

LONG ISLAND POWER AUTHORITY
MINUTES OF SPECIAL BOARD OF TRUSTEES MEETING
HELD ON JANUARY 27, 2021

The Long Island Power Authority (“LIPA”) was convened at 9:04 a.m. at LIPA’s Headquarters, Uniondale, NY, pursuant to legal notice given on January 22, 2021, and electronic notice posted on the LIPA’s website.

In compliance with Governor Andrew M. Cuomo’s Executive Order No. 202.1 on COVID-19 safety, the following guidelines were publicly posted and followed:

The Long Island Power Authority is taking steps to minimize the risk of exposure for the public and our employees. As such, LIPA will not be permitting in-person access to its January 27, 2021 Special Board meeting. Members of the public are encouraged to observe the live stream of the Board meeting posted at the LIPA website. The meeting will also be recorded and posted to LIPA’s website for later viewing

The following LIPA Trustees were present:

Ralph Suozzi, Chairman (via video conferencing)
Mark Fischl, Acting Chair (in person)
Elkan Abramowitz (via video conferencing)
Drew Biondo (via video conferencing)
Sheldon Cohen (via video conferencing)
Matthew Cordaro (in person)
Peter Gollon (via video conferencing)
Laureen Harris (via video conferencing)
Ali Mohammed (via video conferencing)

Representing LIPA, in person, were Thomas Falcone, Chief Executive Officer; Bobbi O’Connor, Chief Administrative Officer & Board Secretary; and Jen Hayen, Director of Communications. Participating via video conferencing were Anna Chacko, General Counsel; Mujib Lodhi, Chief Information Officer; Tamela Monroe, Chief Financial Officer;

Kenneth Kane, Senior Advisor to Operations Oversight; Rick Shansky, Senior Vice President of Operations Oversight; Thomas Locascio, Director of External Affairs; Jason Horowitz, Assistant General Counsel and Assistant Secretary to the Board; Jessica Avenia, Communications Specialist; and Osman Ahmad, IT-Consultant.

Representing PSEG Long Island via video conferencing was Daniel Eichhorn, President and Chief Operating Officer.

Acting Chair Fischl welcomed everyone to the Special Meeting of the Long Island Power Authority Board of Trustees.

Acting Chair Fischl stated that the first item on the agenda was the Approval of the minutes from the December 16, 2020 Special Board Meeting.

After questions and a discussion by the Trustees, and the opportunity for the public to be heard, upon a motion duly made and seconded, the following resolutions were approved by the Trustees.

1589. APPROVAL OF MINUTES AND RATIFICATION OF ACTIONS TAKEN AT THE DECEMBER 16, 2020 SPECIAL MEETING OF THE BOARD OF TRUSTEES OF THE LONG ISLAND POWER AUTHORITY

RESOLVED, that the Minutes of the Special Meeting of the Authority held on December 16, 2020 are hereby approved and all actions taken by the Trustees present at such meeting, as set forth in such Minutes, are hereby in all respects ratified and approved as actions of the Authority.

Acting Chair Fischl stated that the next item on the agenda was the Discussion of Reforming Long Island Electric Service to be presented by Thomas Falcone.

Mr. Falcone presented the Discussion of Reforming Long Island Electric Service and took questions from the Trustees.

Acting Chair Fischl stated that the next item on the agenda was the PSEG Long Island Isaias Presentation to be presented by Daniel Eichhorn.

Mr. Eichhorn presented the PSEG Long Island Isaias Presentation and took questions from the Trustees.

Acting Chair Fischl stated that the next item on the agenda was the LIPA Discussion of Implementation Plans for the Isaias Task Force Tier 1 and Tier 2 Recommendations to be presented by Mujib Lodhi and Osman Ahmad.

Mr. Lodhi and Mr. Ahmad presented the Briefing from the LIPA Discussion of Implementation Plans for the Isaias Task Force Tier 1 and Tier 2 Recommendations and took questions from the Trustees.

Acting Chair Fischl stated that the next item on the agenda was the Consideration of Adoption of PSEG Long Island Implementation Plans for the Isaias Task Force Report Recommendations and Extension of the Proposed 180-Day Report, to be presented by Thomas Falcone.

After requesting a motion on the matter, which was seconded, Mr. Falcone presented the following action item and took questions from the Trustees.

Requested Action

The Board of Trustees (the “Board”) of the Long Island Power Authority (“LIPA”) is requested to approve a resolution adopting certain PSEG Long Island Implementation Plans for the Isaias Task Force (the “Task Force”) Recommendations, and to extend the due date for the 180-day report, which resolution is attached hereto as Exhibit “A”.

Background

On Tuesday, August 4, 2020, Tropical Storm Isaias landed on Long Island with rain and wind gusts of up to 70 miles per hour. The resulting damage to the electrical system caused approximately 646,000 customer outages.

On August 5, LIPA's Chief Executive Officer initiated an independent investigation of the circumstances and root causes that led to well-documented lapses in PSEG Long Island's storm response. The Task Force was charged with providing actionable recommendations and overseeing PSEG Long Island's remediation activities. LIPA committed to reporting the Task Force's findings and recommendations to the LIPA Board of Trustees and the public in a 30-Day Preliminary Report, 90-Day Interim Report, and 180-Day Final Report.

The Task Force presented the 30-Day Report to LIPA's Board of Trustees at the September 23, 2020 Board Meeting and released it to the public. Because of the urgency of the immediate threat of another major storm, the 30-Day Report focused on the failures of PSEG Long Island's information technology and communication systems and their proximate causes.

On November 13, DPS provided a recommendation (the "DPS Recommendation") to the LIPA Board as a result of its ongoing investigation of PSEG Long Island's storm response. DPS Staff identified more than 70 potential violations of PSEG Long Island's ERP. The DPS recommended, among other things, that LIPA:

- evaluate options to terminate PSEG Long Island as LIPA's Service Provider;**
- declare PSEG Long Island's poor performance during Isaias as a first failure of the Major Storm Performance Metric as defined in the OSA; and**
- seek to either terminate or renegotiate the OSA to enable greater oversight by LIPA and DPS.**

The Task Force presented the 90-Day Report to the Board at the November 18, 2020 Board Meeting. The 90-Day Report expanded on the findings of the 30-Day Report and addressed broader questions on the effectiveness of PSEG Long Island's management of utility operations.

As set forth in Appendix 2 and Appendix 3 of the 90-Day Report, the Task Force provided nearly 100 recommendations for the Board's consideration (the "Task Force Recommendations"). The Task Force Recommendations were designed to, among other things, (i) change management incentives and accountabilities; (ii) reform information technology and emergency management; and (iii) strengthen LIPA's oversight. The Task Force Recommendations are tiered based upon priority. The tiered system allows LIPA and PSEG Long Island to either implement or present implementation plans to implement the most critical recommendations on an accelerated basis.

By Resolution No. 1568, dated November 18, 2020, the Board directed the Task Force, together with PSEG Long Island, to implement the Task Force Recommendations, including the creation of Implementation Plans to be completed within the tiered structure as set forth

in Appendix 2 and Appendix 3 of the 90-Day Report; and to report to the Board at least quarterly until such Task Force Recommendations are fully implemented.

Thereafter, by Resolution No. 1570, dated December 16, 2020, the Board adopted certain Implementation Plans for the Task Force Tier 1 Recommendations, and directed PSEG Long Island to amend the remaining Tier 1 Implementation Plans and resubmit such plans to the Task Force for review at the Board's January 2021 meeting.

Discussion of Implementation Plans

On December 7, 2020, PSEG Long Island submitted Implementation Plans for the Tier 1 Recommendations to the Task Force for review. The Task Force provided comments on each Implementation Plan on December 9, 2020 and asked for revised Plans to be submitted on December 11.

The Task Force subsequently reviewed the December 11 Plans provided by PSEG Long Island and recommended that eight of the revised Tier 1 Plans be adopted by the Board and 21 be resubmitted for the Board's review at the January 2021 meeting with Task Force's comments addressed.

The Task Force asked PSEG Long Island to submit the Tier 2 Plans and resubmit the 21 revised Tier 1 Plans on January 10 and the deliverables for the completed projects. PSEG Long Island submitted the majority of the Plans and six deliverables on January 12, 13 and 14. A summary of the Implementation Plans is provided as Exhibit "B". The Task Force recommends the Board adopt 10 of the 31 Tier 1 and Tier 2 Implementation Plans as attached hereto as Exhibit "C" and amend and resubmit at the Board's February meeting 15 of the Tier 1 and 7 of the Tier 2 Plans with the comments in Exhibit "B" addressed.

The Implementation Plans for those recommendations designated as Tier 3 shall be submitted by PSEG Long Island for Task Force review no later than February 8 for consideration at the Board's February meeting. Thereafter, the Task Force shall submit a Status Report to the Board no less than quarterly that summarizes the status of the Implementation Plans for each Task Force Recommendation.

Extension of the Task Force's 180-Day Final Report

As previously discussed, LIPA committed in August 2020 to reporting the Task Force's findings and recommendations to the LIPA Board of Trustees and the public in a 30-Day Preliminary Report, 90-Day Interim Report, and 180-Day Final Report. Both the 30-Day Preliminary Report and the 90-Day Interim Report have been submitted to the Board. The Task Force's 180-Day Final Report is due to the Board in February 2021.

