

Dear Customer:

We were unable to read your meter. An actual reading will ensure that you are being billed only for the electricity that you have used. Please select one of the following methods to provide a meter reading to us.

Do not mail in this card.

Your meter reading will only be processed if you:



Enter your reading online using our free “My Account” services at www.lipower.org.

Click "My Account" to get started. You'll need your account number and access code, which can be found on your bill.

or



Automated Telephone Service – Carefully mark the dials on the other side of this card exactly as the hands on your meter appear. Then enter your reading by calling our automated service, 1-800-490-0025. It is available 5 days a week, Monday-Friday 8AM - 8PM. You will need your account number.

*See the other side of this card for helpful meter reading tips.
Questions? Call **1-800-490-0025** or visit us online at www.lipower.org.*

DO NOT MAIL IN THIS CARD, SEE OTHER SIDE FOR INSTRUCTIONS

Account No. _____ Date of Reading _____

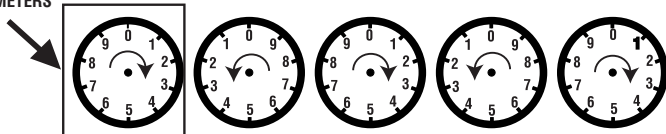
When the hand on a dial is between two numbers, always record the lower number. A dial has not advanced to the next number until the dial to its right has reached 0 (it works just like the mileage reading on a car). In the example below, the first dial is read as 2 because the second dial has not reached 0 yet.

SAMPLE MARKING



**FREE! Read your meter
and submit your
reading to our
Automated Service at
1-800-490-0025.**

THIS DIAL
IS NOT ON
ALL METERS



**Important note: The dials alternate between turning clockwise and counter-clockwise.
Each dial has an arrow that shows which way it turns.**

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ALTERNATE DIGITAL READ
IF NO DIALS