



# SECRETARY'S REPORT

March 2021

# CUSTOMER-TRUSTEE COMMUNICATIONS

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- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the February Board meeting, the only material correspondence we have received has been related to Tropical Storm Isaias. Copies of all correspondence have been shared with the Trustees

# BOARD POLICY CALENDAR

May ●

- T&D System Reliability
- Taxes, PILOTs, & Assessments

- Resource Planning & Renewable Energy
- Customer Value & Affordability
- Staffing & Employment

● June

# BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
<a href="#">Strategic Planning &amp; Oversight</a>		<a href="#">January 2021</a>	January 2022
<a href="#">Investment</a>		<a href="#">See Board Materials</a>	March 2022
<a href="#">Debt and Access to Credit</a>		<a href="#">See Board Materials</a>	March 2022
<a href="#">Taxes &amp; PILOTs</a>		<a href="#">May 2020</a>	May 2021
<a href="#">T &amp; D Reliability</a>		<a href="#">July 2020</a>	May 2021
<a href="#">Customer Service</a>		<a href="#">December 2020</a>	September 2021
<a href="#">Staffing and Employment</a>		<a href="#">June 2020</a>	June 2021
<a href="#">Resource Planning &amp; Renewable Energy</a>		<a href="#">July 2020</a>	June 2021
<a href="#">Customer Value &amp; Affordability</a>		<a href="#">June 2020</a>	June 2021
<a href="#">Economic Development &amp; Community Engagement</a>		<a href="#">June 2020</a>	September 2021
<a href="#">Enterprise Risk Management</a>		<a href="#">December 2020</a>	September 2021
<a href="#">Construction of T&amp;D Projects</a>		<a href="#">September 2020</a>	September 2021
<a href="#">Power Supply Hedging</a>		<a href="#">September 2020</a>	November 2021
<a href="#">Safety</a>		<a href="#">December 2020</a>	December 2021
<a href="#">Governance &amp; Agenda Planning</a>		<a href="#">December 2020</a>	December 2021
<a href="#">Information and Physical Security</a>		<a href="#">December 2020</a>	December 2021