



SECRETARY'S REPORT

January 2021

CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the December Board meeting, the only material correspondence we have received related to Tropical Storm Isaias. Copies of all correspondence have been shared with the Trustees.

BOARD POLICY CALENDAR

- Investment

February






March

- Debt & Access to Credit Markets

- T&D System Reliability
- Customer Service
- Taxes, PILOTs & Assessments

May

BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
Strategic Planning & Oversight		See Meeting Materials	January 2022
Investment		March 2020	February 2021
Debt and Access to Credit		May 2020	March 2021
Taxes & PILOTs		May 2020	May 2021
T & D Reliability		July 2020	May 2021
Customer Service		December 2020	May 2021
Staffing and Employment		June 2020	June 2021
Resource Planning & Renewable Energy		July 2020	June 2021
Customer Value & Affordability		June 2020	June 2021
Economic Development & Community Engagement		June 2020	September 2021
Enterprise Risk Management		December 2020	September 2021
Construction of T&D Projects		September 2020	September 2021
Power Supply Hedging		September 2020	November 2021
Safety		December 2020	December 2021
Governance & Agenda Planning		December 2020	December 2021
Information and Physical Security		December 2020	December 2021