LIPA Staff is requesting that the Board adopt the Resolution, attached hereto as Exhibit "A", that, in part requests that the 180-Day Final Report be extended to a 270-Day Final Report.

The vast majority of Task Force’s recommendations were made in the 90-Day Report. PSEG Long Island’s progress in resolving the management, information technology, and communication issues has been slower than expected at the time the Task Force’s investigation began. The resolution of those issues will be part of the Task Force’s Final Report.

The Task Force continues to receive and assess PSEG Long Island Implementation Plans, which are also requiring more revisions than originally anticipated. The Task Force is keeping the Board apprised of the activities associated with those plans. Lastly, as the Board is aware, work streams relating to Options Analysis and Transition Planning are significant efforts by LIPA Staff and are being advanced expeditiously per the Board’s direction at the December Board meeting. These workstreams have a March 31, 2021 deadline.

Recommendation

The issues identified by the Task Force’s investigation, as well as the DPS’ separate investigation, remain urgent. Based upon the foregoing, I recommend approval of the above requested action by adoption of a resolution in the form attached hereto.

After questions and a discussion by the Trustees, and the opportunity for the public to be heard¹, upon a motion duly made and seconded, the following resolutions were approved by the Trustees.

1590. RESOLUTION ADOPTING CERTAIN PSEG LONG ISLAND IMPLEMENTATION PLANS FOR THE ISAIAS TASK FORCE REPORT RECOMMENDATIONS AND EXTENSION OF THE PROPOSED 180-DAY REPORT

WHEREAS, on Tuesday, August 4, 2020, Tropical Storm Isaias landed on Long Island with rain and wind gusts of up to 70 miles per hour, resulting in damage to the electrical system and causing approximately 646,000 customer outages; and

WHEREAS, pursuant to Section 1020-f(y) of the Public Authorities Law, General Powers of the Authority, LIPA, in part, may “make any inquiry, investigation, survey or study which the authority may deem necessary to enable it effectively to carry out the provisions of this title. . .”;
and

¹ Comments were made by the public via Zoom. Board Secretary Bobbi O’Connor also read public comments which were submitted to the LIPA website. These comments are retained as public record.

WHEREAS, pursuant to Section 4.4(16), Rights and Responsibilities of LIPA, of the Amended and Restated Operations Services Agreement (“OSA”), LIPA, in part, has the right to “make recommendations to the Service Provider, in each case as may be reasonably necessary or appropriate to perform LIPA’s oversight responsibilities and obligations with respect to the provision of Operations Services under this Agreement and as may otherwise be necessary or appropriate to comply with LIPA’s legal, contractual and fiduciary obligations. . .”; and

WHEREAS, on August 5, LIPA’s Chief Executive Officer initiated an independent review of the circumstances and root causes that led to the lapses in PSEG Long Island’s Tropical Storm Isaias storm restoration; and

WHEREAS, LIPA’s Chief Executive Officer appointed an Isaias Task Force that was charged with both providing actionable recommendations and overseeing PSEG Long Island’s remediation activities; and

WHEREAS, LIPA committed to reporting the Isaias Task Force’s findings, observations, and recommendations to the LIPA Board of Trustees and public in a 30-Day Report, 90-Day Report, and 180-Day Final Report; and

WHEREAS, the Task Force presented the 30-Day Report to LIPA’s Board of Trustees at the September 23, 2020 Board Meeting and released it to the public; and

WHEREAS, on November 18, 2020, the Task Force presented the 90-Day Report, which provided recommendations to, among other things, (i) Change Management Incentives and Accountabilities; (ii) Reform Information Technology and Emergency Management; and (iii) Strengthen LIPA’s Oversight (together with the 30-Day Report recommendations, the “Task Force Recommendations”); and

WHEREAS, by Resolution No. 1568, dated November 18, 2020, the Board directed the Isaias Task Force, in coordination with PSEG Long Island, to submit an Implementation Plan to the Board of Trustees for each Task Force Recommendation; and

WHEREAS, by Resolution No. 1570, dated December 16, 2020, the Board adopted certain Implementation Plans for the Task Force Tier 1 Recommendations, and directed that PSEG Long Island to amend the remaining Tier 1 Implementation Plans and resubmit such plans to the Task Force for review at the Board’s January 2021 meeting; and

WHEREAS, the Task Force has submitted to the Board 10 Implementation Plans recommended for the Board’s approval; and

WHEREAS, the Task Force Recommendations include that if LIPA and PSEG Long Island renegotiate and cannot reach an agreement on acceptable reforms, or should there be a lack of progress to implement the Isaias Task Force Recommendations, the Board of Trustees consider the exercise of its rights to terminate the OSA with PSEG Long Island before 2025 due to the urgent issues identified by the Task Force’s investigation.

NOW, THEREFORE, BE IT RESOLVED, the Board hereby adopts Implementation Plans for the Task Force Tier 1 Recommendations attached hereto as Exhibit “C”; and

BE IT FURTHER RESOLVED, the Board hereby directs PSEG Long Island to amend the remaining Tier 1 and 2 Implementation Plans and resubmit such plans to the Task Force for review on or before Board’s February 2021 meeting; and

BE IT FURTHER RESOLVED, that the Board hereby extends the time to submit the Task Force 180-Day Final Report to a 270-Day Final Report due to the Board on or before its May 2021 meeting.

Acting Chair Fischl stated that the next item on the agenda was the Consideration of Adoption of Implementation Plans for the ERM Recommendations to be presented by Bobbi O’Connor.

After requesting a motion on the matter, which was seconded, Ms. O’Connor presented the following action item and took questions from the Trustees.

Requested Action

The Board of Trustees of the Long Island Power Authority (the “Board”) is requested to adopt a resolution attached hereto as Exhibit “A” adopting Implementation Plans for certain of the Enterprise Risk Management (“ERM”) recommendations (the “ERM Recommendations”) adopted by the Board at the December 16, 2020 meeting.

Discussion

The Isaias Task Force’s 90-Day Report found numerous examples where PSEG Long Island lacked transparency in its dealings with LIPA. This lack of transparency has impacted the effectiveness of LIPA’s ERM Program, including inaccurate and, at times, overly confident rankings by PSEG Long Island of certain key risks and poor implementation of mitigation strategies. To address these issues, LIPA Staff recommended, and the Board adopted, on December 16, 2020, the ERM Recommendations. The Board required Implementation Plans to be submitted no later than the Board’s January Board meeting. Specifically, the ERM recommendations were as follows:

- Include LIPA SMEs and ERM team members in all risk discussions;**
- Designate management-level owners for each risk mitigation strategy and related management action plan;**
- Establish a joint SharePoint site so that risk information, including risk assessment, deep dive**

- analysis, mitigation strategies, and current status of implementation plans, can be accessed in real-time by LIPA SMEs;
- Produce an annual ERM report, providing a complete aggregation of all risks, effectiveness of mitigation actions for high-priority risks, areas of weakness/need improvement, and general observations, by June 1 of each year;
- Perform deep dive analysis on high-priority risks including what mitigation actions have been implemented, those underway, planned, and areas of deficiency;
- Develop a risk correlation matrix to better understand end-to-end impacts and the risks that are interrelated (especially for major storm) to better inform needed mitigation strategies;
- Provide risk training to all SMEs participating in the annual risk assessment process so that the expectations and value of the process are better understood by the participants; and
- Develop a process so that if a high-risk event or condition is identified by LIPA, PSEG Long Island, or PSEG personnel (e.g. when OMS was failing days before the storm) such event or condition (i) immediately triggers a risk review by the LIPA and PSEG Long Island ERM teams and (ii) is elevated to both LIPA and PSEG Long Island management.

On January 8, 2021, PSEG Long Island submitted Implementation Plans for the ERM Recommendations. LIPA ERM Staff provided comments on each Implementation Plan on January 11, 2021 and asked for revised Plans addressing those comments to be submitted on January 14, 2021.

PSEG Long Island submitted its revised Implementation Plans on January 14, 2021. ERM Staff recommends the Board adopt five of the eight Implementation Plans attached hereto as Exhibit “B” and that PSEG Long Island resubmit the remaining three Implementation Plans by February 3, 2021, so they can be considered by the Board at the February 24, 2021 meeting.

Recommendation

Based upon the foregoing, I recommend approval of the above requested action by adoption of a resolution in the form attached hereto.

After questions and a discussion by the Trustees, and the opportunity for the public to be heard, upon a motion duly made and seconded, the following resolution was approved by the Trustees.

1591. RESOLUTION APPROVING IMPLEMENTATION PLANS FOR CERTAIN ENTERPRISE RISK MANAGEMENT RECOMMENDATIONS

WHEREAS, the Isaias Task Force’s 90-Day Report found numerous examples where PSEG Long Island lacked transparency in its dealings with LIPA, and this lack of transparency has impacted the effectiveness of LIPA’s ERM Program, including inaccurate and, at times, overly confident rankings by PSEG Long Island of certain key risks and poor implementation of mitigation strategies; and

WHEREAS, on December 16, 2020, the Board adopted the ERM Recommendations and requested implementation plans for each of these recommendations and quarterly reporting to the Finance & Audit Committee (the “Committee”) on the status of their implementation.

