SECRETARY'S REPORT

February 2021

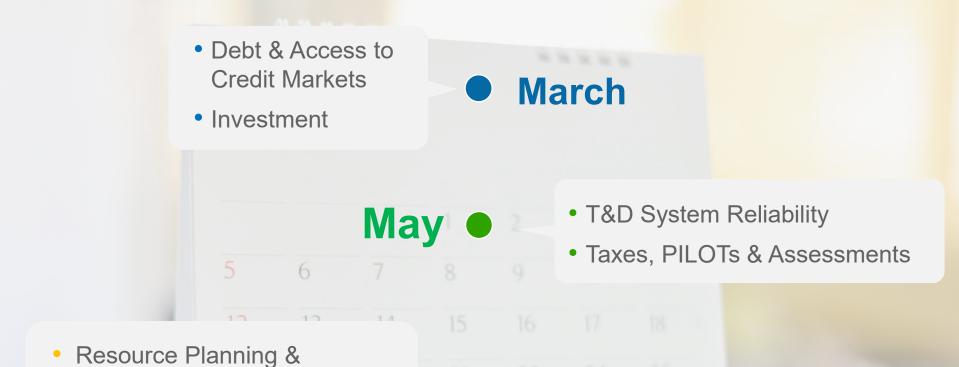


CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the January Board meeting, the only material correspondence we have received has been related to Tropical Storm Isaias. Copies of all correspondence have been shared with the Trustees



BOARD POLICY CALENDAR



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- Resource Planning & Renewable Energy
- Customer Value & Affordability
- Staffing & Employment



BOARD POLICY DASHBOARD

Status	Link to Latest Report	Next Report
	<u>January 2021</u>	January 2022
ŝ	<u>March 2020</u>	March 2021
	<u>May 2020</u>	March 2021
	<u>May 2020</u>	May 2021
	<u>July 2020</u>	May 2021
	December 2020	September 2021
Û	<u>June 2020</u>	June 2021
Ċ	<u>July 2020</u>	June 2021
	<u>June 2020</u>	June 2021
1	<u>June 2020</u>	September 2021
1	December 2020	September 2021
	September 2020	September 2021
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