



Board Policy:	Oversight and LIPA Operations
Policy Type:	Operating
Monitored by:	Oversight & REV Committee
Board Resolution:	#1409, approved March 29, 2018 #1461, amended January 23, 2019

Board Policy on Oversight and LIPA Operations

It is the policy of the Long Island Power Authority to conduct oversight of its service providers and manage its affairs in a systematic manner that meets the needs and protects the interests of the Authority's customer-owners by:

- **Executing a proactive oversight process:**
 - Maintaining multi-year oversight plans that encompass all the principal areas of providing service to customer-owners;
 - Prioritizing oversight activities, including the frequency and degree of oversight, by risk, materiality, and other measures of importance;
 - Reviewing the oversight plans annually to address changing circumstances and redirect resources, as needed;
 - Referring oversight findings, if any, to service providers to promptly resolve issues; and
 - Referring oversight findings to Internal Audit and/or Enterprise Risk Management, if such issues require further attention or monitoring.
- **Delivering value to customer-owners:**
 - Reviewing proposed plans and programs to ensure sufficient benefits for the cost; and
 - Reviewing the practices of the Authority's service providers to foster continuous improvement, innovation, benchmarking, and industry best practice, to minimize cost and improve service quality.
- **Promoting organizational accountability and accomplishment:**
 - Reporting to the Board an annual work plan for the Authority's Staff that advances the Authority's oversight and its mission and values, as defined by the Board's policies;
 - Utilizing the annual work plan to set performance goals for the Authority's Staff, in accordance with the Board's Policy on Staffing and Employment; and
 - Reporting to the Board on the activities accomplished under the work plan each year.
- **Providing sufficient staffing and resources:**
 - Comparing staffing needs to available resources; and

- Identifying gaps and authorizing internal or external resources, as appropriate, to execute the annual work plan.

The Chief Executive Officer will report annually to the Oversight and REV Committee on compliance with the provisions of the Policy.