

DATE: January 18, 2011
TO: Distributors and Owners of Xantrex
GT Series Grid Tie Inverter

SUBJECT: GT Series Grid Tie Inverter



PRODUCT RECALL NOTICE

Deliver to Responsible Person in your Organization

Xantrex Technology has discovered a potential safety issue related to a component installed on the AC interconnect circuit board of the inverter referenced above. The component can degrade, causing out gassing within the wiring compartment of the inverter. Should arcing occur, in the presence of the out gasses it could force the compartment cover to be blown off. If the cover is blown off with sufficient force it can injure the user or person, or cause damage to property in close proximity to the inverter. Schneider Electric has received five reports of wiring compartment covers being blown off. No injuries or property damage have been reported.

Recommended Action: For units in service

1. **Using the attached product identification sheet, inspect your unit to identify if it is affected by this Notice.**
2. **Dealers/installers: Please forward a copy of this Notice to customers who have purchased the affected product. Please call our toll free customer service line at 1-800-714-7176 to arrange for a repair kit(s) to be shipped to you for installation in your customer's equipment. Xantrex has a compensation program and claims process to offset costs associated with the field repair kit.**

End Users: Please contact the dealer/installer who installed your inverter to make arrangements for a field repair kit to be installed. In the alternative, you may contact Xantrex at 1-800-714-7176 and we will arrange for a dealer to install the repair kit. There is no cost to you.

Recommended Action: For units in inventory or uninstalled units

1. **Using the attached product identification sheet, inspect your inventory to locate affected units.**
2. **For affected units please call our toll free customer service line at 1-800-714-7176 and arrange the return of the unit(s). The unit will be repaired and returned to you.**

Product Recall Notice / GT Series Grid Tie Inverter

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Dealers/Installers: Please prominently display a copy of this Notice and Poster in your walk up counter area, website, or other area with customer visibility.

This Product Recall Notice applies only to the GT Series Grid Tie Inverters manufactured between September 2005 and August 2010. Products not listed in the attached Product Identification table (Appendix 1) are not affected by this notice and can remain in service.

Questions regarding this Product Recall Notice should be directed to our toll free customer service line at **1-800-714-7176.**

We regret any inconvenience this may cause you,

Regards,

Xantrex Technology, Inc.

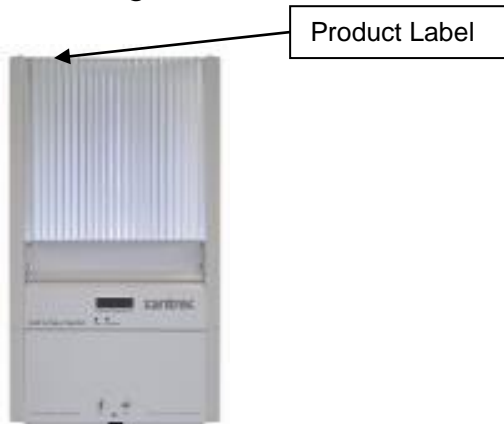
Appendix 1

Product Identification

Product Part Numbers:

864-0002	864-0117	864-0128	864-0139	864-1006	864-1011	864-1019
864-0107	864-0118	864-0130	864-0140	864-1006-02	864-1012	864-1021
864-0108	864-0119	864-0131	864-1001	864-1007	864-1013	864-1022
864-0111	864-0124	864-0132	864-1001-02	864-1008	864-1014	864-1032
864-0112	864-0125	864-0133	864-1002	864-1009	864-1015	864-1032-02
864-0114	864-0126	864-0135	864-1004	864-1009-02	864-1016	
864-0116	864-0127	864-0136	864-1005	864-1010	864-1018	
X-864-0002	X-864-0117	X-864-0128	X-864-0139	X-864-1007	X-864-1014	X-864-1032
X-864-0107	X-864-0118	X-864-0130	X-864-0140	X-864-1008	X-864-1015	
X-864-0108	X-864-0119	X-864-0131	X-864-1001	X-864-1009	X-864-1016	
X-864-0111	X-864-0124	X-864-0132	X-864-1002	X-864-1010	X-864-1018	
X-864-0112	X-864-0125	X-864-0133	X-864-1004	X-864-1011	X-864-1019	
X-864-0114	X-864-0126	X-864-0135	X-864-1005	X-864-1012	X-864-1021	
X-864-0116	X-864-0127	X-864-0136	X-864-1006	X-864-1013	X-864-1022	

Product Image



Serial Number and Date Code locations on top of unit

