



# SECRETARY'S REPORT

April 2021

# CUSTOMER-TRUSTEE COMMUNICATIONS

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- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the March Board meeting, the only material correspondence we have received has been related to Tropical Storm Isaias. Copies of all correspondence have been shared with the Trustees

# BOARD POLICY CALENDAR

May ●

- T&D System Reliability
- Taxes, PILOTs, & Assessments

- Resource Planning & Renewable Energy
- Customer Value & Affordability
- Staffing & Employment

● June

# BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
<a href="#"><u>Strategic Planning &amp; Oversight</u></a>		<a href="#"><u>January 2021</u></a>	January 2022
<a href="#"><u>Investment</u></a>		<a href="#"><u>March 2021</u></a>	March 2022
<a href="#"><u>Debt and Access to Credit</u></a>		<a href="#"><u>March 2021</u></a>	March 2022
<a href="#"><u>Taxes &amp; PILOTs</u></a>		<a href="#"><u>May 2020</u></a>	May 2021
<a href="#"><u>T &amp; D Reliability</u></a>		<a href="#"><u>July 2020</u></a>	May 2021
<a href="#"><u>Customer Service</u></a>		<a href="#"><u>December 2020</u></a>	September 2021
<a href="#"><u>Staffing and Employment</u></a>		<a href="#"><u>June 2020</u></a>	June 2021
<a href="#"><u>Resource Planning &amp; Renewable Energy</u></a>		<a href="#"><u>July 2020</u></a>	June 2021
<a href="#"><u>Customer Value &amp; Affordability</u></a>		<a href="#"><u>June 2020</u></a>	June 2021
<a href="#"><u>Economic Development &amp; Community Engagement</u></a>		<a href="#"><u>June 2020</u></a>	September 2021
<a href="#"><u>Enterprise Risk Management</u></a>		<a href="#"><u>December 2020</u></a>	September 2021
<a href="#"><u>Construction of T&amp;D Projects</u></a>		<a href="#"><u>September 2020</u></a>	September 2021
<a href="#"><u>Power Supply Hedging</u></a>		<a href="#"><u>September 2020</u></a>	November 2021
<a href="#"><u>Safety</u></a>		<a href="#"><u>December 2020</u></a>	December 2021
<a href="#"><u>Governance &amp; Agenda Planning</u></a>		<a href="#"><u>December 2020</u></a>	December 2021
<a href="#"><u>Information and Physical Security</u></a>		<a href="#"><u>December 2020</u></a>	December 2021