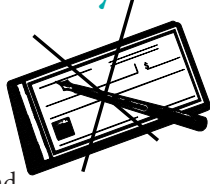


Pay your LIPA bill without writing a check with DirectPay



If you want to guarantee your payment gets to us on time or simply avoid the hassle of check writing, we have a great program for you. It's called DirectPay, and it gives you the ability to have your electric bill paid directly from your bank account automatically, and for **FREE!** Eliminate worries about late payments, and the cost of writing and purchasing checks. You will continue to receive your bills to review them before a single penny is transferred. Just complete the attached form to enroll in DirectPay.

Q. How do I sign up?

Complete all parts of the attached authorization form, sign it, detach it and return to:

LIPA
DirectPay Program
P.O. Box 9083
Melville, NY 11747-9083

Q. When does my participation in the DirectPay Program begin?

A message on your bill will confirm your participation date. **Please continue to pay your bill as you normally would until you are notified otherwise. Allow four to six weeks for processing.**

Q. When does the money have to be in my bank account?

A message on your bill will indicate when your bank account will be charged - usually 20 days from the date the bill is issued.

Q. What if I have questions about the bill amount?

Just call us at 1-800-490-0025 at least 5 days before the date we will charge your account, and we will clarify any questions you have before your payment is deducted.

Q. Is there a charge for DirectPay?

There is no charge from LIPA, however, some banks charge for this service. Check with your bank before you enroll.

Q. Who can participate in DirectPay?

Long Island customers with a good payment history and who expect to be a full-time customer are eligible.

Q. Will I have a record of the transaction?

Both your bank statement and LIPA bill will serve as a record of the transaction.

Q. How does DirectPay benefit LIPA?

DirectPay is a cost-effective way of processing your payment. Keeping costs low helps to keep down electric rates.

Q. What if I have further questions?

Call us at 1-800-490-0025 or visit us online at www.lipower.org.

EMPOWER YOURSELF!

Visit www.lipower.org to learn about conservation and energy savings tips!

(Please cut or tear along dotted line)

DirectPay Program Authorization*

send to: LIPA Direct Pay Program
P.O. Box 9083, Melville, NY 11747-9083

Account Number or Customer ID Number (as it appears on your bill)

Name _____ Phone No. () _____

Address _____ (as it appears on your bill)

City _____ State _____ Zip _____

Name of Depositor (if different from the customer) _____

Authorized Signature: _____

Name of Bank or Credit Union _____

Account Type Individual Checking Account Statement Savings Account

Business (Please enclose a blank check from the account you wish to use for DirectPay, marked "VOID") (no passbook accounts, please)

If you check "B," please ask your financial institution for the following:

1. Account Number _____
 2. ABA Routing Number _____
- *By signing this form, you authorize your financial institution to charge the account you have specified for the payment of all bills rendered by LIPA and send that amount to LIPA. Please continue to pay your bills as usual until you receive our confirmation message on your bill.

*It's easy
and
convenient...*

*Just fill out
the attached
application.*



More choice... Better service!

www.lipower.org
1-800-490-0025



Printed on Long Island using recycled paper

FC 11204

3/07



Customer Care

The Direct Pay Program

Save time...

make your next
check to us the last
with LIPA's Direct Pay
Program



www.lipower.org