NOW, THEREFORE, BE IT RESOLVED, that consistent with the accompanying memorandum, the Board adopts the Implementation Plans attached hereto as Exhibit “B”; and

BE IT FURTHER RESOLVED, PSEG Long Island shall resubmit to LIPA Staff the remaining Implementation Plans not otherwise adopted herein; and

BE IT FURTHER RESOLVED, that the Board asks for quarterly reporting to the Committee on the status of the implementation plans until such time as the plans are fully implemented.

Acting Chair Fischl stated that the last item on the agenda was the Consideration of Adoption of Recommendations for the Management of LIPA Real Estate and Facility Assets and Records to be presented by Anna Chacko.

After requesting a motion on the matter, which was seconded, Ms. Chacko presented the following action item and took questions from the Trustees.

Requested Action

The Board of Trustees (the “Board”) of the Long Island Power Authority (“LIPA”) is requested to adopt a resolution approving certain recommendations developed by LIPA to improve the management of LIPA Real Estate and Facility Assets and Records (the “Real Estate and Facility Recommendations”), which resolution attached hereto as Exhibit “A”.

Background

Pursuant to Section 4.4(16), Rights and Responsibilities of LIPA, of the Amended and Restated Operations Services Agreement (“OSA”), LIPA, in part, has the right to “make recommendations to the Service Provider, in each case as may be reasonably necessary or

appropriate to perform LIPA's oversight responsibilities and obligations with respect to the provision of Operations Services under this Agreement and as may otherwise be necessary or appropriate to comply with LIPA's legal, contractual and fiduciary obligations. . .” Additionally, the OSA provides that PSEG Long Island is responsible for “real estate management, easements, leases and agreements, pole attachments (including billing and collection for pole attachment fees, as well as maintaining a complete inventory of type and location of each attachment and plans for revenue optimization), joint use agreements, and telecommunications for the provision of electric service.”

By way of background, in 1998, the LILCO real estate and facility assets were generally divided between LIPA, as owner of the electric T&D system and MarketSpan, which retained the former LILCO power plants and gas system. From 1998 forward, the custodian of the real estate and facility records has changed as MarketSpan became KeySpan and eventually National Grid and, also, as LIPA has changed Service Providers. It is our understanding now that the real property and facility records are stored in the National Grid-owned Hicksville facility. These are vital property records, not only for ownership purposes, but for statutorily required reporting and for compliance with financing covenants and IRS regulations.

Since at least the beginning of 2020, LIPA, PSEG Long Island, and National Grid have discussed the potential reconfiguration of certain properties and facilities that were part of the 1998 merger. This effort requires a comprehensive look at the facilities currently owned and leased by LIPA and the space needs of the employee population at these locations, especially in a post-COVID work environment. Additionally, both PSEG Long Island and National Grid have expressed interest in separating certain operational facilities. Finally, as a parallel effort, PSEG Long Island has been looking for a location for a new Primary Transmission Control Center (“PTCC”). All of these work streams are necessary efforts for LIPA's ongoing operations.

While LIPA has worked with PSEG Long Island to make progress on these issues since at least the beginning of 2020, the efforts have not appreciably advanced and require greater focus and a more organized management approach, including timelines and deliverables, to address LIPA's ongoing concerns in a comprehensive and timely manner.

Recommendations

LIPA staff recommends the following be implemented by PSEG Long Island in 2021:

- **Develop a long-term strategy for LIPA's real estate and facility assets, including a post- COVID space needs analysis.**
- **Develop a comprehensive and formal strategy for the development of a new PTCC and Alternate Control Center.**
- **Develop a joint strategy with National Grid for separation of existing operations centers, including, among others, those located at Hicksville, Riverhead, Roslyn, and Hewlett.**

- Hire an outside consultant to perform a comprehensive review of the existing real property records to confirm accuracy, identify gaps, and make recommendations or process improvements; and
- Develop a succession plan for current long-serving PSEG Long Island real estate professionals to ensure knowledge capture and transfer.

This effort is critical to ensuring an accurate and comprehensive understanding of LIPA real property and facility assets and will ensure that LIPA and PSEG Long Island are focusing their efforts on the long term viability of the LIPA real estate portfolio in a manner that is best suited for the workforce and provides the highest value to our customers.

As such, PSEG Long Island should prepare Implementation Plans for these recommendations no later than February 8, 2021. The Implementation Plans for these recommendations will be presented to the Board at its February 2021 meeting.

Recommendation

Based upon the foregoing, I recommend approval of the above requested action by adoption of a resolution in the form attached hereto.

After questions and a discussion by the Trustees, and the opportunity for the public to be heard, upon a motion duly made and seconded, the following resolution was approved by the Trustees.

1592. RESOLUTION ADOPTING RECOMMENDATIONS RELATING TO THE MANAGEMENT OF LIPA REAL ESTATE AND FACILITY ASSETS AND RECORDS

WHEREAS, pursuant to Section 4.4(16), Rights and Responsibilities of LIPA, of the Amended and Restated Operations Services Agreement (“OSA”), LIPA, in part, has the right to “make recommendations to the Service Provider, in each case as may be reasonably necessary or appropriate to perform LIPA’s oversight responsibilities and obligations with respect to the provision of Operations Services under this Agreement and as may otherwise be necessary or appropriate to comply with LIPA’s legal, contractual and fiduciary obligations. . .”; and

WHEREAS, additionally, the OSA provides that PSEG Long Island is responsible for “real estate management, easements, leases and agreements, pole attachments (including billing and collection for pole attachment fees, as well as maintaining a complete inventory of type and location of each attachment and plans for revenue optimization), joint use agreements, and telecommunications for the provision of electric service.”; and

WHEREAS, each of the Real Estate and Facility Recommendations is critical to ensuring an accurate and comprehensive understanding of LIPA real property and facility assets will

ensure that LIPA and PSEG Long Island are focusing their efforts on the long term viability of the LIPA real estate portfolio in a manner that is best suited for the workforce and provides the highest value to our customers and will require the development and preparation of an Implementation Plan to ensure that the recommendations are acted on in a timely manner; and

NOW, THEREFORE, BE IT RESOLVED, the Board hereby adopts the Real Estate and Facility Recommendations; and

BE IT FURTHER RESOLVED, that the Board hereby directs LIPA Staff, together with PSEG Long Island, to implement the Real Estate and Facility Recommendations, including the creation of Implementation Plans by February 8, 2021 to be presented to the Board in advance of the Board's February 2021 meeting.

Acting Chair Fischl then asked for a motion to adjourn. The motion was duly made and seconded, and the meeting concluded at approximately 11:25 a.m..

January 27, 2021

Special Board Meeting

Public Comments

From: Web Forms
Sent: Thursday, January 21, 2021 4:58 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Shannon Borucke

Address

3 Mikel Lane

Affiliation

LIPC

Agenda Topic

Contract with PSEG

Comment

We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer

needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system. We can ensure that those who use, pay for, and work for the system have a say in how it runs.

Sent from [Lipower](#)

Web Forms

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[Lipower.org](#)



From: Web Forms
Sent: Thursday, January 21, 2021 12:42 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Margaret Galbraith

Address

83 Bar Beach Rd.

Agenda Topic

Public Power for Long Island

Comment

My name is Margaret Galbraith, a resident of Port Washington, and a Long Island utility ratepayer.

Years of public-private partnerships under LIPA have removed us further from the root of our needs: an energy system in service of people, not profits. On good days, we pay outrageous rates for inadequate service. On bad days, we wait in the dark unable to get clear answers on when service will return. On all days, we maintain reliance on climate-wrecking fossil fuels that put our region at risk of further catastrophe. Our utility consistently fails us, no more apparent than during last summer's Tropical Storm Isaias

which proved PSEG LI incapable of responding to the challenge of providing and maintaining the resilient electric grid that Long Islanders need.

BE SURE TO INCLUDE PERSONAL IMPACTS YOU FACED AS A RESULT OF THE STORM: POWER OUTAGES, SPOILED FOOD OR MEDICATIONS, UNRESPONSIVENESS FROM THE UTILITY, ETC.

We must fully commit to a new paradigm of energy management on Long Island and oppose any efforts to further privatize our energy services. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system. We can ensure that those who use, pay for, and work for the system have a say in how it runs.

We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement.

Sent from [Lipower](mailto:lipower@lipower.org)

Web Forms

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From: Web Forms
Sent: Tuesday, January 19, 2021 4:26 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Angie Carpenter

Address

655 Main St. Islip NY 11751

Affiliation

Town of Islip

Agenda Topic

PSEG Long Island

Comment

Please see attached

If you have an attachment, please upload it here.

