the Long Island Power Authority (LIPA) is long past due. Our utility and the systems of oversight around it have failed Long Island over and over again, yet some are calling for LIPA to restructure its contracts or to fully privatize. We cannot risk treading the same old path with a new pair of shoes. Instead we must strike out on a better road, envisioning a publicly owned, controlled, and managed power authority, establishing new standards for accountability, equity, resilience, and democracy.

Almost 35 years ago, New York State established LIPA to replace the Long Island Lighting Company (LILCO) to address private utilities' failure to provide adequate services. However, years of public-private partnerships have removed us further from the root of our needs: an energy system in service of people, not profits. On good days, we pay outrageous rates for inadequate service. On bad days, we wait in the dark unable to get clear answers on when service will return. On all days, we maintain reliance on climate-wrecking fossil fuels that put our region at risk of further catastrophe.

Our utility consistently fails us, no more apparent than during last summer's Tropical Storm Isaias which proved PSEG LI incapable of responding to the challenge of providing and maintaining the resilient electric grid that Long Islanders need. We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. The storms could only get worse and Long Islanders are already fed up.

We must fully commit to a new paradigm of energy management on Long Island and oppose any efforts to further privatize our energy services. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. And they can ensure that Long Island helps fulfill the legal and moral obligation we have to prevent climate catastrophe by moving off fossil fuels and transitioning to 100% clean, renewable energy.

With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system: ratepayers, workers, municipalities, community organizations, low-income households, and environmental justice communities. We can ensure that those who use, pay for, and work for the system have a say in how it runs. This is a choice we can make together as Long Island to prevent further encroachment of our energy commons by the forces of privatization. After a past riddled with mismanagement and failure after failure for Long Island communities, now is our moment to

reimagine LIPA, end corporate control and abuse of our energy systems, and realize the benefits of public power and full municipalization: real accountability, reliable service, affordable power, and a commitment to our transition off harmful fossil fuels.

We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement.

**Signed:**

Long Island Progressive Coalition  
Nassau County Democratic Socialists of America  
Suffolk County Democratic Socialists of America  
New York Communities for Change  
Food & Water Action  
Warriors of the Sunrise  
Cooperation Long Island  
Green Party of Nassau County  
NY02 Indivisible  
Progressive East End Reformers  
Suffolk Progressives  
Environmental Action Coalition  
Four Directions Mutual Aid  
Nassau Hiking & Outdoor Club  
All Our Energy  
Long Island Activists  
Together We Will LI  
Planned Parenthood Hudson Peconic  
Shinnecock Grave Protection Warrior Society  
Long Island Network for Change  
Mothers Out Front Long Island Team  
National Organization for Women, Suffolk Chapter  
Sustainability Department of the Sisters of St. Joseph, Brentwood  
Transition Town Port Washington  
Bay Shore Babylon Women's Huddle  
HUMuS: Huntington Mobilization for Sustainability  
Long Island Metro Business Action (LIMBA)  
Sunrise Long Island  
OLA of Eastern Long Island  
S.T.R.O.N.G Youth, Inc.



The International Brotherhood of Electrical Workers Local Union 1049 represents PSEG LI employees, line clearance tree trimmers, and line contractors. We are the dedicated workforce that values the partnership between Long Island Power Authority and PSEG LI. We are out there every single day, working to maintain the system and restore power to your homes. During storms, our sisters and brothers work long days restoring power and in some cases go home to their own dark, cold, powerless homes. Even in cases like this, we know our duty and do not hesitate to wake up the next day and do it all again. This is our DNA. Even throughout this pandemic, our members have risked theirs and their family's health in order to be out serving their community. Our members are deeply committed to ensuring that our Long Island neighbors have reliable electric service that brings comfort and safety into their lives.

Our members are the fabric of the community. It is our labor that brings comfort and safety into homes and local businesses. Although we agree that there were various issues during Tropical Storm Isaias and the response plan to power outages, we are totally committed to working with PSEG LI and Long Island Power Authority so that they can come to terms for a new beginning of increased transparency, accountability, and excellence in order to provide Long Islanders with the best-in-class service that they deserve.

Our leadership over at the International Brotherhood of Electrical Workers Local 1049 appreciates the post storm review that Long Island Power Authority has performed, the options that they have put forth, and is committed to working with PSEG LI and Long Island Power Authority to achieve significant improvements to the contract between PSEG LI and Long Island Power Authority that will both meet the expectations and ensure that our Long Island community gets the best service possible.

