



EMERGENCY RESPONSE OVERSIGHT PROCESS

September 23, 2020

EMERGENCY RESPONSE OVERSIGHT

PSEG Long Island and NYS utilities are subject to the same oversight requirements

- Public Service Law (PSL) and the Public Authorities Law (PAL) apply the same requirements on PSEG Long Island as they do on other New York utilities
- DPS has the primary role in administering these requirements and has the same role in overseeing PSEG Long Island as for the state's other utilities
- LIPA's oversight is complementary and in addition to review by DPS
- **Only Difference:** DPS recommendations are to LIPA's 9-member Board of Trustees (all of whom are Long Island residents appointed by the State's elected officials) instead of the Public Service Commission

DPS EMERGENCY RESPONSE OVERSIGHT

Category of Oversight	DPS Oversight of PSEGLI	DPS Oversight of IOUs
A. STORM RELATED OVERSIGHT BY DPS and LIPA		
1. <u>Emergency Restoration Plan:</u> Emergency Restoration Plan to assure the prompt restoration of service in the case of an emergency	LIPA Reform Act as contained in PSL §66 (21) PSL 3-b.3(c) PAL 1020-f(cc)(2) PSL §66(21) 16 NYCRR Part 105	16 NYCRR Part 105
2. <u>Storm Report:</u> Provide report within 45 days to DPS that provides the incremental straight time labor for a storm event	LIPA Reform Act as contained in PSL §66 (21) PSL 3-b.3(c) PAL 1020-f(cc)	
3. <u>Review of Performance During Emergency Event:</u> A report filed with DPS if electric service is not restored 3 days after an emergency event, for review of all aspects of the preparation and system performance during the event	PSL 3-b.3(c) LIPA Reform Act PAL 1020-f(cc) PSL § 66 16 NYCRR Part 105	PSL §66 (21)(c)

- PSEG Long Island’s 2020 Emergency Restoration Plan (ERP) is available for download [here](#).
- DPS most recently investigated the utilities’ response to 2018 Winter and Spring Storms, including PSEG Long Island. The report is available [here](#).

ROLE OF LIPA STAFF IN EMERGENCY RESPONSE OVERSIGHT

Storm Response

- LIPA staff not required for business continuity are available for oversight roles during an emergency response
- 30 staff available of which ~12 had storm oversight roles during Isaias

Operations Oversight staff

- Verify compliance with ERP for preparation and response
- Review adequacy of PSEG Long Island field staffing, call center, crew processing, and dispatch
- Review storm invoices

Finance staff

- Verify PSEG Long Island compliance with FEMA documentation requirements to assure grant eligibility

Innovation and Information Technology staff

- Assess adequacy of PSEG Long Island testing of its Key IT systems

LIPA OVERSIGHT – PLANNING

PSEG Long Island Emergency Restoration Plan (ERP)

- December: Review and comment on draft of ERP prior to DPS submission
- January-June: Review DPS comments and verify implementation in final ERP

PSEG Long Island ERP Drills

- Observe and assess annual PSEG Long Island ERP drills (9 drills per year)

LIPA Emergency Response Oversight Plans

- Annually review and improve LIPA's emergency response oversight plan
- Pre-assign storm roles to LIPA staff
- Conduct oversight training drill and training for LIPA staff
- Conduct Independent Verification and Validation (IV&V) reviews of testing by PSEG Long Island of the storm-readiness of PSEG Long Island outage management system and other key communication and restoration systems each year no later than June 30

LIPA OVERSIGHT – PRE-STORM

Mobilization for a major storm begins when:

- A National Weather Service advisory indicates a major storm may impact Long Island within the next 3 to 5 days
- Potential storm may result in service restoration that cannot be accomplished within 24 hours

LIPA's pre-storm oversight includes:

- Monitoring storm track
- Monitoring preparations in line with Storm Severity Matrix
- Monitoring storm, municipal, and media calls
- Reviewing PSEG Long Island Storm Activity Summary Reports
- Monitoring PSEG ER&T preparations to assure continuity of fuel supply for generation and power transactions
- Verifying pre-event messaging to Life Support Equipment customers
- Innovation and Information Technology staff will have access to and review PSEG Long Island's 96-, 72-, 48-, and 24-hour pre-storm IT activities

LIPA OVERSIGHT – RESTORATION & POST-STORM

LIPA's storm restoration oversight includes monitoring:

- System outages
- Customer complaints (DPS, Trustee, LIPA, elected official)
- Municipal and media communications
- Field observations of crew processing, dispatching, staging areas, customer office
- Scheduling daily system performance huddle with PSEG Long Island IT management and staff to review performance statistics and health of key systems

LIPA's post-storm oversight includes reviewing:

- Outages exceeding 24 hours
- Evaluating PSEG Long Island's preparation and response using the DPS emergency response scorecard
- Reviewing and approving post storm related work
- Reviewing all storm invoices and storm documentation for FEMA compliance*
- Follow up on lessons learned
- Continuous improvement of LIPA emergency response oversight practices