[PSEGLI-Support-Letter-1-19-21.pdf](#)

OFFICE of the SUPERVISOR



ANGIE M. CARPENTER
Supervisor

January 19, 2021

RE: PSEG Long Island

To the LIPA Board of Trustees:

I am writing to express my support for PSEG Long Island. Following Super Storm Sandy, our community needed help digging out of the disaster. When PSEG Long Island took over the electric grid, they hit the ground running, delivering best-in-class service and worked toward becoming a pillar of the Long Island community. The company's commitment to those values and the customers they serve has not wavered. The entire PSEG Long Island team is consistently responsive to the needs of government officials, their customers and the community, whether it is working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities. PSEG Long Island has been a major improvement over the previous revolving door of electric companies we have been made to endure since Hurricane Gloria.

PSEG Long Island made significant progress in enhancing our community's resilience to storms by hardening more than 1,000 miles of the formerly aging power lines and infrastructure, using FEMA funding instead of customer dollars. PSEG Long Island continues to strengthen the electric system through various other programs aimed at making electric service more reliable. Most importantly, PSEG Long Island makes certain that elected officials, community stakeholders, and their customers are aware of these projects. They have always worked to make sure that the designs and construction proceed in a way that is acceptable to the community.

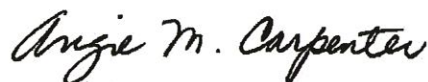
PSEG Long Island has earned their place as one of the most recognized names in the Long Island volunteer community with a commitment to corporate citizenship. We've seen them at

our community fundraisers, food drives, and Earth Day events. Their participation is always appreciated and always impressive. They are a model corporate citizen.

Their Tropical Storm Isaias response was an outlier to PSEG Long Island's long-term responsive track record. We know PSEG Long Island realizes that Tropical Storm Isaias unearthed issues that led to an unacceptable response. I am confident that PSEG has learned from this experience. To their credit, PSEG Long Island recognizes and takes ownership of the poor response during Tropical Storm Isaias, and believe that they are committed to learning from these failures to ensure the next response is better and at the same level of their service previously. The company has publicly acknowledged that their response did not live up to their own expectations. We believe that it is truly in Long Island's best interest to give PSEG Long Island an opportunity to correct what went wrong. We have faith that they will. Further we are far from convinced that another company will be better than PSEG and in fact, are concerned that a change will not be a change for the better.

PSEG Long Island's commitment to the community has not faltered. The company showed us year after year, following Super Storm Sandy, how the utility company would be a leader in service and corporate citizenship. Their years of overall merits justify their request to be provided the opportunity to make it right and to show they are still the right company for the job.

Sincerely,

A handwritten signature in black ink that reads "Angie M. Carpenter". The script is cursive and fluid.

Angie M. Carpenter
Islip Town Supervisor

AMC:ng

From: Web Forms
Sent: Tuesday, January 19, 2021 1:00 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Smithtown Supervisor Edward R. Wehrheim

Address

Town Hall, 99 West Main Street, Smithtown, NY

Affiliation

Town Supervisor

Agenda Topic

PSEGLI

Comment

Please see attached letter. Thank you.

If you have an attachment, please upload it here.

[PSEG-letter-of-support.pdf](#)

TOWN OF SMITHTOWN

SUPERVISOR
EDWARD R. WEHRHEIM

TOWN COUNCIL
THOMAS J. MCCARTHY
LYNNE C. NOWICK
LISA M. INZERILLO
THOMAS W. LOHMANN



Office of the Supervisor
99 West Main Street
P.O. Box 9090
Smithtown, NY, 11787

To Whom It May Concern:

It has come to my attention that a hearing is taking place regarding PSEG Long Island's response to Tropical Storm Isaias. I respectfully submit the following response for inclusion into said hearing.

When PSEG assumed jurisdiction over the electric grid, they worked to deliver the best-in-class service and became a pillar of the Long Island community. PSEG has not wavered from the commitment to those values and the customers they serve. Both Dan Eichhorn, Chief Operating Officer, and Karyn Kemp-Smith, Regional External Affairs Manager, have consistently been very responsive to all of Smithtown government's concerns whether it is coordination for a major weather event or working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities.

PSEG Long Island has made significant progress in enhancing our community's resilience by hardening aging power lines and infrastructure using FEMA funding. PSEG Long Island continues to strengthen the electric system through various programs aimed at making electric service more reliable. PSEG Long Island notifies elected officials, community stakeholders and customers of projects and ensures designs and construction proceed in a way that is acceptable to the community.

PSEG Long Island has been an active participant in our community fundraisers, food drives and Earth Day events. PSEG Long Island's commitment to the community has not faltered and they continue to demonstrate leadership in service and corporate citizenship.

Tropical Storm Isaias response is certainly an exception to PSEG Long Island's overall storm response. We know PSEG Long Island is aware Tropical Storm Isaias unearthed setbacks that led to an unacceptable response. PSEG Long Island has publicly acknowledged their response did not live up to their expectations, however, I am confident that they are committed to learning and improving from this experience.

Respectfully,

Edward R. Wehrheim
Town Supervisor

From: Web Forms
Sent: Tuesday, January 19, 2021 11:20 AM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Town of Babylon

Address

200 E. Sunrise Highway, Lindenhurst, NY 11757

Agenda Topic

PSEG Long Island

Comment

Read into the record at January 27, 2021 LIPA Board of Trustees Meeting

If you have an attachment, please upload it here.

[PSEG-Letter-of-Support-LIPA.pdf](#)

Sent from [Lipower](#)



Web Forms

Town of Babylon

200 E. Sunrise Highway
Lindenhurst, New York, 11757
(631) 957-3000



RICH SCHAFFER
SUPERVISOR

January 15, 2021

Ralph V. Suozzi, Chairman
Mark Fischl, Vice Chairman
Thomas Falcone, Chief Executive Officer
Long Island Power Authority
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553

Daniel Eichorn, President and COO
PSEG Long Island
333 Earle Ovington Boulevard
Uniondale, NY 11553

Re: **PSEG Long Island**

Dear Messrs. Suozzi, Fischl, Falcone and Eichorn:

I am writing to let you know of my experiences as Town Supervisor with PSEG Long Island. Following Super Storm Sandy, our community needed help digging out of the disaster. When PSEG Long Island took over the electric grid, they hit the ground running, delivering best-in-class service and worked toward becoming a pillar of the Long Island community. The company's commitment to those values and the customers they serve has not wavered. The entire PSEG Long Island team is consistently responsive to the needs of government officials, their customers and the community, whether it is working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities. I specifically want to commend Karyn Kemp-Smith, our Governmental Liaison, who has consistently been available to me and my team in providing assistance to our residents. She is a true professional dedicated to public service.

PSEG Long Island made significant progress in enhancing our community's resilience to by hardening more than 1,000 miles of the formerly aging power lines and infrastructure, using FEMA funding instead of customer dollars. PSEG Long Island continues to strengthen the electric system through various other programs aimed at making electric service more reliable. Most importantly, PSEG Long Island makes certain elected officials, community stakeholders and their customers are aware of these projects and they have always worked to make sure that the designs and construction proceed in a way that is acceptable to the community.

Antonio A. Martinez
Councilman
Deputy Supervisor

DuWayne Gregory
Councilman

Terence F. McSweeney
Councilman

Anthony N. Manetta
Councilman

Jennifer C. Montiglio
Receiver of Taxes

Geraldine Compitello
Town Clerk

Town of Babylon

200 E. Sunrise Highway
Lindenhurst, New York, 11757
(631) 957-3000



RICH SCHAFFER
SUPERVISOR

PSEG Long Island has earned their place as one of the most recognized names in the Long Island volunteer community with a commitment to corporate citizenship. We've seen them in our community at fundraisers, food drives, and Earth Day events. Their participation is always appreciated and always impressive. They are a model corporate citizen.

Their Tropical Storm Isaias response was an outlier to PSEG Long Island's track record. In fact, I was critical of PSEG Long Island during the immediate aftermath of this storm as I heard from many residents who were not able to access the utility's message system. I know PSEG Long Island realizes that Tropical Storm Isaias unearthed setbacks and posed a struggle that led to an unacceptable response and is committed to learning and improving from this experience. PSEG Long Island recognizes and takes ownership of the poor response during Tropical Storm Isaias, and I believe that they are

committed to correcting any issues to ensure the next response is better and at the same level of their service previously. The company has publicly acknowledged that their response did not live up to their own expectations. I believe that it is in Long Island's best interest to give PSEG Long Island an opportunity to correct what went wrong. I have faith that they will.

PSEG Long Island's commitment to the community has not faltered. The company demonstrated year after year following Super Storm Sandy how the utility company would be a leader in service and corporate citizenship. Their years of overall merits justify their request to be provided the opportunity to make it right and to show they are still the right company for the job.

Regards,

Rich Schaffer
Supervisor
Town of Babylon

Antonio A. Martinez
Councilman
Deputy Supervisor

DuWayne Gregory
Councilman

Terence F. McSweeney
Councilman

Anthony N. Manetta
Councilman

Jennifer C. Montiglio
Receiver of Taxes

Geraldine Compitello
Town Clerk

From: Web Forms
Sent: Friday, January 15, 2021 3:51 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Michael Brady

Address

82 Lou Avenue, Kings Park, NY 11754

Agenda Topic

Public Power for Long Island

Comment

My name is Michael Brady, and I reside on Long Island in the town of Kings Park. I am writing in support of the proposal to fully municipalize the operation and management of Long Island's power system and to cancel LIPA's contract with PSEG-LI.

