EMERGENCY RESPONSE OVERSIGHT

PSEG Long Island and NYS utilities are subject to the same oversight requirements

- Public Service Law (PSL) and the Public Authorities Law (PAL) apply the same requirements on PSEG Long Island as they do on other New York utilities

- DPS has the primary role in administering these requirements and has the same role in overseeing PSEG Long Island as for the state’s other utilities

- LIPA’s oversight is complementary and in addition to review by DPS

- Only Difference: DPS recommendations are to LIPA’s 9-member Board of Trustees (all of whom are Long Island residents appointed by the State's elected officials) instead of the Public Service Commission
DPS EMERGENCY RESPONSE OVERSIGHT

<table>
<thead>
<tr>
<th>Category of Oversight</th>
<th>DPS Oversight of PSEGLI</th>
<th>DPS Oversight of IOUs</th>
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</thead>
<tbody>
<tr>
<td>A. STORM RELATED OVERSIGHT BY DPS and LIPA</td>
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<tr>
<td>1. Emergency Restoration Plan: Emergency Restoration Plan to assure the prompt restoration of service in the case of an emergency</td>
<td>LIPA Reform Act as contained in PSL §66 (21) PSL 3-b.3(c) PAL 1020-f(cc)(2) PSL §66(21) 16 NYCRR Part 105</td>
<td>16 NYCRR Part 105</td>
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<tr>
<td>2. Storm Report: Provide report within 45 days to DPS that provides the incremental straight time labor for a storm event</td>
<td>LIPA Reform Act as contained in PSL §66 (21) PSL 3-b.3(c) PAL 1020-f(cc)</td>
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<tr>
<td>3. Review of Performance During Emergency Event: A report filed with DPS if electric service is not restored 3 days after an emergency event, for review of all aspects of the preparation and system performance during the event</td>
<td>PSL 3-b.3(c) LIPA Reform Act PAL 1020-f(cc) PSL § 66</td>
<td>PSL §66 (21)(c) 16 NYCRR Part 105</td>
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- PSEG Long Island’s 2020 Emergency Restoration Plan (ERP) is available for download [here](#).
- DPS most recently investigated the utilities’ response to 2018 Winter and Spring Storms, including PSEG Long Island. The report is available [here](#).
ROLE OF LIPA STAFF IN EMERGENCY RESPONSE OVERSIGHT

Storm Response
- LIPA staff not required for business continuity are available for oversight roles during an emergency response
- 30 staff available of which ~12 had storm oversight roles during Isaias

Operations Oversight staff
- Verify compliance with ERP for preparation and response
- Review adequacy of PSEG Long Island field staffing, call center, crew processing, and dispatch
- Review storm invoices

Finance staff
- Verify PSEG Long Island compliance with FEMA documentation requirements to assure grant eligibility

Innovation and Information Technology staff
- Assess adequacy of PSEG Long Island testing of its Key IT systems
PSEG Long Island Emergency Restoration Plan (ERP)
- December: Review and comment on draft of ERP prior to DPS submission
- January-June: Review DPS comments and verify implementation in final ERP

PSEG Long Island ERP Drills
- Observe and assess annual PSEG Long Island ERP drills (9 drills per year)

LIPA Emergency Response Oversight Plans
- Annually review and improve LIPA’s emergency response oversight plan
- Pre-assign storm roles to LIPA staff
- Conduct oversight training drill and training for LIPA staff
- Conduct Independent Verification and Validation (IV&V) reviews of testing by PSEG Long Island of the storm-readiness of PSEG Long Island outage management system and other key communication and restoration systems each year no later than June 30
Mobilization for a major storm begins when:
- A National Weather Service advisory indicates a major storm may impact Long Island within the next 3 to 5 days
- Potential storm may result in service restoration that cannot be accomplished within 24 hours

LIPA’s pre-storm oversight includes:
- Monitoring storm track
- Monitoring preparations in line with Storm Severity Matrix
- Monitoring storm, municipal, and media calls
- Reviewing PSEG Long Island Storm Activity Summary Reports
- Monitoring PSEG ER&T preparations to assure continuity of fuel supply for generation and power transactions
- Verifying pre-event messaging to Life Support Equipment customers
- Innovation and Information Technology staff will have access to and review PSEG Long Island’s 96-, 72-, 48-, and 24-hour pre-storm IT activities
LIPA’s storm restoration oversight includes monitoring:
- System outages
- Customer complaints (DPS, Trustee, LIPA, elected official)
- Municipal and media communications
- Field observations of crew processing, dispatching, staging areas, customer office
- Scheduling daily system performance huddle with PSEG Long Island IT management and staff to review performance statistics and health of key systems

LIPA’s post-storm oversight includes reviewing:
- Outages exceeding 24 hours
- Evaluating PSEG Long Island’s preparation and response using the DPS emergency response scorecard
- Reviewing and approving post storm related work
- Reviewing all storm invoices and storm documentation for FEMA compliance*
- Follow up on lessons learned
- Continuous improvement of LIPA emergency response oversight practices

*If applicable