



2012

COMMON RESIDENTIAL ELECTRIC RATES

The rate you are currently billed under is listed on your bill. Please review this entire guide to determine which rate is best suited for you. You may have made significant changes in the way you use electricity at your home and may find another rate more appropriate.

Please note that the charges shown in this guide do not include various adjustments that LIPA includes in its bill. It is important to note that your bill also includes a Power Supply Charge at a cost per kWh basis. For a further explanation, see the sections regarding "Additional Information" and "Other Charges."

Religious organizations, veterans organizations and qualified community residences may choose service under an appropriate residential or non-residential service classification, subject to a minimum term of one year.

If you would like further information,
please call **1-800-490-0025** or
visit our Web site at **www.lipower.org/residential**.

Important information - keep for your records.



WE'RE WORKING FOR YOU.

Contacting LIPA

PHONE

You can report an electric emergency seven days a week, 24 hours a day.

All general inquiries will be answered Monday - Friday from 8 AM to 8 PM, excluding holidays.

To Report an Electrical Emergency

1-800-490-0075

To Report a Theft of Service

631-755-6871

Billing Inquiries/ Automated Account Services

1-800-490-0025

General Inquiries

Residential Customers

1-800-490-0025

Additional Customer Services

1-800-490-0025

- Critical Care Program
- Friendly Follow-Up Program
- Medical Emergencies
- Peace of Mind Program



Energy Efficiency Infoline

1-800-692-2626

Si Habla Español

1-800-490-0085

Outside Metro New York area

631-755-6000

Hearing or Speech-Impaired (TDD system)

631-755-6660

ONLINE www.lipower.org



LIPA Customer Service Centers

Our neighborhood customer service centers are open from 8:30 AM to 5 PM, Monday through Friday, excluding holidays.

Bellmore

2400 Sunrise Highway
Bellmore, NY 11710

Brentwood

1650 Islip Avenue
Brentwood, NY 11717

Bridgehampton

Montauk Highway
Bridgehampton, NY 11932

Coram

2045 Route 112
Coram, NY 11727

Hewlett

455 Mill Road
Hewlett, NY 11557

Hicksville

175 E. Old Country Road
Hicksville, NY 11801

Melville

15 Park Drive
Melville, NY 11747

Patchogue

460 E. Main Street
Patchogue, NY 11772

Riverhead

117 Doctors Path
Riverhead, NY 11901

Roslyn Heights

250 Willis Avenue
Roslyn Heights, NY 11577

West Babylon/ Lindenhurst

479 Park Avenue
Lindenhurst, NY 11757



What Makes Up the Cost of Electric Service?

The total cost of electric service is made up of various charges. The two most significant are:

- Delivery & System Charges – the cost to bring electricity to you
- Power Supply Charges – the cost of the electricity itself

The **Delivery & System Charges** also include a daily service charge. This “Basic Service” charge is simply the very minimum it costs LIPA to provide a 24/7 connection to the electric system.

The **Power Supply Charge** is subject to fluctuations that occur in the energy marketplace. LIPA does not own power generation facilities other than its 18% interest of Nine Mile Nuclear Power Plant. Therefore, like all other electric utilities in New York State, LIPA is required to purchase on behalf of its customers the energy and capacity necessary to meet its customers’ needs, including an appropriate reserve margin. This cost is made up of both power purchased directly and the cost of fuel used to generate electricity. In addition to appearing on your bill, the current Power Supply Charge can be found at www.lipower.org/powersupply.

When we talk about LIPA’s “rates,” this refers only to Delivery & System Charges. Unlike the cost of power, these charges do not fluctuate with

market conditions and are set by LIPA’s Board of Trustees. The “rate” you are billed under is determined by what you use electricity for. The following pages provide detailed descriptions of our rates and the pricing of these rates. Compare the rate shown on your bill with its description here to ensure that you are billed under the correct rate.

For the other charges included in your bill see page 11.



Common Residential Electric Rates

For most customers, electricity rates are based on what is considered “general” use, in other words, powering your lights, electric appliances and devices. Some customers use electricity for home and/or hot water heating in addition to general use. These rates typically vary by the time of year (i.e. summer vs. winter), but not by the time of day electricity is used.

As an option to customers, LIPA does offer “time-of-use” rates that factor in the time of year *and* time of day electricity is being used. These rates could work for you if you can shift a high percentage of your electric usage to “off-peak” hours. Off-peak pricing can offer savings, but peak pricing can be as much as two times our standard rates. That’s why these rates are not right for everyone.