The public-private partnership that was foisted upon Long Island's ratepayers after the LILCO/Shoreham debacle has been an unmitigated disaster. Under the management of PSEG and it's predecessors, the Long Island power grid has proven to completely lack resiliency in the face of even our typical weather patterns. As a result of the delay in restoring power after Superstorm Sandy and most Tropical Storm Isaias, as well as a host of lesser named and unnamed storms, I have personally suffered loss of income, as well as monetary damages resulting from spoiled food and medicines, and

using alternative energy sources. These costs are in addition to the nuisance of persistent fumes and noise pollution resulting from the endless running of generators in my neighborhood, creating a haze and a drone straight out of a post-apocalyptic movie. My family and friends have suffered even longer outages, often well in excess of one week in duration, which has created undo stress for those relying upon refrigerator for life sustaining medications.

Prior to Isaias, I received a text from PSEG advising me of my options for reporting the anticipated power outage. I read how they had invested in a state of the art system to ensure adequate communication in the event of such an emergency. And yet, when the storm hit and the power went out, their reporting system completely failed--texts couldn't be sent to them and their phone lines were jammed worse than TicketMaster when U2 tickets went on sale for the Joshua Tree tour. It seemed like they were using that same 1989 era phone system despite their assurances to the contrary.

This can not continue, but it will as long as profit remains the primary driver of our energy service. Electric power must be provided to all citizens at affordable rates and with consistent, reliable service. The public must have a say in Long Island's energy future.

And now at last we have the opportunity to ensure that happens. As LIPA's board considers the future, true municipalization of our power grid is finally under serious consideration. We can have superior service and save money--we just have to eliminate PSEG and it's ilk from our energy system. True public power can also help us to more quickly achieve the mandates of the Climate Leadership and Community Protection Act by transitioning from carbon based energy to renewable energy resources.

LIPA or a similar purely public entity should run our electric grid with a democratically representative structure that ensures public participation in decision making and oversight. To properly represent the public, LIPA's board must include better representation of critical local stakeholders, from resilience experts to community and

environmental advocates. Planning and operations must be informed by robust public participation processes and partnerships with universities and local organizations.

I call upon you to acknowledge the failures of the current energy system which have again been laid bare by Isaías, and acknowledge the best and only viable solution is to cancel the PSEG contract, AND cause LIPA to take over Long Island's electric system as a truly public utility. Municipalize our energy system and give us Long Islanders the clean, affordable, and reliable energy system we deserve.

Sent from [Lipower](#)



Web Forms

(o) (m)
Lipower.org

From: Web Forms
Sent: Friday, January 15, 2021 2:12 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Peter Van Scoyoc

Address

159 Pantigo Road

Affiliation

Supervisor, Town of East Hampton

Agenda Topic

PSEG Long Island

Comment

"Read into the record at January 27, 2021 LIPA Board of Trustees Meeting"

If you have an attachment, please upload it here.

[Letters-TOEH-RE-LIPA-PSEG.pdf](#)



TOWN OF EAST HAMPTON

159 Pantigo Road
East Hampton, New York 11937

PETER VAN SCOYOC
Supervisor

(631) 324-4140
pvanscoyoc@eamptonny.gov

January 11, 2021

Ralph V. Suozzi, Chairman
Long Island Power Authority
333 Earle Ovington Blvd., Ste. 403
Uniondale, N.Y. 11553

Dear Mr. Suozzi:

I am writing to submit comments in regard to the performance of our electrical utility provider, PSEG-Long Island, in the Town of East Hampton.

PSEG-LI has been a responsive partner to the Town of East Hampton in addressing our community's electrical utility needs. The company has worked cooperatively with the Town to respond to community needs and concerns on, for example, substation siting and improvements, and on increasing the resiliency of the utility infrastructure throughout the town.

Our town, fortunately, experienced fewer impacts than other areas of Long Island from Tropical Storm Isaias in August, 2020. This was due in part to the path of the storm.

However, it was also due to the previously undertaken efforts by PSEG to increase the resiliency of local transmission and distribution lines. These upgrades have clearly served to improve PSEG's electricity delivery to our residents and to help avoid post-storm outages.

While Isaias did cause some localized outages, PSEG was able, largely, to restore power in short order to customers who did lose service.

Sincerely,

Peter Van Scoyoc
Supervisor, East Hampton Town

Cc: Tom Falcone
Mark Fischl
Dan Eichhorn

From: Web Forms
Sent: Tuesday, January 12, 2021 11:22 AM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Keith Forrester

Address

31 Moffit Boulevard

Agenda Topic

LIPA Board of Trustees Meeting

Comment

letter of support for PS
EG

If you have an attachment, please upload it here.

[PSEG-10721.pdf](#)

Sent from [Lipower](#)



January 7, 2021

LIPA Board of Trustees

Re: PSEG
PSEG Long Island (Case # 20-01633)

To whom it may concern,

I am writing this in hopes that my support and voice as an advocate of PSEG Long Island. Not only am I a customer but, I have been in the Landscaping and Tree industry for over 35 years and have gone through several changes with the Utility Companies on Long Island after Hurricane Gloria. From my experience and perspective these companies did not do the preemptive strikes, such as early storm coverage calls and preventive trimming that were necessary to minimize outages as much as humanly possible.

I feel that most everyone learned their lessons after the devastation of Super Storm Sandy but, I did however notice when PSEG Long Island took over the Long Island grid they were committed to being aggressive in their pursuit of preventive measures and still very aggressive and being on the mark with calling in crews prior to actual storms whether these events forecasted come to fruition. While PSEG had several issues in regards to Tropical Storm Isaias which they have held themselves fully accountable and continue to do so. PSEG Long Island has been a made milestone improvements over previous electric companies since Hurricane Gloria.

It should also be noted that they have made a tremendous amount of progress in enhancing our community's resilience by hardening formerly aging power lines and infrastructure. Their outreach supersedes the previous companies by far.

The commitment to Long Island from PSEG year over year has proven to myself and many others, they are the right company for the job.

Sincerely,

A handwritten signature in black ink, appearing to read "Keith Forrester", written over a horizontal line.

Keith Forrester
President

From: Web Forms
Sent: Tuesday, January 12, 2021 11:14 AM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Robert Spampinato

Address

12324 Hampton Way Dr., Wake Forest

Affiliation

Contractor - Vegetation Management

Agenda Topic

PSEG Support

Comment

ECI Letter of Support for PSEG LI

If you have an attachment, please upload it here.

[ECI-Letter-of-Support-for-PSEG-LI.pdf](#)



1/11/2021

LIPA Board of Trustees

Re: ECI Support letter for PSEG Long Island

To Whom it May Concern,

ECI is writing this letter to express its support for PSEG Long Island. ECI has worked with PSEG Long Island since 2014, when PSEG took over the LIPA system, and has seen its devotion to its customers firsthand within their vegetation management program. Near the beginning of ECI's contract with PSEG Long Island, ECI had many out-of-town professionals on site to aid in implementing their vegetation management program. True to PSEG commitment to their community, PSEG Long Island asked ECI and its competitors to bring in local talent to replace temporary professionals brought in from across the country. This resulted in ECI and its competitors bringing on personnel that are part of the community they serve to provide the very best customer service for PSEG Long Island customers.

ECI has been on the front lines with PSEG Long Island as they strengthen the LIPA electrical system and its relationship with its customers. PSEG Long Island storm hardened more than 1,000 miles of the formerly aging power line infrastructure and initiated reliability and customer service focused programs. A few ECI is currently involved with include utilizing utility forestry professionals to pre-plan prescriptive trimming and aid in resolving customer concerns involving trees with the PSEG electric customer at the top of mind.

ECI's field employees that work with PSEG employees and electric customers daily see PSEG goes above and beyond for its customers. Their commitment to their customers and years of overall merits justify their request to be provided the opportunity to make it right and to show they are still the right company for the job.

Thank you for your time,

Robert Spampinato
Business Development Manager

Atley Deer
Vice President

From: Web Forms
Sent: Tuesday, January 12, 2021 8:48 AM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Jack Harder

Address

63 Jerusalem Ave, Hempstead, NY 11550

Affiliation

Harder Services, Inc.

Agenda Topic

PSEG-LI/Tropical Storm Isaias Response

Comment

As an almost 100-year old local family-owned business that has been a contractor for our local utility for 35 years, we would like to offer our support of PSEG-LI. A letter to this effect is attached. We appreciate your consideration. Thank you.

- Jack Harder, General Manager

If you have an attachment, please upload it here.

[2021-Letter-Of-Support-PSEGLI.pdf](#)

Sent from [Lipower](#)



Web Forms

(o) (m)
Lipower.org



Serving New York Since 1922

1/11/21

Letter of Support

Our company has been a family-owned and operated Long Island business for almost 100 years, and a line clearance contractor for our local utility for over 35 years. Through all of the changing names, truck colors and personnel over the years, we feel that PSEG-LI is the most safety-oriented, customer sensitivity-focused and cost-conscious utility contractor for whom we have worked. We have worked all over Long Island, with many, many PSEG-LI personnel and in every circumstance, the ideals of working safely, efficiently and with respect toward the impacted property owners is always expressed to us.

