



# SECRETARY'S REPORT

July 2020

# CUSTOMER–TRUSTEE COMMUNICATIONS

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- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
  - Bill complaints
  - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the June Board meeting, we have received correspondence related to (i) the pending Northport tax certiorari case, (ii) the LIRR Third Track project in Garden City, and (iii) the noise emanating from National Grid’s generator in East Hampton. These materials have been shared with the Trustees.

# BOARD POLICY CALENDAR
















September

- Construction of T&D Projects
- Enterprise Risk Management
- Power Supply Hedging
- Customer Service

- Governance & Agenda Planning
- Safety
- Physical & Cyber Security

December

# BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
<a href="#">Taxes &amp; PILOTs</a>		<a href="#">May 2020</a>	May 2021
<a href="#">Oversight &amp; LIPA Operations</a>		See Meeting Materials	January 2021
<a href="#">Investment</a>		<a href="#">March 2020</a>	March 2021
<a href="#">Debt and Access to Credit</a>		<a href="#">May 2020</a>	May 2021
<a href="#">T &amp; D Reliability</a>		See Meeting Materials	July 2021
<a href="#">Economic Development &amp; Community Engagement</a>		<a href="#">June 2020</a>	June 2021
<a href="#">Resource Planning, Efficiency, &amp; Renewable Energy</a>		See Meeting Materials	July 2021
<a href="#">Customer Value &amp; Affordability</a>		<a href="#">June 2020</a>	June 2021
<a href="#">Customer Service</a>		<a href="#">May 2019</a>	September 2020
<a href="#">Staffing and Employment</a>		<a href="#">June 2020</a>	July 2021
<a href="#">Enterprise Risk Management</a>		<a href="#">September 2019</a>	September 2020
<a href="#">Power Supply Hedging</a>		<a href="#">September 2019</a>	September 2020
<a href="#">Construction of T&amp;D Projects</a>		<a href="#">September 2019</a>	September 2020
<a href="#">Safety</a>		<a href="#">November 2019</a>	December 2020
<a href="#">Governance &amp; Agenda Planning</a>		<a href="#">December 2019</a>	December 2020