

Attention: Builders and Contractors Here's Some Ground-Breaking News!

LIPA is pleased to announce a new program that can benefit homeowners and home builders on Long Island: New York ENERGY STAR® Labeled Homes, the latest addition to LIPA's Clean Energy Initiative.

For New Homes ...

It's Easy and Efficient To Build New York ENERGY STAR® Labeled Homes!

More than 300 builders in New York State are currently enjoying the advantages of this program. Now, thanks to a collaborative effort between LIPA and NYSERDA (New York State Energy Research & Development Authority), builders on Long Island can also make a positive difference in their business, their customer satisfaction rates and the environment.

As its name suggests, New York ENERGY STAR® Labeled Homes are houses that meet the stringent energy efficiency standards associated with the Environmental Protection Agency's (EPA's) ENERGY STAR® name. Specifically, these new homes are performance-tested to achieve 30 percent lower energy use than conventional new homes.

And now, it's easier than ever to build and market these homes to your customers. You will receive the technical assistance you need – including home plan reviews, technical advice, customized home energy ratings, and onsite building performance testing for house air leaks and duct tightness. LIPA will also provide marketing and sales support – including association with New York State's multi-million dollar advertising campaign specifically designed to create consumer demand.

Finally, and perhaps most important, New York ENERGY STAR® Labeled Homes are quality homes that translate to fewer customer callbacks and more customer referrals. Among other things, your customers will enjoy: lower energy use and bills; a quiet, comfortable living environment; greater durability and lower maintenance; and improved indoor air quality.

For More Information ...

Find out more about how you can become an industry leader by taking part in our new program. Visit LIPA's Web site at www.lipower.org or call Kevin Harrison, Program Manager, at 631-436-4230. Also watch for details on another new program coming the second half of 2004 – New York Home Performance with ENERGY STAR®. And remember, contact us before you break ground on your next new Long Island home.



New York ENERGY STAR® Labeled Homes are quality homes that come with a high customer satisfaction rate.



If you'd like to be included on our e-mail list to receive this publication electronically, please call us at

1-800-692-2626

www.lipower.org

Building Blocks

Good News: Incentives for Contractors!

Did you know that LIPA's Commercial Construction Program just got more attractive? In addition to providing your commercial customers with great ways to earn rebates, reduce costs and save energy on their new construction and renovation projects, **YOU can now earn up to \$10,000 a year** when you make energy efficiency the blueprint for their construction projects.

How? By recommending and installing qualifying electric energy-efficient equipment – HVAC, chillers, motors and variable frequency drives (VFDs) – under the Commercial Construction Program's Prescriptive Component.

Already, nearly 60 participating contractors have received a total of more than \$7,500 in rebates (saving their customers more than 1 million kWh). And there's more money available from LIPA through our Commercial Construction Contractor Incentive Program.

Call LIPA's *EnergyWise* Infoline at **1-800-692-2626** today for more details ... the incentive is there for the asking!

Utility Connections:

This past summer will be forever known as the Blackout of 2003. Thanks to the cooperation of Long Islanders, and the assistance of our trade ally community, LIPA's work force was able to restore electric service to most customers within 26 hours of this unprecedented event.

As your service partner, LIPA is not only working harder to keep customers' lights on. We're working more closely with professional associations to provide you with the training you need to best meet your customers' needs ... all year long. Along these lines, the Tri-Town Education Board recently approved

four hours toward electrical license renewal requirements for contractors who participated in LIPA's "Red Book" training on utility installation specifications. As we look further, LIPA and the American Institute of Architects (AIA) will be working together to establish continued education credits for design professionals who attend an AIA-sponsored Red Book training program.

Our partnerships are the key to maintaining "Utility Connections" with all Long Island service professionals. And we are keeping a close eye on how well we're

accomplishing this. Since last year, for example, we've been tracking things like how well we keep appointments, how accessible we are and how you rate our training programs. And we are proud to share these results with you as we continue to strive for improvements.

The numbers below represent the percentage of Trade Ally Partners who rated LIPA and the Red Book "Excellent" or "Good" in a recent survey.

As you can see, the numbers are climbing!

Trade Ally Partners	2002	2003
Red Book Overall Rating	74%	90%
Overall Interaction w/LIPA	48%	60%

LIPA Connections...



IMPORTANT TRADE ALLY NUMBERS
 CALL BEFORE YOU DIG 1-800-272-4480
 For New and Change Service Requests Call
 Queens/Nassau Division Ph. 516-792-7112 Fax 516-792-7346
 Central Nassau Division Ph. 516-545-2242 Fax 516-545-2244
 Western Suffolk Division Ph. 631-348-6044 Fax 631-348-6243
 Eastern Suffolk Division Ph. 631-548-7042 Fax 631-548-7087
ELECTRIC EMERGENCY 1-800-490-0075
 (Report as indicated below)
 • No Lights • High or Low Voltage
 • Part Light • Open Neutral/Bright and Dim
 • Flickering Lights
 LIPA EnergyWise Programs - 1-800-692-2626

To get a LIPA Trade Ally Phone Card for yourself and/or your employees, call LIPA's EnergyWise Infoline at 1-800-692-2626.

Important Red Book Updates

Architects, Engineers and Contractors ... Please take note of the following Red Book requirements/clarifications:

Page 19: The minimum height of service drop conductors above driveways to residential garages not subject to commercial traffic is now 15 feet (versus the previous 16 feet).

Drawing D30: The "Electric Metering Equipment Clearances" drawing is now clarified to depict the allowable side clearance between metering equipment.

Drawing D22: The "Locations and Clearances for Electric & Gas Meters" drawing shows the allowable minimum clearance required between Electric and Gas service facilities. (Please take note of this requirement and allow for proper clearances in your designs.)

Trade News Flash



ATTENTION: Long Island Builders
 Stay on top of the building performance industry. Don't miss "Solutions for Success," New York's ENERGY STAR® for Homes 2004 Conference and Awards Banquet

WHEN: February 4-6, 2004
WHERE: Hilton Rye Town Hotel, Rye Brook, New York
HOW: For registration and complete information visit www.affordablecomfort.org or call **1-800-344-4866**



Building Operators Certification
 56 Hours (CEUs applied)
 In partnership with the Northeast Energy Efficiency Partnership (NEEP), LIPA is offering facility managers, engineers and other trade professionals the opportunity to learn how to manage their facilities as energy efficiently and cost effectively as possible. This eight-course Building Operator Certification (BOC) series focuses on HVAC systems, Lighting, Energy Conservation and Indoor Air Quality. Contact LIPA's EnergyWise Infoline at **1-800-692-2626**, visit the LIPA Web site at www.lipower.org, or logon to www.neep.org for information on class schedules and availability.



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