SECRETARY'S REPORT

March 2020



CUSTOMER-TRUSTEE COMMUNICATIONS

- Correspondence from customers and other stakeholders is regularly monitored by LIPA staff
- Ordinary course, utility-related matters are forwarded to the proper business unit at PSEG Long Island
 - O Bill complaints
 - O Rebate questions
- Inquiries regarding sharing information with LIPA or obtaining information from LIPA are handled by LIPA staff
- Since the February Board meeting, we have not received any material correspondence directed to the Board





BOARD POLICY CALENDAR

- Debt and Access to the Capital Markets
- Annual Financial Package
- Annual Governance Package
- Taxes, PILOTs and Assessments
- Economic Development

July

May

- Resource Planning, Energy Efficiency & Renewables
- Customer Value & Affordability
- Staffing & Employment
- T&D System Reliability

- Construction of T&D Projects
- Enterprise Risk Management
- Power Supply Hedging
- Oversight & LIPA Operations
- Customer Service

September



BOARD POLICY DASHBOARD

Link to Policy	Status	Link to Latest Report	Next Report
Taxes & PILOTs		<u>January 2019</u>	May 2020
Oversight & LIPA Operations	Û	<u>January 2019</u>	September 2020
Investment	Û	<u>March 2019</u>	March 2020
Debt and Access to Credit		<u>March 2019</u>	May 2020
T & D Reliability	Ċ	<u>May 2019</u>	July 2020
Economic Development	Ċ	<u>May 2019</u>	May 2020
<u>Resource Planning, Efficiency, & Renewable</u> <u>Energy</u>	Ċ	<u>July 2019</u>	July 2020
Customer Value & Affordability		<u>July 2019</u>	July 2020
Customer Service		<u>May 2019</u>	September 2020
Staffing and Employment		<u>July 2019</u>	July 2020
Enterprise Risk Management		September 2019	September 2020
Power Supply Hedging		September 2019	September 2020
Construction of T&D Projects		September 2019	September 2020
<u>Safety</u>		November 2019	December 2020
Governance & Agenda Planning		December 2019	December 2020

