SECRETARY'S REPORT

June 2020



CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - Bill complaints
 - Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the May Board meeting, we have received one piece of correspondence related to the pending Northport tax certiorari case and several emails regarding the LIRR Third Track project in Garden City



BOARD POLICY CALENDAR

- Resource Planning, Energy Efficiency & Renewables
- T&D System Reliability
- Oversight & LIPA Operations

September

July

- Construction of T&D Projects
- Enterprise Risk Management
- Power Supply Hedging
- Customer Service

- Governance & Agenda Planning
- Safety
- Physical & Cyber Security

December



BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
Taxes & PILOTs	Ċ	<u>May 2020</u>	May 2021
Oversight & LIPA Operations	Ċ	<u>January 2019</u>	July 2020
Investment	Ċ	<u>March 2020</u>	March 2021
Debt and Access to Credit		<u>May 2020</u>	May 2021
T & D Reliability	Ċ	<u>May 2019</u>	July 2020
Economic Development		See Meeting Materials	June 2021
Resource Planning, Efficiency, & Renewable Energy		<u>July 2019</u>	July 2020
Customer Value & Affordability		See Meeting Materials	July 2021
Customer Service		<u>May 2019</u>	September 2020
Staffing and Employment	Ô	See Meeting Materials	July 2021
Enterprise Risk Management	Ô	September 2019	September 2020
Power Supply Hedging	Ċ	September 2019	September 2020
Construction of T&D Projects	Ċ	September 2019	September 2020
<u>Safety</u>		November 2019	December 2020
Governance & Agenda Planning	Ċ	December 2019	December 2020