We enjoy our relationship with PSEG-LI, and the PSEG-LI personnel with whom we work are dedicated to their company and to the ratepayers of Long Island. Also, from our experience, the pro-active storm responses shown by PSEG-LI has been above-and-beyond any other utility contractor for whom we worked. Their personnel are laser-focused on restoring electricity as safely and quickly as possible, with as little impact to residents as possible. In an effort to get everyone's lights back on after a recent storm, our crews were called out and were working on Christmas Day. PSEG-LI doesn't take a minute off, when it comes to trying to maximize its positive impact on Long Island and we believe its record of public service shows that.

They faced a steep uphill climb when they started their work here, but at this point in time, we feel that PSEG-LI is absolutely capable of handling their responsibilities to the Long Island ratepayers. They should be given the opportunity to prove that what happened during Isaias was the exception and not the norm, and to right any wrongs resulting from that situation. We look forward to continuing our relationship with PSEG-LI as our local utility manager.

Sincerely,

A handwritten signature in black ink, appearing to read "John D. Harder", with a stylized flourish extending to the right.

John D. Harder
General Manager
Harder Services, Inc.

From: Web Forms
Sent: Monday, January 25, 2021 4:31 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

John J. Froccaro

Agenda Topic

PSEG Long Island

Comment

Read into the record at January 27, 2021 LIPA Board of Trustees Meeting.

If you have an attachment, please upload it here.

[2021-01-25-PSEGLI.pdf](#)

Sent from [Lipower](#)



Web Forms

(o) (m)
[Lipower.org](#)



Burger Brothers Restaurant Group, Inc.

Suite 22I Soundview Marketplace

Port Washington, NY 11050

Tel: (516) 767-1472

Fax: (516) 767-3594

Ralph V. Suozzi, Chairman
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553
CC: Tom Falcone, Mark Fischl, Dan Eichhorn

January 25, 2021

To Whom It May Concern:

Pursuant to the request for public comments issued by the New York State Department of Public Service (DPS) and the DPS Special Counsel for Ratepayer Protection, I hereby submit the following statement regarding PSEG Long Island's response to Tropical Storm Isaias.

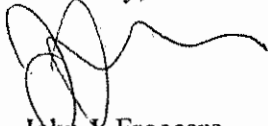
On August 4, 2020, Tropical Storm Isaias caused extensive damage across Long Island, including strong winds and heavy rain that led to extended power outages for many people and businesses alike. As the owner and operator of 31 restaurants in Nassau and Suffolk Counties, Tropical Storm Isaias's impact could potentially have been disastrous; however, with the assistance of PSEG Long Island – namely, our Lead Account Manager Matthew Hettler – the effects of the storm were swiftly and effectively mitigated, resulting in very little disruption in our day-to-day operations.

In the time that I have known him, Mr. Hettler has been an essential lifeline to my business. He always puts forth a remarkable effort for anything that I need, whether it's initiating service for a new location or servicing any of my over thirty PSEG accounts. He is also extremely responsive, even in emergency situations that occur outside of normal business hours; he is never "off the clock" and is always available to take calls and answer questions. Throughout the aftermath of Tropical Storm Isaias, he provided me with timely and accurate updates for each of my accounts. Mr. Hettler is an exemplary member of the PSEG team, and he sets a fantastic example for how a utility company should conduct itself in times of crisis. I consider myself very fortunate to have him in charge of handling my business accounts.

In recent years, PSEG Long Island has made a concerted effort to make improvements in their reliability, customer service, enhancements to electrical infrastructure, and commitment to investing in technological advancements, among many other things. Due largely to Mr. Hettler's

significant efforts, I am very pleased with the service that I receive from PSEG, and while their response to Tropical Storm Isaias was met with mixed feedback, I can confidently say that my business was protected and continued to operate with little to no interruption. It is for these reasons that I believe moving forward, PSEG will make the necessary corrections to ensure that their future storm response will meet the expectations of their customers.

Sincerely,

A handwritten signature in black ink, appearing to read 'John J. Froccaro', with a long, sweeping horizontal line extending to the right.

John J. Froccaro

President, Burger Brothers Restaurant Group, Inc.

From: Web Forms
Sent: Monday, January 25, 2021 3:32 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

John Hazen

Address

317 Nautical Mile, Clermont, FL 34711

Affiliation

JD Power

Agenda Topic

PSEG-LI Satisfaction Results

Comment

Attached is a letter related to PSEG-LI's results in JD Power Customer Satisfaction Studies.

If you have an attachment, please upload it here.

[JD-Power-and-PSEG-LI-Satisfaction-Results January-2021.pdf](#)

JD Power and PSEG-LI Results

January 25, 2021

Dear LIPA Board and Trustees,

I have worked closely with the PSEG-LI team over the last 7 years. The PSEG-LI team has put in place very detailed plans and has been very focused on improving overall customer satisfaction. They have done a good job of improving their overall satisfaction score especially when you compare their 2014 Final JD Power Results to the most recent 2020 Final Results. PSEG-LI like every utility in the country must continue to focus their efforts on improving their customer's overall experience, especially as customer expectations continue to change.

2014 Residential Electric Final Results:

- Overall Satisfaction Score: 532
- Lowest Score in the Industry/Ranked 138 out of 138

2014 Business Electric Final Results:

- Overall Satisfaction Score: 532
- Lowest Score in the Industry/Ranked 138 out of 138

2020 Residential Electric Final Results:

- Overall Satisfaction Score: 717
- Ranked 123 out of 143

2020 Business Electric Final Results:

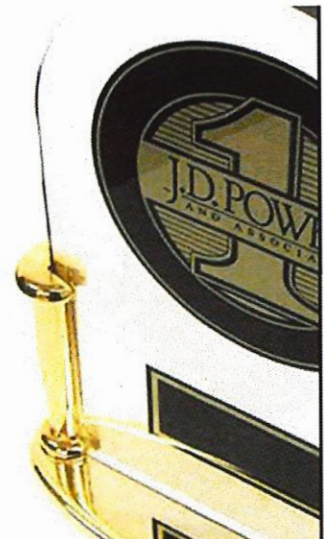
- Overall Satisfaction Score: 781
- Ranked 59 out of 86

Please let me know if you have any additional questions regarding JD Power or PSEG-LI's performance in our Utility Satisfaction Studies.

Thank you,

John Hazen

Managing Director, JD Power



From: Web Forms
Sent: Monday, January 25, 2021 12:47 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Nicholas Hill

Affiliation

Hill Energy Services LLC

Agenda Topic

PSEG Long Island

Comment

Letter to be read into the record at January 27, 2021 LIPA Board of Trustees Meeting.

If you have an attachment, please upload it here.

[LIPA-Board-of-Trustees-20210127-Hill-Comments.pdf](#)

Sent from [Lipower](#)



Web Forms



HILL ENERGY SERVICES

WWW.HILL-ENERGY.COM

January 25, 2021

Honorable Ralph V. Suozzi, Chairman
Board of Trustees
Long Island Power Authority
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553

Re: Comments for the January 27, 2021 LIPA Board of Trustees Meeting

Dear Chairman Suozzi:

I am writing regarding the performance of PSEG- Long Island both during Tropical Storm Isaias in August 2020, and in general.

I have been an energy management consultant for over 30 years, working with large commercial and industrial customers across the country. As an "outsourced energy manager" I'm part of customers' facility management teams and interact with electric, gas and water utility companies daily on matters like energy efficiency, billing issues, service requests and power outages. Utility companies can be frustrating labyrinths. I have been my clients' "point man" for innumerable hurricanes, storms and blizzards from Maine to Louisiana. Major storms pose a challenge for facility management and operations staff and good communications from our utility companies is crucial.

I have seen a wide range of utility responses over the years and PSEG-LI is a top performer. They provide us with text notifications prior to anticipated weather events and ongoing updates. The website provides invaluable and accurate information on outages (as well as billing and efficiency programs). I'm fortunate that one of my clients, Raymour & Flanigan Furniture, has a dedicated account representative, Matt Hettler, who has been an incredibly responsive and helpful resource. Even without Matt's assistance, PSEG-LI performs far better than almost all the other utilities that I work with in New York, New Jersey, Pennsylvania and New England. The customer service people are helpful, and the systems generally perform well. The utility's communication regarding outages and performance in restoring them during Tropical Storm Isaias may not have been optimal, but it was far superior to those of its peers.

Regards,

Nicholas Hill, CEM, LEED-AP
Principal

CC: Tom Falcone, Mark Fischl, Dan Eichhorn

From: Web Forms
Sent: Monday, January 25, 2021 10:44 AM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Mayor Margot Garant, PJ Village

Address

121 West Broadway

Affiliation

Port Jefferson Village

Agenda Topic

PSEG Long Island

Comment

Please Read into Record at January 217th 2021 Board of Trustees Meeting

If you have an attachment, please upload it here.