Your rate is shown on the back of your bill above the details of your charges.

| | | |
|---|------------------|----------|
| Account #888 | | |
| LIPA - Rate 180 - Residential, General Use | | |
| ELECTRIC USAGE | Meter # 12345678 | D |
| 05/03/2011 ACTUAL reading | 57379 | B |
| 04/04/2011 ESTIMATED reading | -56403 | 2 |
| KWH Used in 29 day(s) | 976 | 7 |
| KWH USAGE | | S |

The following pages contain descriptions of our most common residential rates. For rate pricing, see page 8.

- Effective March 5, 2012, the following types of accounts qualify as residential service:**
- A two or three-family dwelling with a single electric meter when the customer of record resides at the premises.
 - Accessory buildings or usage separately metered but on the same lot as a dwelling, apartment, or building used for religious purposes.

Standard Rates

If your account is billed on a discounted Household Assistance Rate, the rate number is preceded by a "D" and the rate description will include "Household Assistance."

Rate 180/D180 - Residential, General Use

Applies to customers who use electricity for general use (i.e., lights and appliances), but not for heat and hot water.

Rate 183/D183 - Residential, Water Heating

Applies to customers who have general use and electric water heating (service established after January 26, 1983).

Rate 580/D580 - Residential, Home Heating

Applies to customers who heat the entire building solely with an electric resistant heat system, with the exception of fireplaces and coal/wood burning stoves. Hot water is produced by another fuel source.

Rate 581/D581 - Residential, Home Heating w/Heat pump

Applies to customers who heat the entire building with an electric heat pump, with the exception of fireplaces and coal/wood burning stoves.

Rate 882/D882 - Residential, Water & Home Heating

Applies to customers who use electricity for both water and space heating. The water and space heating of the entire building must be provided solely by resistant heat electricity, with the exception of fireplaces and coal/wood burning stoves, and account must have been established after January 26, 1983.

Rate 883/D883 - Residential, Water & Home Heating w/Heat pump

Applies to customers who use electricity for both water and space heating with an electric heat pump, with the exception of fireplaces and coal/wood burning stoves, and account must have been established after January 26, 1983.

Rate 380/D380 - Residential, Water Heating

Applies to customers using water heated solely by electricity or in combination with a solar hot water system, in addition to basic household electricity use, and account must have been established prior to January 26, 1983 under this rate.

Rate 880/D880 - Residential, Water & Home Heating and

Rate 881/D881 - Residential, Water & Home Heating w/Heat pump

Apply to customers using electricity for both water and space heating, which could include the use of a solar hot water system combined with an electric water heater, and service must have been established prior to January 26, 1983.

Seasonal customers will remain eligible for 380, 880, and 881 rates, providing yearly reconnections are established in the same name.

"Time-of-Use" and Energy Storage Rates

Time-of-use rates require a special meter that records usage during peak and off-peak hours. These rates are available as an option to customers who use, or are expected to use:

- more than 39,000 kilowatt hours (kWh) annually or
- 12,600 kWh for the months of June through September

Rate 181 - Residential, Voluntary, Multiple Periods

(Without space heating)

This rate is available only to qualifying customers who are considered non-space heating.

Rate 182 - Residential, Voluntary, Multiple Periods

(Space Heating)

This rate is available only to qualifying customers who are considered space heating. The electric resistance heater or heat pump supplies all the heating requirement of the building and is permanently connected. (Fireplaces and coal/wood burning stoves are excluded.)

Rate 184 - Residential, Voluntary, Multiple Periods

(With or without space heating)

Term: *These rates can be terminated either by the customer upon five days written notice to LIPA or by LIPA in the manner provided by our tariff. Customers may switch to another service classification for which they qualify on their annual anniversary date, provided they request the transfer in writing at least 30 days in advance.*

Rate 188/D188 - Residential, Voluntary, Multiple Periods

An optional "off-peak pricing" rate for customers whose usage does not qualify for Rate 181, 182, or 184.

- less than 39,000 kilowatt hours (kWh) annually or
- 12,600 kWh for the months of June through September

Term: *These rates can be terminated either by the customer upon five days written notice to LIPA or by LIPA in the manner provided by our tariff. Customers may switch to another service classification for which they qualify on their annual anniversary date, provided they request the transfer in writing at least 30 days in advance.*

Rate 480/481 - Residential, Off Peak Storage

Available to Rate 180 customers who use electricity to store energy during the off-peak hours of:

- Midnight to 7:00 AM (Rate 480)
- 10:00 PM to 10:00 AM (Rate 481)

Customers are required to have separately metered, segregated circuits for this rate and cannot use the separately metered electricity for any other purpose except for energy storage and also at no other time except as specified above.