Local 1049 members are dedicated to their craft and we will work to ensure that our utility partners set us up for success and service excellence.



KEVAN M. ABRAHAMS  
LEGISLATOR, DISTRICT 1



NASSAU COUNTY LEGISLATURE  
1550 FRANKLIN AVENUE  
MINEOLA, NEW YORK 11501  
(516) 571-6201  
FAX: (516) 571-6187  
KABRAHAMS@NASSAUCOUNTYN.Y.GOV

RANKING MEMBER:

- RULES
- BUDGET REVIEW

MEMBER:

- MINORITY AFFAIR

January 25, 2021

Ralph V. Suozzi, Chairman  
333 Earle Ovington Boulevard, Suite 403  
Uniondale, NY 11553

Dear Chairman Suozzi,

I am writing this letter to share how helpful PSEG Long Island has been to my office and many of my constituents. Legislative District One consists of the communities of Roosevelt, Uniondale and parts of Freeport, Baldwin, Hempstead and East Meadow. The entire PSEG Long Island team is responsive to the needs of government officials such as myself, our customers and the community, whether it is working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities

My office has contacted PSEG on behalf of constituents to assist with late bill assistance, payment arrangements, medical notifications, and low-income payment agreements to name a few. In each instance, a timely response was given, and they tried to help when possible.

As PSEG Long Island is one of the most recognized names in the Long Island volunteer community, they continue to have a commitment to corporate citizenship. They participate in our community events, supported our back to school event, and much more.

I am confident that PSEG will continue to be a partner with my office and others to enhance the community and the services we receive.

Sincerely,

Kevan Abrahams  
Nassau County Legislature Minority Leader  
Legislator, District 1

CC: Tom Falcone  
Mark Fischl  
Dan Eichhorn



**From:**  
**To:**  
**Cc:**  
**Subject:**  
**Date:**

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**From:** LIBC -Suffolk Chair  
**Sent:** Tuesday, January 26, 2021 2:29 PM  
**To:** Tom Falcone  
**Cc:** Michael Deering  
**Subject:** LIPA oversight PSEG

Dear Tom :

First let me commend you for the excellent balanced presentation you provided the CAB at last night's meeting.

It was well researched and presented. Although as a CAB member who wears different hats at times ( SCAC & LIBC) I had many questions and concerns but I found your approach and presentation very pragmatic and a fair assessment of the past storm and response.

We support the deliberate and thoughtful way LIPA had approached the issues post Storm Isaias as evidenced through the 30 and 90 day Isaias Task Force reports and the recently released options analysis and fact sheets.

It is clear that if PSEG wants to remain on Long Island, management need to be more transparent accountable and have a point person and staff here on Long Island. We hope that LIPA and PSEG can bridge this management divide.

The terms LIPA has put forward are not overbearing or punitive but instead are common senses and business sense measures that will help with providing the necessary transparency and accountability and ensure that PSEGLI management is dedicated to and working for Long Island customers. We most certainly need and require a COO from PSEG to have a permanent operating Long Island office for our customers at the very least.

Anything less would risk having another failure and breakdown of communication after the fact.

We also realize that a storm response is just part of what should be considered in the contract and performance standards required . The small businesses and downtown stakeholders have benefited greatly by the partnerships with the PSEGLI economic programs that have been offered to start ups as well as long standing customers and businesses in our downtowns Their innovative and creative solutions and willingness to create measured small business initiatives should not be overlooked We have been fortunate to have "hands on" management and access to this team of PSEGLI first

responders as they have been present and accounted for in our organization business meetings over the past 10 years

Again thank you for your reports and responses to this recent storm and know with the right partners working across the table, the customers and business owners will strive and survive during this pandemic now and in the future.

Thank you again !

Sincerely

Bob & Rich

**Robert (Bob ) Fonti**  
**Founder-Suffolk Chair | Long Island Business Council**  
**Founder - Co-Chair | Suffolk County Alliance of Chambers**  
**&**  
**Rich Bivone**  
**Founder - Nassau Chairman**  
**Long Island Business Council**

-----  
President | Vincent James Management Company  
President | Lt Joseph Petrosino Association in America  
Co-Chair | Vision Long Island

***LIPA IT WARNING: This email came from an external source. THINK before you open attachments or click on links and NEVER provide IDs or passwords.***