[Suozzi-LIPA-Board-of-Trustees-PSEG-Support.pdf](#)



INCORPORATED VILLAGE OF PORT JEFFERSON

Margot Garant
Mayor

Joseph Palumbo
Administrator

January 25, 2021

Ralph V. Suozzi, Chairman
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553
cc: Tom Falcone, Mark Fischl, Dan Eichhorn

RE: PSEG Long Island
PLEASE Read into Record at January 27, 2021 LIPA Board of Trustees Meeting

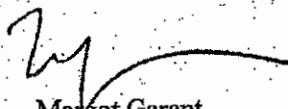
Dear Mr. Suozzi:

I am writing to express my support for PSEG Long Island. The PSEG Long Island team is consistently responsive to the needs of our local government officials, customers, and the community. Over the years, they have worked toward making our community more resilient through electric grid reliability improvements, giving back to the community through volunteer activities and importantly establishing a much better response, forward planning and overall communication. PSEG Long Island has also made significant progress in enhancing our community's resilience by hardening more than 1,000 miles of aging power lines and infrastructure, using FEMA funding not customer dollars.

Recently we were hit again with Tropical Storm Isaias. PSEG's response was an exception to what has otherwise been a very strong track record of storm preparedness and response. We know PSEG Long Island is aware Tropical Storm Isaias unearthed setbacks that led to an unacceptable response, but they are committed to learning and improving from this experience. The company has publicly acknowledged their response did not live up to their expectations and I believe they are committed to correcting issues to ensure the next response is better and at the level of their previous service.

PSEG Long Island's commitment to community has not faltered. The company showed us year after year how a utility company leads in service and corporate citizenship. Their years of performance justify their request to be given another opportunity to show they are still the company for the job.

Sincerely,



Margot Garant
Mayor

From: Web Forms
Sent: Sunday, January 24, 2021 1:35 AM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Daniel Devlin

Agenda Topic

Public Power for Long Island

Comment

My name is Daniel Devlin, a resident of Port Washington, and a Long Island utility ratepayer.

Years of public-private partnerships under LIPA have removed us further from the root of our needs: an energy system in service of people, not profits. On good days, we pay outrageous rates for inadequate service. On bad days, we wait in the dark unable to get clear answers on when service will return. On all days, we maintain reliance on climate-wrecking fossil fuels that put our region at risk of further catastrophe. Our utility consistently fails us, no more apparent than during last summer's Tropical Storm Isaias which proved PSEG LI incapable of responding to the challenge of providing and maintaining the resilient electric grid that Long Islanders need.

In the aftermath of Tropical Storm Isaias, my family was left without power for a week. PSEG-LI lacked even the most basic infrastructure to get information out, and seemed totally unprepared for a storm which was reported far in advance. In private

conversations with out-of-state volunteers, they remarked on the total lack of public investment and dire state of the island's electrical infrastructure. For many in my community, power is not only necessary for preserving food, but for those whose precious medications, such as insulin, require cool temperatures. This negligence was not merely an inconvenience, but potentially life-threatening, and bordering on criminal. LIPA's own Adoptions Analysis states that municipalization would result in: "Savings of \$65 to \$75 million per year compared to PSEG LI contract. Municipal Management is financially feasible and an attractive alternative to the single-source service provider model. This savings can be used for storm hardening, investing in clean energy production, and lowering rates." There is no reason to force a for-profit, private model on our hardworking people when there is a more efficient, democratic alternative.

We must fully commit to a new paradigm of energy management on Long Island and oppose any efforts to further privatize our energy services. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system. We can ensure that those who use, pay for, and work for the system have a say in how it runs.

We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement.

Sent from [Lipower](#)

From: Web Forms
Sent: Saturday, January 23, 2021 12:07 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

elaine peters

Address

38 hollins road

Agenda Topic

Public Utility

Comment

When people control the kind of power they want to use for their homes, such as solar or geothermal, then the rates are much much lower. Also the commitment to renewable energy through ownership of the public utility not a private one like Pseg Long Island means pollution is being eradicated and the environment will be healthier for all communities.

Sent from [Lipower](#)

Web Forms

(o) (m)
Lipower.org



From: Web Forms
Sent: Friday, January 22, 2021 7:30 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Paul Pontieri, Mayor

Address

14 Baker St., Patchogue, NY 11772

Affiliation

Incorporated Village of Patchogue

Agenda Topic

PSEG Long Island

Comment

Pls See Attachment:....

If you have an attachment, please upload it here.

[PSEG-Hearing-1.27.pdf](#)

MAYOR
PAUL V. PONTIERI, JR.

DEPUTY MAYOR
JOHN A. KRIEGER

VILLAGE CLERK
PATRICIA M. SEAL



INCORPORATED
VILLAGE OF PATCHOGUE

TRUSTEES
SUSAN BRINKMAN
LORI B. DEVLIN
SALVATORE P. FELICE
THOMAS E. FERB
JOSEPH E. KEYES, JR.

January 22, 2021

Ralph V. Suozzi, Chairman
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553

Re: PSEG Long Island

Chairman Souzzi,

Having been the Mayor of the Village of Patchogue for over 16 years and on the Village Board for the better part of 30 years. I have seen each of the changes in power companies over the years; from LILCO to LIPA to KEYSPAN/National Grid to today PSEG Long Island. Each time a change was made it seemed to be because of a reaction to a man made "disaster" (Shoreham Power Plant) or after Super Storm Sandy when PSEG came in and now the most recent natural disaster that took down power lines and darkened 100,000+ homes and business. Again, in a "knee-jerk" reaction in response to resident complaints the response has been the threat to remove PSEG and replace them with some one else. The major complaint of the last storm was lack of communication and faulty information given to the public. PSEG must correct that and they will.

Having worked with PSEG Long Island for over seven years I find them to be cooperative, responsive and they understand the needs of the community. Over this time their work crews have trimmed trees, replaced poles and put tremendous amount of work towards storm preparedness. As Mayor my primary responsibility is to the health, safety and comfort of the residents my community. From the work crews on the street to your governmental representatives they all support the communities they serve.

I hope you will take my comments into consideration as you move forward in this hearing.

Respectfully Submitted,

Paul Pontieri
Mayor, Village of Patchogue

Cc Tom Falcone, Mark Fischl, Dan Eichhorn

From: Web Forms
Sent: Friday, January 22, 2021 2:23 PM
To: Comments on LIPA Board Agenda Items
Subject: Website Inquiry: Board Agenda Comments

Name

Gerard F. Siller

Address

38 N Ferry Road, PO Box 970, Shelter Island, NY 11964

Affiliation

Supervisor, Town of Shelter Island

Agenda Topic

PSEG Long Island

Comment

Read into the record at January 27, 2021 LIPA Board of Trustees Meeting

If you have an attachment, please upload it here.

[Support-Letter-to-PSEG-LIPA-Board-Meeting.doc](#)



OFFICE OF THE SUPERVISOR

Town Hall
P.O. Box 970
38 North Ferry Road
Shelter Island, NY 11964-0970

Gerard F. Siller
Supervisor

Phone (631) 749-0015
Fax (631) 749-0728
gsiller@shelterislandtown.us

January 21, 2021

Ralph V. Suozzi, Chairman
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553

Dear Mr. Suozzi,

I am writing to express Shelter Island's support for PSEG Long Island. The PSEG Long Island team is consistently responsive to the needs of government officials, customers and the community, whether it is working toward making our community more resilient through electric grid reliability, or enhancing communications.

PSEG Long Island made significant progress in bolstering our community's resilience by hardening aging power lines and infrastructure, using FEMA funding not customer dollars. PSEG Long Island makes elected officials, community stakeholders and customers aware of projects and have worked to make sure designs and construction proceed in a way that is acceptable to the community. A few excellent examples of this was the completion of an additional transmission line to the north side of Shelter Island in 2018, and the FEMA mitigation of mainline distribution circuits in 2017.

I know that during the immediate recovery period following Tropical Storm Isaias, PSEG came under some heavy scrutiny from many Long Island municipalities; this was not the case on Shelter Island. PSEG's response to the recovery effort on Shelter Island should be exemplified and could be a model for other municipalities to follow. The tireless efforts of the PSEG staff and crew enabled Shelter Island to have the majority of our communities' power restored by the second day. Our Highway, Fire, and Police Department worked in conjunction with PSEG crews to assist in the restoration of power as a dynamic and cohesive team.

PSEG Long Island has taken ownership of the computer and telephone system issues during Tropical Storm Isaias, and we believe they are committed to correcting these failures to ensure the next response is better. We believe it is in Long Island's best interest to give PSEG Long Island an opportunity to correct what went wrong and we have faith they will.

PSEG Long Island's commitment to the Shelter Island community has not faltered. The company has shown us year after year how a utility company leads in service commitment. Their years of excellent performance to the Shelter Island community justify their request to be given another opportunity to show they are still the company for the job.