Residential Electric Rate Pricing

Please review this entire guide to determine which rate is best suited for you. The rate you are currently billed under is listed on your bill. You may have made significant changes in the way you use electricity at your home and may find another rate more appropriate. All Service Charges are the per day cost.

180/D180/183/D183

| Time Period | June 1 - Sept. 30 | Oct. 1 - May 31 |
|-------------------------------|-------------------|-----------------|
| Service Charge: Standard Rate | \$0.3600 | \$0.3600 |
| Service Charge: "D" rate | \$0.1790 | \$0.1790 |
| Energy Charge: (per kWh) | | |
| First 250 kWh | \$0.0857 | \$0.0857 |
| Excess 250 kWh | \$0.0975 | \$0.0787 |

380/D380

| Time Period | June 1 - Sept. 30 | Oct. 1 - May 31 |
|-------------------------------|-------------------|-----------------|
| Service Charge: Standard Rate | \$0.3600 | \$0.3600 |
| Service Charge: "D" rate | \$0.1790 | \$0.1790 |
| Energy Charge: (per kWh) | | |
| First 250 kWh | \$0.0857 | \$0.0857 |
| Next 150 kWh | \$0.0975 | \$0.0787 |
| Next 400 kWh | \$0.0586 | \$0.0586 |
| Excess 800 kWh | \$0.0975 | \$0.0787 |

580/D580/581/D581 • 882/D882/883/D883

| Time Period | June 1 - Sept. 30 | Oct. 1 - May 31 |
|-------------------------------|-------------------|-----------------|
| Service Charge: Standard Rate | \$0.3600 | \$0.3600 |
| Service Charge: "D" rate | \$0.1790 | \$0.1790 |
| Energy Charge: (per kWh) | | |
| First 250 kWh | \$0.0857 | \$0.0857 |
| Next 150 kWh | \$0.0975 | \$0.0787 |
| Excess 400 kWh | \$0.0975 | \$0.0515 |

880/D880/881/D881

| Time Period | June 1 - Sept. 30 | Oct. 1 - May 31 |
|-------------------------------|-------------------|-----------------|
| Service Charge: Standard Rate | \$0.3600 | \$0.3600 |
| Service Charge: "D" rate | \$0.1790 | \$0.1790 |
| Energy Charge: (per kWh) | | |
| First 250 kWh | \$0.0857 | \$0.0857 |
| Next 150 kWh | \$0.0975 | \$0.0787 |
| Next 400 kWh | \$0.0586 | \$0.0515 |
| Excess 800 kWh | \$0.0975 | \$0.0515 |

"Time-of-Use" and Energy Storage Rates

181

| Time Period | June 1 - Sept. 30 | Oct. 1 - May 31 |
|---|-------------------|-----------------|
| Service Charge: | \$1.6500 | \$1.6500 |
| Off-Peak - 8 PM-10 AM; Saturday and Sunday | Period 1 | Period 2 |
| First 125 kWh | \$0.0605 | \$0.0605 |
| Excess 125 kWh | \$0.0605 | \$0.0605 |
| Peak - 10 AM-8 PM Weekdays | Period 3 | Period 4 |
| First 125 kWh | \$0.0605 | \$0.0605 |
| Excess 125 kWh | \$0.1242 | \$0.0954 |

182

| June 1 - Sept. 30 | Oct. 1 - May 31 |
|-------------------|-----------------|
| \$1.6500 | \$1.6500 |
| Period 1 | Period 2 |
| \$0.0605 | \$0.0605 |
| \$0.0605 | \$0.0455 |
| Period 3 | Period 4 |
| \$0.0605 | \$0.0605 |
| \$0.1242 | \$0.0455 |

184

| June 1 - Sept. 30 | Oct. 1 - May 31 |
|-------------------|-----------------|
| \$1.6500 | \$1.6500 |
| Period 1 | Period 2 |
| \$0.0376 | \$0.0376 |
| \$0.0376 | \$0.0376 |
| Period 3 | Period 4 |
| \$0.0781 | \$0.0781 |
| \$0.2364 | \$0.0781 |

188/D188

| Time Period | June 1 - Sept. 30 | Oct. 1 - May 31 |
|--|-------------------|-----------------|
| Service Charge: Standard Rate | \$0.3600 | \$0.3600 |
| Service Charge: "D" rate | \$0.1790 | \$0.1790 |
| Meter Charge: (per day) | \$0.1000 | \$0.1000 |
| Off-Peak (Energy Charge: per kWh) 8 PM-10 AM and Saturday/Sunday | Period 1 | Period 2 |
| | \$0.0578 | \$0.0437 |
| Peak (Energy Charge: per kWh) 10 AM-8 PM Weekdays | Period 3 | Period 4 |
| | \$0.2735 | \$0.0888 |