Yours truly,

Gerard F. Siller
Supervisor
Town of Shelter Island

Cc: Tom Falcone
Mark Fischl
Dan Eichorn

1/26/2021

To the LIPA Board of Trustees,

The time to reimagine the Long Island Power Authority (LIPA) is long past due. Our utility and the systems of oversight around it have failed Long Island over and over again, yet some are calling for LIPA to restructure its contracts or to fully privatize. We cannot risk treading the same old path with a new pair of shoes. Instead we must strike out on a better road, envisioning a publicly owned, controlled, and managed power authority, establishing new standards for accountability, equity, resilience, and democracy.

Almost 35 years ago, New York State established LIPA to replace the Long Island Lighting Company (LILCO) to address private utilities' failure to provide adequate services. However, years of public-private partnerships have removed us further from the root of our needs: an energy system in service of people, not profits. On good days, we pay outrageous rates for inadequate service. On bad days, we wait in the dark unable to get clear answers on when service will return. On all days, we maintain reliance on climate-wrecking fossil fuels that put our region at risk of further catastrophe.

Our utility consistently fails us, no more apparent than during last summer's Tropical Storm Isaias which proved PSEG LI incapable of responding to the challenge of providing and maintaining the resilient electric grid that Long Islanders need. We call on LIPA to terminate their contract with PSEG LI as soon as possible and fully municipalize. The storms could only get worse and Long Islanders are already fed up.

We must fully commit to a new paradigm of energy management on Long Island and oppose any efforts to further privatize our energy services. Across the country, publicly owned utilities have proven more affordable and reliable for residential customers. They are more responsive to customer needs, yielding better customer satisfaction. Their shorter outage times safeguard households' food and medicine and improve the productivity of small businesses. And they can ensure that Long Island helps fulfill the legal and moral obligation we have to prevent climate catastrophe by moving off fossil fuels and transitioning to 100% clean, renewable energy.

With a proper process in place, we can reimagine, reinvent, and restructure LIPA so that it is led by those most impacted by decisions concerning our energy system: ratepayers, workers, municipalities, community organizations, low-income households, and environmental justice communities. We can ensure that those who use, pay for, and work for the system have a say in how it runs. This is a choice we can make together as Long Island to prevent further encroachment of our energy commons by the forces of privatization. After a past riddled with mismanagement and failure after failure for Long Island communities, now is our moment to

reimagine LIPA, end corporate control and abuse of our energy systems, and realize the benefits of public power and full municipalization: real accountability, reliable service, affordable power, and a commitment to our transition off harmful fossil fuels.

We demand a genuine, inclusive, and robust process as LIPA's path forward is determined. We can no longer separate LIPA from everyday Long Islanders. We call for a public process that convenes appropriate stakeholders to serve as a watchdog in this crucial moment through public hearings, town halls, and other forms of participatory community engagement.

Signed:

Long Island Progressive Coalition
Nassau County Democratic Socialists of America
Suffolk County Democratic Socialists of America
New York Communities for Change
Food & Water Action
Warriors of the Sunrise
Cooperation Long Island
Green Party of Nassau County
NY02 Indivisible
Progressive East End Reformers
Suffolk Progressives
Environmental Action Coalition
Four Directions Mutual Aid
Nassau Hiking & Outdoor Club
All Our Energy
Long Island Activists
Together We Will LI
Planned Parenthood Hudson Peconic
Shinnecock Grave Protection Warrior Society
Long Island Network for Change
Mothers Out Front Long Island Team
National Organization for Women, Suffolk Chapter
Sustainability Department of the Sisters of St. Joseph, Brentwood
Transition Town Port Washington
Bay Shore Babylon Women's Huddle
HUMuS: Huntington Mobilization for Sustainability
Long Island Metro Business Action (LIMBA)
Sunrise Long Island
OLA of Eastern Long Island
S.T.R.O.N.G Youth, Inc.

The International Brotherhood of Electrical Workers Local Union 1049 represents PSEG LI employees, line clearance tree trimmers, and line contractors. We are the dedicated workforce that values the partnership between Long Island Power Authority and PSEG LI. We are out there every single day, working to maintain the system and restore power to your homes. During storms, our sisters and brothers work long days restoring power and in some cases go home to their own dark, cold, powerless homes. Even in cases like this, we know our duty and do not hesitate to wake up the next day and do it all again. This is our DNA. Even throughout this pandemic, our members have risked theirs and their family's health in order to be out serving their community. Our members are deeply committed to ensuring that our Long Island neighbors have reliable electric service that brings comfort and safety into their lives.

Our members are the fabric of the community. It is our labor that brings comfort and safety into homes and local businesses. Although we agree that there were various issues during Tropical Storm Isaias and the response plan to power outages, we are totally committed to working with PSEG LI and Long Island Power Authority so that they can come to terms for a new beginning of increased transparency, accountability, and excellence in order to provide Long Islanders with the best-in-class service that they deserve.

Our leadership over at the International Brotherhood of Electrical Workers Local 1049 appreciates the post storm review that Long Island Power Authority has performed, the options that they have put forth, and is committed to working with PSEG LI and Long Island Power Authority to achieve significant improvements to the contract between PSEG LI and Long Island Power Authority that will both meet the expectations and ensure that our Long Island community gets the best service possible.

Local 1049 members are dedicated to their craft and we will work to ensure that our utility partners set us up for success and service excellence.



KEVAN M. ABRAHAMS
LEGISLATOR, DISTRICT 1



NASSAU COUNTY LEGISLATURE
1550 FRANKLIN AVENUE
MINEOLA, NEW YORK 11501
(516) 571-6201
FAX: (516) 571-6187
KABRAHAMS@NASSAUCOUNTYNY.GOV

RANKING MEMBER:

- RULES
- BUDGET REVIEW

MEMBER:

- MINORITY AFFAIR

January 25, 2021

Ralph V. Suozzi, Chairman
333 Earle Ovington Boulevard, Suite 403
Uniondale, NY 11553

Dear Chairman Suozzi,

I am writing this letter to share how helpful PSEG Long Island has been to my office and many of my constituents. Legislative District One consists of the communities of Roosevelt, Uniondale and parts of Freeport, Baldwin, Hempstead and East Meadow. The entire PSEG Long Island team is responsive to the needs of government officials such as myself, our customers and the community, whether it is working toward making our community more resilient through electric grid reliability improvements or giving back to the community through volunteer activities

My office has contacted PSEG on behalf of constituents to assist with late bill assistance, payment arrangements, medical notifications, and low-income payment agreements to name a few. In each instance, a timely response was given, and they tried to help when possible.

As PSEG Long Island is one of the most recognized names in the Long Island volunteer community, they continue to have a commitment to corporate citizenship. They participate in our community events, supported our back to school event, and much more.

I am confident that PSEG will continue to be a partner with my office and others to enhance the community and the services we receive.

Sincerely,

Kevan Abrahams
Nassau County Legislature Minority Leader
Legislator, District 1

CC: Tom Falcone
Mark Fischl
Dan Eichhorn

From:
To:
Cc:
Subject:
Date:

From: LIBC -Suffolk Chair
Sent: Tuesday, January 26, 2021 2:29 PM
To: Tom Falcone
Cc: Michael Deering
Subject: LIPA oversight PSEG

Dear Tom :

First let me commend you for the excellent balanced presentation you provided the CAB at last night's meeting.

It was well researched and presented. Although as a CAB member who wears different hats at times (SCAC & LIBC) I had many questions and concerns but I found your approach and presentation very pragmatic and a fair assessment of the past storm and response.

We support the deliberate and thoughtful way LIPA had approached the issues post Storm Isaias as evidenced through the 30 and 90 day Isaias Task Force reports and the recently released options analysis and fact sheets.

It is clear that if PSEG wants to remain on Long Island, management need to be more transparent accountable and have a point person and staff here on Long Island. We hope that LIPA and PSEG can bridge this management divide.

The terms LIPA has put forward are not overbearing or punitive but instead are common senses and business sense measures that will help with providing the necessary transparency and accountability and ensure that PSEGLI management is dedicated to and working for Long Island customers. We most certainly need and require a COO from PSEG to have a permanent operating Long Island office for our customers at the very least.

Anything less would risk having another failure and breakdown of communication after the fact.

We also realize that a storm response is just part of what should be considered in the contract and performance standards required . The small businesses and downtown stakeholders have benefited greatly by the partnerships with the PSEGLI economic programs that have been offered to start ups as well as long standing customers and businesses in our downtowns Their innovative and creative solutions and willingness to create measured small business initiatives should not be overlooked We have been fortunate to have "hands on" management and access to this team of PSEGLI first

responders as they have been present and accounted for in our organization business meetings over the past 10 years

Again thank you for your reports and responses to this recent storm and know with the right partners working across the table, the customers and business owners will strive and survive during this pandemic now and in the future.

Thank you again !

Sincerely

Bob & Rich

Robert (Bob) Fonti
Founder-Suffolk Chair | Long Island Business Council
Founder - Co-Chair | Suffolk County Alliance of Chambers
&
Rich Bivone
Founder - Nassau Chairman
Long Island Business Council

President | Vincent James Management Company
President | Lt Joseph Petrosino Association in America
Co-Chair | Vision Long Island

LIPA IT WARNING: This email came from an external source. THINK before you open attachments or click on links and NEVER provide IDs or passwords.