480/481

| Time Period | Midnight - 7 AM | 10 PM - 10 AM |
|--------------------------|-----------------|---------------|
| Service Charge: | \$0.3200 | \$0.3200 |
| Energy Charge: (per kWh) | \$0.0264 | \$0.0300 |

Important Note

Please note that the charges shown in this guide are Delivery & System Charges, per meter. Your bill also includes a Power Supply Charge at a cost per kWh basis and various adjustments. For a further explanation, see "Additional Information" and "Other Charges."

Additional Information

Household Assistance Rate (identified by a “D” in front of the rate code) – Reduced rate for customers participating in at least one of the following programs in the last 12 months: HEAP, Medicaid, Food Stamps, Temporary Assistance for Needy Families or Safety Net Assistance, SSI, Veteran’s Disability Assistance or Veteran’s Surviving Spouse Pension, or Child Health Plus. If you would like further information, please call 1-800-490-0025 or visit our Web site at www.lipower.org.

Net metering is available to customers with solar or wind generators. With net metering, the customer is billed only for net consumption, the amount of electricity consumed less the amount of electricity produced by the generator. If a customer generates more electricity than is consumed in a month, the excess energy produced is “banked” and can be used to offset future consumption. At the end of each 12-month period, LIPA will purchase any remaining energy in the customer’s bank at LIPA’s avoided cost rate.

Net metering is authorized for a residential solar or wind customer generator, equal to or less than 25 kW.

The LIPA Green Choice Program is a voluntary program, in which LIPA customers may elect to purchase environmental attributes created by renewable energy to further encourage the development of this resource. A customer participating in the program can select an eligible Green Marketer and provide the Green Marketer with the necessary enrollment information. The Green Marketer may offer customers a number of renewable energy service options, including energy from wind, hydropower and bioenergy resources. The Green Marketer charges for the attributes will be in addition to your LIPA charges and included on your LIPA bill. To learn more, visit us at www.lipower.org.

Proration of Bills – When the charge under a rate code is for a monthly (30- day) billing period, and a bill covers a period of either more or less than 30 days, this charge will be prorated. Prorating is done by adjusting the charge by a ratio of the number of days shown on your bill to 30 days. LIPA will also prorate charges on your bill if usage crosses seasonal rates.

Other Charges

Efficiency & Renewables Charge – Provides for the costs of LIPA’s energy efficiency and renewables programs for our customers.

NY State Assessment – Recovers costs imposed on the Authority as a result of changes to Public Service Law (“PSL”), section 18-a (6), which was signed into law on April 7, 2009. The NYS Assessment is payable to the State of New York and has a stated intention to encourage conservation of energy and other resources on Long Island. The NYS Assessment will be in effect for five (5) years or as long as the legislation remains in effect.

Revenue Based Pilots & Sales Tax – LIPA is required to make payments equal to the tax revenues from the sale of electricity that would have been collected by cities, incorporated villages and New York State. Your total bill includes a percentage increase equal to the tax rate in effect in your city or incorporated village. In addition, your bill for electric service will be increased by temporary surcharges to recover taxes imposed by New York State for the Metropolitan Transportation Authority (MTA) and other purposes. Sales tax, if applicable, is shown separately on each bill.

Suffolk Property Tax Adjustment – Under a court ordered settlement related to the overpayment of taxes to the Shoreham taxing jurisdictions, dated January 11, 2000, LIPA implemented a plan to refund \$462.5 million to its customers over five years. Furthermore, under the terms of that settlement, LIPA began to collect the costs associated with financing those refunds on behalf of the taxing jurisdictions, less \$5 million contributed from LIPA’s own funds, from Suffolk County customers in June 2003.

Late Payment Charge – A late payment charge at the rate of one and one-half percent (1.5%) per monthly billing period will be applied if payment is not received by the “Pay by” date on the bill. Customers who make payments on time under the terms of a deferred payment agreement are not subject to late payment charges. Bills paid by the Department of Social Services or another governmental entity are not subject to late payment charges.

Reconnection Charges – When LIPA reconnects a customer’s electric service that has been terminated for nonpayment of bills, a reconnection charge of eighty dollars (\$80.00) is applied. A reconnection charge of eighty dollars (\$80.00) will also be billed when a customer requests termination of service and then reapplies for service at the same premises within a 12-month period.



WE'RE WORKING FOR YOU.